

AGENDA

THE SEWER BOARD MEETING OF THE CIVIL CITY OF NEW ALBANY, INDIANA, WILL BE HELD VIA ZOOM.COM ON THURSDAY, JANUARY 14, 2021 AT 9:15 A.M.

CALL TO ORDER:

PLEDGE OF ALLEGIANCE:

APPROVAL OR CORRECTION OF THE FOLLOWING MINUTES:

January 14, 2021 Regular Meeting Minutes

BIDS/CONTRACTS:

NEW BUSINESS:

COMMUNICATIONS - PUBLIC:

COMMUNICATIONS - CITY OFFICIALS:

SEWER ADJUSTMENTS:

Thomas Scara	\$2,265.60
Kiara Celestino	\$1,136.64
Donald Smith	\$1,831.68

FINANCIAL REPORT:

TABLED ITEMS:

OLD BUSINESS:

1. Clark Dietz

UTILITY REPORT:

New Albany Wastewater Utility Monthly Report Summary for October 2020

CLAIMS:

ADJOURN:

**THE SEWER BOARD MEETING OF THE CIVIL CITY OF NEW ALBANY,
INDIANA, WAS HELD VIA ZOOM.COM ON THURSDAY, JANUARY 14, 2021
AT 9:15 A.M.**

PRESENT: Ed Wilkinson, member, Nathan Grimes, member and Mayor Gahan,
President.

ALSO PRESENT: April Dickey, Linda Moeller, Wes Christmas, Rob Sartell, and Vicki
Glotzbach

CALL TO ORDER:

Mayor Gahan called the meeting to order at 9:15 a.m.

PLEDGE OF ALLEGIANCE:

APPROVAL OR CORRECTION OF THE FOLLOWING MINUTES:

**Mr. Grimes moved to approve the December 23, 2020 Regular Meeting Minutes,
Mr. Wilkinson second, all voted in favor.**

BIDS/CONTRACTS:

NEW BUSINESS:

1. Jason Copperwaite re: Approval of Bridlewood Plat

Mr. Copperwaite stated that this is the subdivision on Payne Koehler Road which is in
the New Albany City fringe and the sewer board had approved sanitary sewer services for
it previously. He said that he is just trying to get the Section 1 plat approved so that he
can get it recorded.

Mr. Summers stated that this has been before the plan commission and most recently at
the board of works. He said that he doesn't see any issues with the plat as presented.

Mr. Copperwaite explained that the he just needs the sewer board to approve the plat
and sign the mylar. He said that the first section is about 30 lots and the entire
subdivision is about 90 lots.

Mr. Larry stated that the board previously approved it for providing sewer services and
now it just needs to be approved and signed so they can have it recorded.

Mr. Wilkinson asked Mr. Grimes if he had a copy of the plat.

Mr. Grimes stated that he received a copy of it and doesn't have any issues with it.

Mr. Sartell asked Mr. Copperwaite to email him a copy of the plat.

Mr. Copperwaite said that he would.

Mr. Wilkinson asked if there were quite a few houses done there already.

Mr. Copperwaite stated that there are no houses there but they do have the streets done
and most of the storm sewers are in. He said that the sanitary on site is in but they have
to have the plat recorded before they start on houses.

Mrs. Glotzbach asked Mr. Wilkinson and Mr. Grimes to come by her office on Friday
between 9:00 a.m. and 12:00 p.m. to sign off on the mylar.

**Mr. Grimes moved to approve the above plat, Mr. Wilkinson second, all voted in
favor.**

COMMUNICATIONS - PUBLIC:

COMMUNICATIONS - CITY OFFICIALS:

Mr. Wilkinson stated that he wanted to make a comment about losing a great city friend. He said that Mr. John Wilcox passed a week ago and he has been such a solid partner of the city going all the way back to Mayor Warren Nash's time. He stated that he worked with the city every opportunity that he had and he really appreciated him.

Mayor Gahan agreed and said that he was a super guy that was dedicated to public service in a lot of different ways and we will miss him.

SEWER ADJUSTMENTS:

Mrs. Dickey presented a leak adjustment request for Baby Mae's Inc. in the amount of \$1,208.61 for a leak that occurred in the outside line. She explained that the water went into the ground and the leak was repaired by Baylor Plumbing. She said that their usage is back to normal. Supporting documents are attached.

Mr. Wilkinson moved to approve, Mr. Grimes second, all voted in favor.

Mrs. Dickey presented a leak adjustment request for New Albany Little League in the amount of \$1,374.60 for a leak that occurred in their irrigation system. She explained that the water went into the ground and the leak was repaired by Evergreen Landscape Management, LLC. She said that their usage is back to normal. Supporting documents are attached.

Mr. Wilkinson asked if this is the old field.

Mrs. Dickey said that she believes it is the new one off of Charlestown Road.

Mr. Grimes moved to approve, Mr. Wilkinson second, all voted in favor.

Mrs. Dickey presented a leak adjustment request for Royal Oak Storage in the amount of \$3,672.32 for a leak that occurred between the water meter and their building. She explained that the water went into the side yard and the leak was repaired by Norton & Associates. She said that their usage is back to normal. Supporting documents are attached.

Mr. Wilkinson asked if their normal is within the 15-20 range.

Mrs. Dickey replied yes and stated that they kind of go all over the place and that she went back to 2019 and found that their consumption can be in the range of 15-22.

Mr. Wilkinson said that sometimes these straddle the line of that six-month benchmark so Mrs. Dickey may want to remind them of that when it comes up.

Mrs. Dickey stated that she didn't know if they just didn't know that they had a leak or what but their leak went for seven months. She said that it started with the May billing and didn't get corrected until the December billing.

Mr. Grimes moved to approve, Mr. Wilkinson second, all voted in favor.

FINANCIAL REPORT:

Mr. Wilkinson stated that we had a pretty exceptional year and we took in \$14,890,000.00 and expenses were \$14,778,000.00 so we had \$100,000.00 left. He added that we were below budget and spent \$1,400,000.00 on emergency repairs for three big projects that we had which were Silvers Hills, Oak Street at the post office and Sundance. He said that Mr. Sartell did an excellent job of holding down all of the other expenses which allowed us to cover those emergency repairs. He also said that our

overall revenue was down \$500,000.00 from last year and we were still able to hold the line so he wanted to commend Mr. Sartell and his people for doing their part. He stated that next year will be fairly lean for us if we don't have any emergencies. He added that COVID has kind of tied our hands and it really is a miracle that we made it through the year without a negative impact. He said that everything else is right in line and our liens that come in at the end of the year finally came in January. He stated that they were \$114,000.00 and that is again another example of COVID's impact because that usually runs \$300,000.00-\$400,000.00. He said that we are in great shape and have the EPA in process and it has been a very good year even with all of the obstacles so we can be very proud of all of the people in our departments. He then thanked everyone for a great job.

OLD BUSINESS:

1. Clark Dietz

Mr. Christmas stated that the stream bank stabilization in Autumn Hills was completed with the bulk of the work done between Christmas and New Year's so it will be closed out this month. He then stated that they basically just have punch list items outstanding on the Silver Hills project and the contractor has made some progress on those but there are still a couple that remain. He said that the final asphalt surface is one that will hang out there until Spring when temperatures warm and they are able to put that down. He added that there are some relatively minor items at the station such as some pressure gauges to be installed and some valve handles to correct and they have indicated that they are going to get those done this week so he is hopeful that they do.

Mr. Wilkinson asked if we have some kind of figure on their late completion.

Mr. Christmas stated that he didn't have that in front of him but he knows that they have been tracking any liquidated damages associated with not meeting contractual completion dates. He also stated that he knows that their field staff has been documenting and has been in contact with the contractor and they are very aware of what is going on.

Mr. Wilkinson stated that he just wanted to be sure that we are still following them.

Mr. Sartell asked Mr. Christmas if they were still going to do a final walk through on that punch list.

Mr. Christmas replied yes and stated that they had scheduled one for the week between Christmas and New Year's but ended up cancelling it so he is trying to get them to reschedule.

Mr. Sartell stated that he was out there for the start up and there were a couple of issue that he wrote down so he would like to revisit those.

Mr. Christmas stated that he has a list as well so they will want to make sure that all of those items get addressed before they close it out.

UTILITY REPORT:

CLAIMS:

Mrs. Moeller presented the following claims for the period of 12/24/20 to 01/06/21 in the amount of \$340,845.82:

OFFICE SUPPLY COMPANY, INC	768.65
Total	768.65

ACE HARDWARE	14.50
ACE HARDWARE	55.92
ACE HARDWARE	1.19
ACE HARDWARE	55.80
ACE HARDWARE	9.38
ACE HARDWARE	54.96
CLARK-FLOYD LANDFILL LLC.	8,023.86
QUILL	140.63
QUILL	8.84
QUILL	38.32
QUILL	135.96
QUILL	335.88
CINTAS #302	84.76
CINTAS #302	84.76
CLARK-DIETZ	6,230.00
CULLIGAN WATER SYSTEMS	229.90
GRW ENGINEERS, INC.	4,889.55
ORR SAFETY EQUIPMENT CO.	1,140.00
EARTH FIRST	33.00
MIKE SMITH FIRESTONE	2,110.00
USA BLUE BOOK	134.27
USA BLUE BOOK	547.02
BIOCHEM, INC.	10,798.08
AIRGAS-MID AMERICA	153.00
CRUM'S HEATING & COOLING	5,840.25
RIVER CITY WORK WEAR	52.99
RIVER CITY WORK WEAR	120.00
IUPPS	1,044.05
ELEMENT MATERIALS TECHNOLOGY	517.30
ELEMENT MATERIALS TECHNOLOGY	9.40
ELEMENT MATERIALS TECHNOLOGY	14.40
GOTTA GO INC.	1,602.00

GOTTA GO INC.	1,335.00
GOTTA GO INC.	1,335.00
BMV ELECTRIC COMPANY, LLC.	4,250.00
POLLARD, CORY	1,050.00

Total 52,479.97

GIBSON LAW OFFICE, LLC	623.70
BANK OF NEW YORK MELLON	300.00
CROWN SERVICES INC	1,240.00
CROWN SERVICES INC	1,184.00
APPLEGATE FIFER PULLIAM-WIRE	264.00
APPLEGATE FIFER PULLIAM-WIRE	247.50
INDIANA AMERICAN WATER	43.04
INDIANA AMERICAN WATER	41.93
INDIANA AMERICAN WATER	274.89
INDIANA AMERICAN WATER	19.89
INDIANA AMERICAN WATER	19.89
INDIANA AMERICAN WATER	39.99
INDIANA AMERICAN WATER	39.99
INDIANA AMERICAN WATER	19.89
INDIANA AMERICAN WATER	19.89
INDIANA AMERICAN WATER	40.50
CLARK CO. REMC	130.16
CLARK CO. REMC	207.10
CLARK CO. REMC	349.08
CLARK CO. REMC	144.44
CLARK CO. REMC	138.02
HARRISON CO. REMC	363.47
HARRISON CO. REMC	104.13
HARRISON CO. REMC	42.40
AT&T	578.38

AT&T	205.11
DUKE ENERGY	59,871.47
DUKE ENERGY	669.08
DUKE ENERGY	274.67
DUKE ENERGY	624.32
CROWE LLP	7,321.25
GIBSON LAW OFFICE, LLC	497.48
STORMWATER/DRAINAGE FUND	40,440.83
SANITATION FUND	171,216.71
	Total 287,597.20
	Grand Total 340,845.82

Mr. Wilkinson moved to approve the above claims, Mr. Grimes second, all voted in favor.

ADJOURN:

There being no further business before the board, the meeting adjourned at 9:35 a.m.

Mayor Gahan, President

Vicki Glotzbach, City Clerk

NEW ALBANY SEWER BOARD

Sewer Bill Adjustment Request Form

Request Date: _____

Name: Thomas Scara

Address: 324 E 11th Street

City, ST ZIP: _____

Account No: 50005700

Please explain the type of leak

Front yard between house and street

Please explain where the water went

Into the ground

Plumber & Cost

Penalties

0

Bill to be Adjusted:

Date of Bill	Usage	Bill
10/23/2020	10	76.8
11/23/2020	160	1228.8
12/23/2020	214	1643.52
		2949.12

Total

5/22/2020	1	15.36
6/23/2020	2	15.36
7/23/2020	0	15.36
8/24/2020	1	15.36
9/23/2020	0	15.36
1/22/2021	1	15.36
		92.16

Establish Base Period Total and Average:

$$15.36 \times 3 = 46.08$$

$$2949.12 - 637.44 = 2311.68$$

$$2311.68 - 46.08 = 2265.60$$

Base Period Total: _____

Base Period Avg: _____ 15.36

Compute Adjustment:

Usage Adjustment

Bill Adjustment

2,265.60

GRAND TOTAL

2,265.60

CUSTOMER SERVICE

303 SCRIBNER DR
STE 101
NEW ALBANY IN 47160

Phone: 812.948.5399
Fax: 812.948.5344

www.cityofnewalbany.com

PO Box 909
New Albany 47151



New Albany Municipal Utilities

LEAK ADJUSTMENT REQUEST

DATE 12/8/2020

ACCOUNT NAME Thomas Scara ACCOUNT NUMBER 50005700

SERVICE ADDRESS 324 E. 11th St. CONTACT NUMBER 502-345-4682
New Albany, IN 47150

WHERE ON YOUR PROPERTY DID THE LEAK OCCUR? (EXAMPLE: AT THE METER, MAIN LINE, KITCHEN, ETC.)

Front yard between house and street

WHERE DID THE WATER GO? (EXAMPLE: YARD, BASEMENT FLOOR, ETC)

Into the ground

DO YOU HAVE A FLOOR DRAIN OR SUMP PUMP YES NO (CIRCLE ONE)

TO WHERE DOES THE FLOOR DRAIN OR SUMP PUMP DRAIN? Not applicable but unknown - sewer?

WHEN DID THE LEAK OCCUR? (APPOXIMATE DATES) Mid-September, 2020
I was in the hospital at the time

WHO REPAIRED THE LEAK? Greenwell Plumbing.

ADDITIONAL COMMENTS OR DETAILS

Please call my sister Tina Walsh with questions. She is Power of Attorney
502-345-4682



GREENWELL
Plumbing

Billing Address
SCARA, TOM
324 East 11th Street
New Albany, IN 47150 USA

1840 Scott Road, New Albany, IN 47150

Invoice 222616
Invoice Date 11/11/2020
Completed Date 11/11/2020
Technician LOUIS PAYTON
Customer PO

Job Address
SCARA, TOM
324 East 11th Street
New Albany, IN 47150 USA

Description of Work

Water leak on side of home

Task #	Description	Quantity	Your Price	Your Total
EX002	Excavate and expose existing domestic water line - up to 5'. Replace bad section with pex piping. Test and check upon completion of work for any additional leaks. Rough Back-fill only. Greenwell Plumbing will contact 811 to locate utilities.	1.00	\$889.00	\$889.00

THIS TASK IS ALSO USED WHEN REPLACING A WATER SERVICE. THIS TASK INCLUDES THE TRACTOR, THE FIRST 5' OF THE REPLACEMENT, AND THE LABOR. EACH ADDITIONAL 5' WILL BE SHOWN AS A SEPARATE LINE ITEM.

Paid On	Type	Memo	Amount
11/11/2020	z-Check		\$889.00
		Potential Savings	\$0.00
		Sub-Total	\$889.00
		Fuel Charge 0%	\$0.00
		Total Due	\$889.00
		Payment	\$889.00
		Balance Due	\$0.00

Invoice Questions? Please call 812-948-9000 <https://www.greenwellservice.com/>

I authorize the services described in this document to be performed and agree to perform the amount indicated. I have read and agree to the terms and conditions provided, including the limits on Greenwell's responsibility specified in those terms.

11/11/2020

I hereby acknowledge that the above work was completed in a satisfactory manner.

11/11/2020



WE KEEP LIFE FLOWING™

Service Address:

THOMAS M. SCARA
324 E 11TH ST
NEW ALBANY, IN 47150-2802



THANK YOU FOR BEING OUR CUSTOMER.

Important Account Messages

- The Fire Protection Charge is for the installation and maintenance of fire hydrants attached to the company's water mains, and for infrastructure upgrades needed to ensure proper fire flows.
- Want more convenience and less clutter? Try paperless billing. We send an email when your bill is available for viewing and include an option to pay. It's simple to sign up, just register or log into MyWater at amwater.com/myaccount and make the selection for paperless billing.

For more information, visit www.indianaamwater.com



View your account information or pay your bill anytime at: www.amwater.com/MyAccount



Pay by Phone*: Pay anytime at 1-855-748-6066
*A convenience fee may apply



Customer Service: 1-800-492-8373
M-F 7:00am to 7:00pm - Emergencies 24/7

Monthly Statement

Account No. 1010-210007003289

Total Amount Due	\$487.96
Payment Due By:	November 9, 2020

Billing Date: October 22, 2020
Service Period: Sep 15 to Oct 15 (31 Days)
Total Gallons: 119,680

Account Summary – See page 3 for Account Detail

Prior Billing:	\$61.65
Payments - Thank You!	\$61.55
Balance Forward:	\$0.10
Service Related Charges:	\$456.27
Taxes:	\$31.59
Total Amount Due:	\$487.96

Handwritten notes:
 - 221.47 e
 266.49
 - 200.00 p
 66.49 due
 Called to dispute 11/2/20
 Fixed leak 11/11/20
 Credit of 221.47
 pd 11/13/20

Please return bottom portion with your payment. DO NOT send cash. Retain upper portion for your records. 005723/017243 ACYT48 ETM1C00008 1 (ACYT4800100572501031C)

Account No. 1010-210007003289

Total Amount Due	\$487.96
Payment Due By:	November 9, 2020



WE KEEP LIFE FLOWING™



P.O. BOX 6023
RANTOUE, IL 61866-8623

Service to: 324 E 11TH ST
NEW ALBANY, IN 47150-2802

Amount Enclosed \$



INDIANA AMERICAN WATER
PO BOX 6029
CAROL STREAM, IL 60197-6029



005723 1 AV 0.386 05723/005723/017243 25 03 ACYT46 004
 THOMAS M. SCARA
 324 E 11TH ST
 NEW ALBANY IN 47150-2802

00010102100070032890000000000048796010

Meter Reading and Usage Summary

Meter No.	Measure	Size	From Date	To Date	Previous Read	Current Read	Meter Units	Billing Units	Total Gallons
082510298N	100 CF	6/8"	09/15/2020	10/15/2020	276 (A)	435 (A)	160	1,196.80	119,680

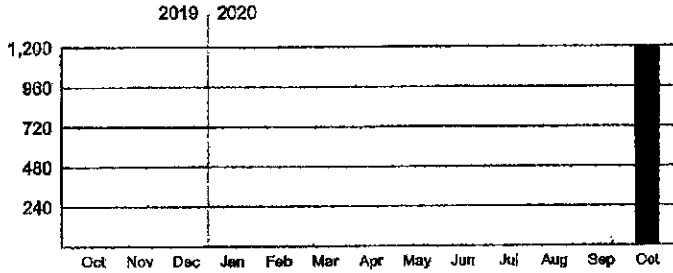
A = Actual E = Estimate

1 CF = 7.48 gallons 1 Billing Unit = 100 gallons

Total Gallons: 119,680

Billed Usage History (graph shown in 100 gallons)

- 119,680 gallons = usage for this period
- 748 gallons = usage for same period last year



Next Scheduled Read Date: on or about November 13, 2020
Account Type: Residential

Average daily use for this period is: **3,861** gallons (31 days)

Year to Date Billed Usage: 131,648 gallons

Account Detail

Account No. 1010-210007003289

Service To: 324 E 11TH ST NEW ALBANY, IN 47150-2802

Prior Billing	61.65
Payments	-61.55
Total payments as of Oct 13. Thank you!	-61.55
Balance Forward	0.10
Service Related Charges - 09/15/20 to 10/15/20	
Water Service	463.32
Water Service Charge	15.47
Water Usage Charge (150 x \$0.52203)	78.30
(1,046.8 x \$0.35303)	369.55
Fire Service	4.92
Public Fire Protection Charge (1 x \$4.92)	4.92
Other Charges	-11.97
TCJA Adj Water Service	-0.38
TCJA Adj Water Usage (150 x -\$0.01337)	-2.01
(1,046.8 x -\$0.00904)	-9.46
TCJA Adj Public Fire	-0.12
Total Service Related Charges	456.27
Taxes	31.59
State Sales Tax	31.59
Total Current Period Charges	487.86

Understanding Your Bill

The information below defines some of the new terms you may find on your bill:

- **Service Related Charges:** This section includes charges for services related to water, wastewater and fire protection. If applicable, credits and debits for correction to previously billed charges are itemized in this section.
- **Fees and Adjustments:** This section provides details related to additional charges or adjustments for the service period referenced. Fees, when applicable, would include items such as service activation and late payment charges.
- **Pass Through Charges:** Charges in this section, when applicable, are separated from other service related charges to provide visibility into what portion of your bill is being remitted to other entities. Payment received for these charges does not remain with American Water. While we may bill and collect for them, the payments received are passed along to other companies and agencies.
- **Billing Units:** One billing unit equals 100 gallons of water used. If the meter serving your property measures your water use in cubic feet or a different unit of measure, we convert the usage to gallons to make it easier to understand.
- **Average Daily Use:** The gallons shown in the water droplet above represent your average daily water use for the current billing period. Tracking the amount of water you use can help you manage your overall water use from month to month.
- **Still have questions?** We are here to help. Our customer service representatives are available M-F, 7 a.m. to 7 p.m. More information on understanding your bill and charges can also be found on our website. See the link below.

Total Amount Due



\$487.96

For more information about your charges and rates, please visit: <https://amwater.com/fpaw/rates>



WE KEEP LIFE FLOWING™

Service Address:

THOMAS M. SCARA
324 E 11TH ST
NEW ALBANY, IN 47150-2802



THANK YOU FOR BEING OUR CUSTOMER.

Important Account Messages

- Your billing has been adjusted to offset some of the additional charges incurred as a result of the recent leak at your property. Please see the detailed billing charges for additional information.
- The Fire Protection Charge is for the installation and maintenance of fire hydrants attached to the company's water mains, and for infrastructure upgrades needed to ensure proper fire flows.

For more information, visit www.indianaamwater.com



View your account information or pay your bill anytime at: www.amwater.com/MyAccount



Pay by Phone*: Pay anytime at 1-855-748-6066
*A convenience fee may apply



Customer Service: 1-800-492-8373
M-F 7:00am to 7:00pm -- Emergencies 24/7

Please return bottom portion with your payment. DO NOT send cash. Retain upper portion for your records. 006305012649 ACYVXW ETM1C00002 1 (ACYVXW00100680601X)

Monthly Statement

Account No. 1010-210007003289

Total Amount Due:	\$887.53
Payment Due By:	December 4, 2020

Billing Date: November 16, 2020
Service Period: Oct 16 to Nov 12 (92 Days)
Total Gallons: 406,912

Account Summary – See page 3 for Account Detail

Prior Billing:	\$487.96
Payments:	\$0.00
Balance Forward:	\$487.96
Service Related Charges:	\$373.75
Taxes:	\$25.82
Total Amount Due:	\$887.53

- 200.00
 (687.53)
 due
 12/4

pd
 12/2/20

Account No. 1010-210007003289

Total Amount Due:	\$887.53
Payment Due By:	December 4, 2020



WE KEEP LIFE FLOWING™



P.O. BOX 91823
RANTOUL, IL 61888-8623

Service to: 324 E 11TH ST
NEW ALBANY, IN 47150-2802

Amount Enclosed \$



INDIANA AMERICAN WATER
PO BOX 6029
CAROL STREAM, IL 60197-6029



006305 1 AV 0.386 06305/006305/012649 21 03 ACYVXW 003
 THOMAS M. SCARA
 324 E 11TH ST
 NEW ALBANY IN 47150-2802

0001010210007003289000000000000088753012

Meter Reading and Usage Summary

Meter No.	Measure	Size	From Date	To Date	Previous Read	Current Read	Meter Units	Billing Units	Total Gallons
082510298N	100 CF	6/8"	08/13/2020	11/12/2020	265 (A)	649 (A)	384	4,069.12	406,912

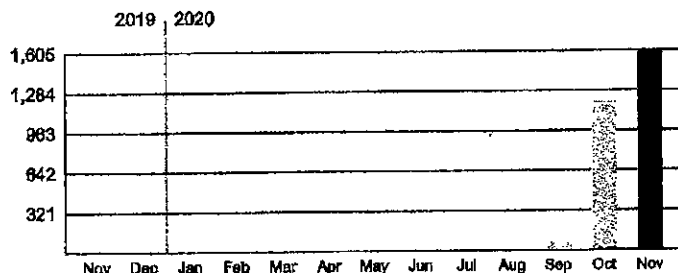
A = Actual E = Estimate

1 CF = 7.48 gallons 1 Billing Unit = 100 gallons

Total Gallons: 406,912

Billed Usage History (graph shown in 100 gallons)

- 406,912 gallons = usage for this period
- ▨ 1,496 gallons = usage for same period last year



Next Scheduled Read Date: on or about December 11, 2020
Account Type: Residential

Average
daily use for
this period is:
(92 days)

4,423
gallons

Year to Date Billed Usage: 291,720 gallons

Account Detail

Account No. 1010-210007003289

Service To: 324 E 11TH ST NEW ALBANY, IN 47150-2802

Prior Billing		487.96
Payments		0.00
Balance Forward		487.96
Service Related Charges - 10/16/20 to 11/12/20		
Customer Leak Adjustment - 08/13/20 to 09/14/20		
Water Service		-17.46
Water Service Charge		-15.47
Water Usage Charge	(74.8- x \$0.52203) (41.36 x \$0.52203)	15.47 -39.05 21.59
Fire Service		0.00
Public Fire Protection Charge		-4.82
	(-1- x \$4.92) (1 x \$4.92)	4.82
Other Charges		0.45
TCJA Adj Water Service		-0.38
TCJA Adj Water Usage	(41.36 x -\$0.01337) (74.8- x -\$0.01337)	0.38 -0.55 1.00
TCJA Adj Public Fire		-0.12 0.12
Customer Leak Adjustment - 09/15/20 to 10/15/20		
Water Service		-209.83
Water Service Charge		-15.47
Water Usage Charge	(1,046.8- x \$0.35303) (452.43 x \$0.35303)	15.47 -447.85 238.02

(Continued on next page)

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For more information about your charges and rates, please visit:
<https://amwater.com/inaw/rates>

NEW ALBANY MUNICIPAL UTILITIES

XZLEDGE7 Page: 1

History Printout

Date: 01/20/2021 Time: 11:52:32

History for account number 50005700 THOMAS M SCARA

Service Addr: 324 E 11TH ST

Billing Addr: 324 E 11TH ST

NEW ALBANY, IN 471502802

Date	10/18/2019	Waste Paid	\$19.80	Sanit Paid	\$-15.63	Stormwater Paid	\$-4.17		
Type	Payment								
Audit #	6629044								
						Total	\$0.00	Balance	\$-14.09
Desc	OFFSET DEBIT WITH CREDIT								
Date	10/23/2019	Waste Charge	\$15.36	Sanit Charge	\$15.63	Stormwater Charge	\$4.17		
Type	Billing								
Audit #	5537085								
						Total	\$35.16	Balance	\$21.08
		N/1 Pres = 256		N/1 Prev = 254					
Date	11/15/2019	Waste Paid	\$-1.28	Sanit Paid	\$-15.63	Stormwater Paid	\$-4.17		
Type	Payment								
Audit #	5575549								
						Total	\$-21.08	Balance	\$0.00
Desc	AUTO CHECK# 2183								
Date	11/22/2019	Waste Charge	\$15.36	Sanit Charge	\$15.63	Stormwater Charge	\$4.17		
Type	Billing								
Audit #	5592875								
						Total	\$35.16	Balance	\$35.16
		N/1 Pres = 258		N/1 Prev = 255					
Date	12/19/2019	Waste Paid	\$-18.88	Sanit Paid	\$-15.63	Stormwater Paid	\$-4.17		
Type	Payment								
Audit #	5832073								
						Total	\$-38.68	Balance	\$-3.82
Desc	AUTO CHECK# 2189								
Date	12/23/2019	Waste Charge	\$15.36	Sanit Charge	\$15.63	Stormwater Charge	\$4.17		
Type	Billing								
Audit #	5648469								
						Total	\$35.16	Balance	\$31.64
		N/1 Pres = 268		N/1 Prev = 266					
Date	01/10/2020	Waste Paid	\$-11.84	Sanit Paid	\$-15.63	Stormwater Paid	\$-4.17		
Type	Payment								
Audit #	6685472								
						Total	\$-31.64	Balance	\$0.00
Desc	AUTO CHECK# 2144								
Date	01/23/2020	Waste Charge	\$15.36	Sanit Charge	\$15.63	Stormwater Charge	\$4.17		
Type	Billing								
Audit #	5706455								
						Total	\$35.16	Balance	\$35.16
		N/1 Pres = 259		N/1 Prev = 258					
Date	02/05/2020	Waste Paid	\$-15.36	Sanit Paid	\$-15.63	Stormwater Paid	\$-4.17		
Type	Payment								
Audit #	5718988								
						Total	\$-35.16	Balance	\$0.00
Desc	AUTO CHECK# 2145								
Date	02/24/2020	Waste Charge	\$15.36	Sanit Charge	\$15.63	Stormwater Charge	\$4.17		
Type	Billing								
Audit #	5743003								
						Total	\$35.16	Balance	\$35.16
		N/1 Pres = 259		N/1 Prev = 259					
Date	03/11/2020	Waste Paid	\$-15.36	Sanit Paid	\$-15.63	Stormwater Paid	\$-4.17		
Type	Payment								
Audit #	-5761033								
						Total	\$-35.16	Balance	\$0.00
Desc	AUTO CHECK# 2149								
Date	03/23/2020	Waste Charge	\$15.36	Sanit Charge	\$15.63	Stormwater Charge	\$4.17		
Type	Billing								
Audit #	5791527								
						Total	\$35.16	Balance	\$35.16
		N/1 Pres = 261		N/1 Prev = 259					
Date	04/23/2020	Waste Charge	\$15.36	Sanit Charge	\$15.63	Stormwater Charge	\$4.17		
Type	Billing								
Audit #	5816479								
						Total	\$35.16	Balance	\$70.32
		N/1 Pres = 261		N/1 Prev = 261					
Date	04/29/2020	Waste Paid	\$-30.72	Sanit Paid	\$-31.26	Stormwater Paid	\$-8.34		
Type	Payment								
Audit #	6825725								
						Total	\$-70.32	Balance	\$0.00
Desc	AUTO CHECK# 2180								
Date	05/22/2020	Waste Charge	\$15.36	Sanit Charge	\$15.63	Stormwater Charge	\$4.17		
Type	Billing								
Audit #	5848713								
						Total	\$36.16	Balance	\$35.16
		N/1 Pres = 262		N/1 Prev = 261					
Date	06/10/2020	Waste Paid	\$-15.36	Sanit Paid	\$-15.63	Stormwater Paid	\$-4.17		
Type	Payment								
Audit #	5866767								
						Total	\$-35.16	Balance	\$0.00
Desc	AUTO CHECK# 2184								
Date	06/23/2020	Waste Charge	\$15.36	Sanit Charge	\$15.63	Stormwater Charge	\$4.17		
Type	Billing								
Audit #	6880685								
						Total	\$36.16	Balance	\$35.16
		N/1 Pres = 264		N/1 Prev = 262					

NEW ALBANY MUNICIPAL UTILITIES

XZLEDGE7

Page: 2

History Printout

Date: 01/20/2021

Time: 11:52:33

History for account number 50005700 THOMAS M SCARA

Billing Addr: 324 E 11TH ST

Service Addr: 324 E 11TH ST

NEW ALBANY, IN 471502802

Date	07/01/2020	Waste Paid	\$-15.36	Sanit Paid	\$-15.63	Stormwater Paid	\$-4.17		
Type	Payment								
Audit #	5891428								
Desc		AUTO CHECK# 2267							
Date	07/23/2020	Waste Charge	\$15.36	Sanit Charge	\$15.63	Stormwater Charge	\$4.17		
Type	Billing								
Audit #	5913421								
N/1 Pres = 264		N/1 Prev = 264		Cons	0	Total	\$35.16	Balance	\$35.18
Date	08/07/2020	Waste Paid	\$-15.36	Sanit Paid	\$-15.63	Stormwater Paid	\$-4.17		
Type	Payment								
Audit #	5929905								
Desc		AUTO CHECK# 2261							
Date	08/24/2020	Waste Charge	\$15.36	Sanit Charge	\$15.63	Stormwater Charge	\$4.17		
Type	Billing								
Audit #	5947907								
N/1 Pres = 265		N/1 Prev = 264		Cons	1	Total	\$35.16	Balance	\$35.16
Date	09/08/2020	Waste Paid	\$-15.36	Sanit Paid	\$-15.63	Stormwater Paid	\$-4.17		
Type	Payment								
Audit #	5962059								
Desc		AUTO CHECK# 2270							
Date	09/23/2020	Waste Charge	\$15.36	Sanit Charge	\$15.63	Stormwater Charge	\$4.17		
Type	Billing								
Audit #	5980090								
N/1 Pres = 265		N/1 Prev = 265		Cons	0	Total	\$35.18	Balance	\$35.16
Date	10/23/2020	Waste Charge	\$76.60	Sanit Charge	\$15.63	Stormwater Charge	\$4.17		
Type	Billing								
Audit #	6014925								
N/1 Pres = 276		N/1 Prev = 266		Cons	10	Total	\$96.60	Balance	\$131.76
Date	10/30/2020	Waste Paid	\$-3.90	Sanit Paid	\$-31.26	Stormwater Paid	\$0.00		
Type	Payment								
Audit #	6025383								
Desc		AUTO CHECK# 2241							
Date	11/23/2020	Waste Charge	\$1228.80	Sanit Charge	\$15.63	Stormwater Charge	\$4.17		
Type	Billing								
Audit #	6046688								
N/1 Pres = 436		N/1 Prev = 275		Cons	160	Total	\$1248.60	Balance	\$1345.20
Date	12/09/2020	Waste Adjusted	\$-837.44	Sanit Adjusted	\$0.00	Stormwater Adjusted	\$0.00		
Type	Adjustment	Waste Penalty Adjusted.	\$0.00	Sanit Penalty Adjusted	\$0.00	Stormwater Penalty	\$0.00		
Audit #	6063826								
Desc		IAWC ADJUSTMENT							
Date	12/23/2020	Waste Charge	\$1643.62	Sanit Charge	\$15.63	Stormwater Charge	\$4.17		
Type	Billing								
Audit #	6075796								
N/1 Pres = 649		N/1 Prev = 436		Cons	214	Total	\$1663.32	Balance	\$2371.08

NEW ALBANY MUNICIPAL UTILITIES

XZLEDGE7 Page: 1

History Printout

Date: 01/20/2021 Time: 11:51:57

History for account number 60005700 THOMAS M SCARA

Billing Addr: 324 E 11TH ST

Service Addr: 324 E 11TH ST

NEW ALBANY, IN 471602802

Date	01/12/2021	Waste Paid	\$-34.45	Sanit Paid	\$-0.48	Stormwater Paid	\$-0.25		
Type	Payment								
Audit #	6094662								
						Total	\$-35.16	Balance	\$2335.92
Desc	CHECK #2213								
Date	01/22/2021	Waste Charge	\$15.38	Sanit Charge	\$16.83	Stormwater Charge	\$4.17		
Type	Billing								
Audit #	6112696								
		N/1 Pres = 650		N/1 Prev = 649					
						Total	\$35.16	Balance	\$2371.06

NEW ALBANY SEWER BOARD

Sewer Bill Adjustment Request Form

Request Date: _____

Name: Kiara Celestino

Address: 631 E 8th Street

City, ST ZIP: _____

Account No: 52558905

Please explain the type of leak

Front of the house to the right of the main entrance

Please explain where the water went

In the ground-about 2ft below the surface

Plumber & Cost

Penalties

0

Bill to be Adjusted:

Date of Bill	Usage	Bill
11/23/2020	120	921.6
12/23/2020	184	1413.12
		2334.72

Total

8/24/2020	1	15.36
9/23/2020	2	15.36
10/23/2020	5	38.4
1/22/2021	3	23.04
		92.16

Establish Base Period Total and Average:

$23.04 * 2 = 46.08$

$2334.72 - 1152.00 = 1182.72$

$1182.72 - 46.08 = 1136.64$

Base Period Total: _____

Base Period Avg: _____ 23.04

Compute Adjustment:

Usage Adjustment

Bill Adjustment

1,136.64

GRAND TOTAL

1,136.64

9100172900

CUSTOMER SERVICE

303 SCRIBNER DR
STE 101
NEW ALBANY IN 47160

Phone: 812.948.5399
Fax: 812.948.5344

www.cityofnewalbany.com



New Albany Municipal Utilities

LEAK ADJUSTMENT REQUEST

DATE 12-13-2020

ACCOUNT NAME Kiara Celestino ACCOUNT NUMBER 52558905

SERVICE ADDRESS 631 E 8th St. CONTACT NUMBER 928 810 2943

WHERE ON YOUR PROPERTY DID THE LEAK OCCUR? (EXAMPLE: AT THE METER, MAIN LINE, KITCHEN, ETC.) New Albany, IN 47158
Front of the house to the right of the
Main entrance.

WHERE DID THE WATER GO? (EXAMPLE: YARD, BASEMENT FLOOR, ETC.)
in the ground. about 2 ft below the surface.

DO YOU HAVE A FLOOR DRAIN OR SUMP PUMP YES NO (CIRCLE ONE)

TO WHERE DOES THE FLOOR DRAIN OR SUMP PUMP DRAIN? _____

WHEN DID THE LEAK OCCUR? (APPOXIMATE DATES) 10-1-2020

WHO REPAIRED THE LEAK? myself.

ADDITIONAL COMMENTS OR DETAILS
I included a receipt of parts that were needed
to repair the leak.

Please let me know if additional proof is needed.
Thank you!



How doers
get more done.

2239 STATE STREET
NEW ALBANY, IN 47150 (812)941-9641

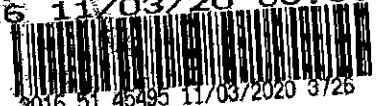
2016 00051 45495 11/03/20 08:55 PM
SALE SELF CHECKOUT

697285486640 STRIP CUTS - AP
3/4" SHARKBITER DOORPLINE
207.95

15.90
SUBTOTAL 15.90
SALES TAX 1.11
TOTAL \$17.01

XXXXXXXXXXXX2212 VISA USD\$ 17.01
AUTH CODE 003547/0516299 TA
Chip Read
AID A0000000031010 VISA CREDIT

2016 11/03/20 08:55 PM



2016 51 45495 11/03/2020 3/26

RETURN POLICY DEFINITIONS
POLICY ID 1 DAYS 180 POLICY EXPIRES ON 05/02/2021

Due to COVID-19, we have extended our
returns policy for most items.
Please see homedepot.com for details.

DID WE NAIL IT?

Take a short survey for a chance to WIN
A \$5,000 HOME DEPOT GIFT CARD

Opine en español
www.homedepot.com/survey

User ID: H89 93295 91330
PASSWORD: 20553 91279

Entries must be completed within 14 days
of purchase. Entries must be 18 or
older to enter. See complete rules on
website. No purchase necessary.

35.16

NEW ALBANY MUNICIPAL UTILITIES

XZLEDGE7 Page: 1

History Printout

Date: 01/20/2021 Time: 10:08:48

History for account number 62558905 KIARA CELESTINO

Billing Addr: 631 E 8TH ST

Service Addr: 631 E 8TH ST

NEW ALBANY, IN 47150-

Date	08/24/2020	Waste Charge	\$15.36	Sanit Charge	\$15.63	Stormwater Charge	\$4.17		
Type	Billing								
Audit #	5939288								
		N/1 Pres = 751		N/1 Prev = 750					
					Cons	1	Total	\$35.16	Balance \$35.16
Date	09/11/2020	Waste Paid	\$-15.36	Sanit Paid	\$-15.63	Stormwater Paid	\$-4.17		
Type	Payment								
Audit #	5985317								
							Total	\$-35.16	Balance \$0.00
Desc	Credit								
Date	09/23/2020	Waste Charge	\$15.36	Sanit Charge	\$15.63	Stormwater Charge	\$4.17		
Type	Billing								
Audit #	5971443								
		N/1 Pres = 753		N/1 Prev = 751					
					Cons	2	Total	\$35.16	Balance \$35.16
Date	10/08/2020	Waste Paid	\$-15.36	Sanit Paid	\$-15.63	Stormwater Paid	\$-4.17		
Type	Payment								
Audit #	5996585								
							Total	\$-35.16	Balance \$0.00
Desc	Credit								
Date	10/23/2020	Waste Charge	\$38.40	Sanit Charge	\$15.63	Stormwater Charge	\$4.17		
Type	Billing								
Audit #	6008257								
		N/1 Pres = 758		N/1 Prev = 753					
					Cons	5	Total	\$58.20	Balance \$58.20
Date	11/02/2020	Waste Paid	\$-38.40	Sanit Paid	\$-15.63	Stormwater Paid	\$-4.17		
Type	Payment								
Audit #	6026946								
							Total	\$-58.20	Balance \$0.00
Desc	Credit								
Date	11/23/2020	Waste Charge	\$921.60	Sanit Charge	\$15.63	Stormwater Charge	\$4.17		
Type	Billing								
Audit #	6037909								
		N/1 Pres = 878		N/1 Prev = 758					
					Cons	120	Total	\$941.40	Balance \$941.40
Date	12/03/2020	Waste Paid	\$-19.53	Sanit Paid	\$-15.63	Stormwater Paid	\$0.00		
Type	Payment								
Audit #	6056078								
							Total	\$-35.16	Balance \$906.24
Desc	Credit								
Date	12/23/2020	Waste Charge	\$1413.12	Sanit Charge	\$15.63	Stormwater Charge	\$4.17		
Type	Billing								
Audit #	6067097								
		N/1 Pres = 1062		N/1 Prev = 878					
					Cons	184	Total	\$1432.92	Balance \$2339.16

NEW ALBANY MUNICIPAL UTILITIES

XZLEDGE7 Page: 1

History Printout

Date: 01/20/2021 Time:10:06:13

History for account number 52558905 KIARA CELESTINO

Billing Addr: 631 E 8TH ST

Service Addr: 631 E 8TH ST

NEW ALBANY, IN 47150-

Date	01/02/2021	Waste Paid	\$-19.63	Sanit Paid	\$-15.83	Stormwater Paid	\$0.00		
Type	Payment								
Audit #	6069135								
Desc	Credit								
Date	01/22/2021	Waste Charge	\$23.04	Sanit Charge	\$15.83	Stormwater Charge	\$4.17		
Type	Billing								
Audit #	6103990								
		N/1 Pres = 1065		N/1 Prev = 1062					
				Cons	3				
						Total	\$42.64	Balance	\$2346.84



Premise Usage Transaction Report
INNEWALBANY - New Albany Municipal Utilities
Transactions Dated: 01/20/2020 to 01/20/2021

Premise: 9100172900	Status: Tapped Service Active Contract	Service: 631 E 8th St New Albany, IN 47150-3213
Municipality: New Albany Municipal Utilities		
Meter Read Route: SIC11104	Route Read Dates --	Previous: 01/14/2021 Current: 02/11/2021 Next: 03/11/2021 Last Bill: 01/14/2021
Account: 220033972428	Name: Klaus Celestino	Status: Active
Account Connect Date: 06/12/2020	Mailing: 631 E 8th St New Albany, IN 47150	Customer: 1104049015
Account Discontinued Date:		
Account Class: Residential		
Cut In Landlord: N		

Billing Transactions

Transaction Type	Transaction Date	Transaction Number	Billed Usage	Unit of Measure	Reason Code	Days Billed
Move In Bill	07/15/2020	658756309116	7.48	CGL		33
Reg Bill Actual Read	08/14/2020	617506237316	14.96	CGL		30
Reg Bill Actual Read	09/15/2020	663755910261	37.40	CGL		32
Reg Bill Actual Read	10/22/2020	677605487652	697.60	CGL		31
Reg Bill Actual Read	11/16/2020	656256676840	1376.32	CGL		28
Reg Bill Actual Read	11/30/2020	600000452613	1122-	CGL	150 = 1,152.00	69
Reg Bill Actual Read	12/15/2020	686255393451	22.44	CGL		29
Reg Bill Actual Read	01/15/2021	665006215446	29.92	CGL		34

Meter Readings

Meter Number	Current Read Date	Current Reading	Previous Read Date	Previous Reading	Current Reading Type	Metered Usage	Unit of Measure
090296671N	07/14/2020	751.0	06/12/2020	750.0	Actual	1.00	CCF
090296671N	08/13/2020	753.0	07/14/2020	751.0	Actual	2.00	CCF
090296671N	09/14/2020	758.0	08/13/2020	753.0	Actual	5.00	CCF
090296671N	10/16/2020	878.0	09/14/2020	758.0	Actual	120.00	CCF
090296671N	11/12/2020	1062.0	10/16/2020	878.0	Actual	184.00	CCF
090296671N	12/11/2020	1065.0	11/12/2020	1062.0	Actual	3.00	CCF
090296671N	01/14/2021	1069.0	12/11/2020	1065.0	Actual	4.00	CCF

Account: 220033180682	Name: Justin Carey	Status: Inactive
Account Connect Date: 03/14/2020	Mailing: P.O. Box 1570 New Albany, IN 47151-1570	Customer: 1203151321
Account Discontinued Date: 09/04/2020		
Account Class: Residential		
Cut In Landlord: N		

Billing Transactions

Transaction Type	Transaction Date	Transaction Number	Billed Usage	Unit of Measure	Reason Code	Days Billed
Move In Bill	04/16/2020	681264936014	14.96	CGL		32
Reg Bill Actual Read	05/15/2020	672606432478	7.48	CGL		28
Closing Bill	06/05/2020	783760257064	0.00	CGL		22

Meter Readings

Meter Number	Current Read Date	Current Reading	Previous Read Date	Previous Reading	Current Reading Type	Metered Usage	Unit of Measure
090296671N	04/14/2020	749.0	03/14/2020	747.0	Actual	2.00	CCF
090296671N	06/13/2020	750.0	04/14/2020	749.0	Actual	1.00	CCF
090296671N	06/04/2020	750.0	05/13/2020	750.0	Actual	0.00	CCF

Account: 220024731180	Name: Sarah Carey	Status: Inactive
Account Connect Date: 09/29/2018	Mailing:	Customer: 1103766090

Account Discontinued Date: 03/13/2020
 Account Class: Residential
 Cut In Landlord: N

631 E 8th St
 New Albany, IN 47150

Billing Transactions

Transaction Type	Transaction Date	Transaction Number	Billed Usage	Unit of Measure	Reason Code	Days Billed
Reg Bill Actual Read	02/14/2020	613755800041	14.96	CGL		30
Reg Bill Actual Read	03/13/2020	601258293373	7.46	CGL		28
Closing Bill	04/01/2020	756250413693	0.00	CGL		1

Meter Readings

Meter Number	Current Read Date	Current Reading	Previous Read Date	Previous Reading	Current Reading Type	Metered Usage	Unit of Measure
090296671N	02/13/2020	746.0	01/14/2020	744.0	Actual	2.00	CCF
090296671N	03/12/2020	747.0	02/13/2020	746.0	Actual	1.00	CCF
090296671N	03/13/2020	747.0	03/12/2020	747.0	Estimate	0.00	CCF

Account: 220019645264 Name: HTD Investments Status: inactive
 Account Connect Date: 06/08/2017 Mailing: 2000 Grant Line Rd Customer: 1201872549
 Account Discontinued Date: 06/28/2018 New Albany, IN 47150
 Account Class: Residential
 Cut In Landlord: N

Billing Transactions

Transaction Type	Transaction Date	Transaction Number	Billed Usage	Unit of Measure	Reason Code	Days Billed
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Meter Readings

Meter Number	Current Read Date	Current Reading	Previous Read Date	Previous Reading	Current Reading Type	Metered Usage	Unit of Measure
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Account: 210806350258 Name: Crocker, Sonora L Status: Closed for Non pay
 Account Connect Date: 01/31/2017 Mailing: 2673 BELLE POINT RD RD Customer: 1100445809
 Account Discontinued Date: 05/17/2017 BEATTYVILLE, KY 41311
 Account Class: Residential
 Cut In Landlord: N

Billing Transactions

Transaction Type	Transaction Date	Transaction Number	Billed Usage	Unit of Measure	Reason Code	Days Billed
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Meter Readings

Meter Number	Current Read Date	Current Reading	Previous Read Date	Previous Reading	Current Reading Type	Metered Usage	Unit of Measure
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Account: 220015663645 Name: Shawn Fox Status: Closed for Non pay
 Account Connect Date: 07/15/2016 Mailing: 631 E 8th St Customer: 1201708754
 Account Discontinued Date: 01/18/2017 New Albany, IN 47150-3213
 Account Class: Residential
 Cut In Landlord: N

Billing Transactions

Transaction Type	Transaction Date	Transaction Number	Billed Usage	Unit of Measure	Reason Code	Days Billed
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Meter Readings

Meter Number	Current Read Date	Current Reading	Previous Read Date	Previous Reading	Current Reading Type	Metered Usage	Unit of Measure
--------------	-------------------	-----------------	--------------------	------------------	----------------------	---------------	-----------------

Units of Measure Reference	
1 CCF - Cubic Foot	CGL - 100 Gallons
1 GL - US Gallon	DCF - 10 Cubic Feet
10 GL - 10 Gallons	DCG - 1000 Gallons

10 KGL - 10 Thousand Gallons
1000 CF - 1000 Cubic Feet
CCF - 100 Cubic Feet

DFT - 10 Cubic Feet
MG AW - Millions of Gallons
TG AW - Thousand Gallons

NEW ALBANY SEWER BOARD

Sewer Bill Adjustment Request Form

Request Date: _____

Name: Donald Smith

Address: 2109 Pickwick Drive

City, ST ZIP: _____

Account No: 51040501

Please explain the type of leak

Main line between street meter and shut off
value. Leak was under slab in the front foyer.

Please explain where the water went

In rock under patio home (slab)

Plumber & Cost

Penalties

0

Bill to be Adjusted:

<u>Date of Bill</u>	<u>Usage</u>	<u>Bill</u>
10/23/2020	14	107.52
11/23/2020	84	645.12
12/23/2020	159	1221.12
		1973.76

Total

4/23/2020	5	38.4
5/22/2020	7	53.76
6/23/2020	5	38.4
7/23/2020	5	38.4
8/24/2020	9	69.12
9/23/2020	6	46.08
		284.16

Establish Base Period Total and Average:

$47.36 * 3 = 142.08$

Base Period Total: _____

Base Period Avg: _____ 47.36

Compute Adjustment:

Usage Adjustment **Bill Adjustment**
_____ 1,831.68

GRAND TOTAL
1,831.68

9100166613

CUSTOMER SERVICE

303 SCRIBNER DR
STE 101
NEW ALBANY IN 47160

Phone: 812.948.5398
Fax: 812.948.5344

www.cityofnewalbany.com



New Albany Municipal Utilities

LEAK ADJUSTMENT REQUEST

DATE 11/16/2020

ACCOUNT NAME Donald Smith ACCOUNT NUMBER 51040501

SERVICE ADDRESS 2109 Pickwick Dr CONTACT NUMBER 502-468-3920

WHERE ON YOUR PROPERTY DID THE LEAK OCCUR? (EXAMPLE: AT THE METER, MAIN LINE, KITCHEN, ETC.) Main line between street meter and shut off valve
Leak was under slab in the front foyer

WHERE DID THE WATER GO? (EXAMPLE: YARD, BASEMENT FLOOR, ETC.)
In rock under patio home (slab)

DO YOU HAVE A FLOOR DRAIN OR SUMP PUMP YES NO (CIRCLE ONE)

TO WHERE DOES THE FLOOR DRAIN OR SUMP PUMP DRAIN? _____

WHEN DID THE LEAK OCCUR? (APPROXIMATE DATES) Late September to early October

WHO REPAIRED THE LEAK? Greenwell Plumbing

ADDITIONAL COMMENTS OR DETAILS
Leak was under slab and not evident until the October
water bill arrived. Two weeks to locate the source
and repair

Greenwell Invoice SMITH, DONALD

From: Greenwell Services (noreply+greenwell@servicetitan.com)

To: dljrsmith@prodigy.net

Date: Thursday, November 12, 2020, 10:32 AM EST



GREENWELL *Plumbing*

Hello SMITH, DONALD,

We truly appreciate your business, and we're grateful for the trust you've placed in us. Please don't hesitate to call us if you have future plumbing, excavation, or bathroom remodeling needs.

We hope to have the pleasure of doing business with you for many years to come. Please find the attached copy of your invoice. Please reference all invoices being paid on your form of payment.

Greenwell Plumbing
2109 Pickwick Drive, New Albany, IN 47150 USA
\$1,349.00

With thanks,

Greenwell Plumbing "Simply Dependable!"
812-948-9000
<https://www.greenwellservice.com/>



Invoice #222588.pdf
663.7kB

NEW ALBANY MUNICIPAL UTILITIES

XZLEDGE7 Page: 2
 Date: 01/20/2021 Time:09:59:02

History Printout

History for account number 51040501 DONALD SMITH
 Billing Addr: 2109 PICKWICK DR
 NEW ALBANY, IN 47150-

Service Addr: 2109 PICKWICK DR

Date	08/23/2020	Waste Charge	\$38.40	Sanit Charge	\$15.63	Stormwater Charge	\$4.17		
Type	Billing								
Audit #	5881280								
	N/1 Pres = 319	N/1 Prev = 314							
				Cons	5	Total	\$58.20	Balance	\$58.20
Date	07/02/2020	Waste Paid	\$-38.40	Sanit Paid	\$-15.63	Stormwater Paid	\$-4.17		
Type	Payment								
Audit #	5893118								
						Total	\$-58.20	Balance	\$0.00
Desc	AUTO CHECK# 8633								
Date	07/23/2020	Waste Charge	\$38.40	Sanit Charge	\$15.63	Stormwater Charge	\$4.17		
Type	Billing								
Audit #	5914050								
	N/1 Pres = 324	N/1 Prev = 319							
				Cons	5	Total	\$58.20	Balance	\$58.20
Date	07/30/2020	Waste Paid	\$-38.40	Sanit Paid	\$-15.63	Stormwater Paid	\$-4.17		
Type	Payment								
Audit #	5924088								
						Total	\$-58.20	Balance	\$0.00
Desc	AUTO CHECK# 8655								
Date	08/24/2020	Waste Charge	\$68.12	Sanit Charge	\$15.63	Stormwater Charge	\$4.17		
Type	Billing								
Audit #	5948534								
	N/1 Pres = 333	N/1 Prev = 324							
				Cons	9	Total	\$88.92	Balance	\$88.92
Date	08/28/2020	Waste Paid	\$-68.12	Sanit Paid	\$-15.63	Stormwater Paid	\$-4.17		
Type	Payment								
Audit #	5968831								
						Total	\$-88.92	Balance	\$0.00
Desc	AUTO CHECK# 8670								
Date	09/23/2020	Waste Charge	\$48.08	Sanit Charge	\$15.63	Stormwater Charge	\$4.17		
Type	Billing								
Audit #	5980718								
	N/1 Pres = 338	N/1 Prev = 333							
				Cons	6	Total	\$65.88	Balance	\$65.88
Date	10/02/2020	Waste Paid	\$-48.08	Sanit Paid	\$-15.63	Stormwater Paid	\$-4.17		
Type	Payment								
Audit #	5993281								
						Total	\$-65.88	Balance	\$0.00
Desc	AUTO CHECK# 6688								
Date	10/23/2020	Waste Charge	\$107.52	Sanit Charge	\$15.63	Stormwater Charge	\$4.17		
Type	Billing								
Audit #	6015548								
	N/1 Pres = 353	N/1 Prev = 339							
				Cons	14	Total	\$127.32	Balance	\$127.32
Date	11/02/2020	Waste Paid	\$-107.52	Sanit Paid	\$-15.63	Stormwater Paid	\$-4.17		
Type	Payment								
Audit #	6026213								
						Total	\$-127.32	Balance	\$0.00
Desc	AUTO CHECK# 6706								
Date	11/23/2020	Waste Charge	\$845.12	Sanit Charge	\$15.63	Stormwater Charge	\$4.17		
Type	Billing								
Audit #	6047213								
	N/1 Pres = 437	N/1 Prev = 353							
				Cons	84	Total	\$864.92	Balance	\$664.92
Date	12/04/2020	Waste Paid	\$-83.06	Sanit Paid	\$-1.63	Stormwater Paid	\$-0.41		
Type	Payment								
Audit #	6056366								
						Total	\$-85.00	Balance	\$599.92
Desc	CHECK #6728								
Date	12/23/2020	Waste Charge	\$1221.12	Sanit Charge	\$15.63	Stormwater Charge	\$4.17		
Type	Billing								
Audit #	6076417								
	N/1 Pres = 596	N/1 Prev = 437							
				Cons	159	Total	\$1240.92	Balance	\$1840.84

NEW ALBANY MUNICIPAL UTILITIES

XZLEDGE7

Page: 1

History Printout

Date: 01/20/2021 Time: 09:59:02

History for account number 61040501 DONALD SMITH
 Billing Addr: 2109 PICKWICK DR
 NEW ALBANY, IN 47150-

Service Addr: 2109 PICKWICK DR

Date	10/02/2019	Waste Paid	\$-46.06	Sanit Paid	\$-15.63	Stormwater Paid	\$-4.17		
Type	Payment								
Audit #	5608769								
						Total	\$-65.88	Balance	\$0.00
Desc	AUTO CHECK# 6239								
Date	10/23/2019	Waste Charge	\$63.76	Sanit Charge	\$15.63	Stormwater Charge	\$4.17		
Type	Billing								
Audit #	5697719								
				Cons	7	Total	\$73.56	Balance	\$73.56
		N/1 Pres = 275	N/1 Prev = 266						
Date	11/08/2019	Waste Paid	\$-53.76	Sanit Paid	\$-15.63	Stormwater Paid	\$-4.17		
Type	Payment								
Audit #	5567941								
						Total	\$-73.56	Balance	\$0.00
Desc	AUTO CHECK# 6255								
Date	11/22/2019	Waste Charge	\$38.40	Sanit Charge	\$15.63	Stormwater Charge	\$4.17		
Type	Billing								
Audit #	5693509								
				Cons	5	Total	\$58.20	Balance	\$58.20
		N/1 Pres = 280	N/1 Prev = 275						
Date	12/03/2019	Waste Paid	\$-38.40	Sanit Paid	\$-15.63	Stormwater Paid	\$-4.17		
Type	Payment								
Audit #	5619754								
						Total	\$-58.20	Balance	\$0.00
Desc	AUTO CHECK# 6273								
Date	12/23/2019	Waste Charge	\$46.06	Sanit Charge	\$15.63	Stormwater Charge	\$4.17		
Type	Billing								
Audit #	5649090								
				Cons	6	Total	\$65.88	Balance	\$65.88
		N/1 Pres = 286	N/1 Prev = 280						
Date	01/02/2020	Waste Paid	\$-46.06	Sanit Paid	\$-15.63	Stormwater Paid	\$-4.17		
Type	Payment								
Audit #	5578868								
						Total	\$-65.88	Balance	\$0.00
Desc	AUTO CHECK# 6289								
Date	01/23/2020	Waste Charge	\$38.40	Sanit Charge	\$15.63	Stormwater Charge	\$4.17		
Type	Billing								
Audit #	5707084								
				Cons	5	Total	\$58.20	Balance	\$58.20
		N/1 Pres = 291	N/1 Prev = 286						
Date	01/31/2020	Waste Paid	\$-38.40	Sanit Paid	\$-15.63	Stormwater Paid	\$-4.17		
Type	Payment								
Audit #	5715447								
						Total	\$-58.20	Balance	\$0.00
Desc	AUTO CHECK# 6546								
Date	02/24/2020	Waste Charge	\$46.06	Sanit Charge	\$15.63	Stormwater Charge	\$4.17		
Type	Billing								
Audit #	5749330								
				Cons	6	Total	\$65.88	Balance	\$65.88
		N/1 Pres = 297	N/1 Prev = 291						
Date	02/28/2020	Waste Paid	\$-46.06	Sanit Paid	\$-15.63	Stormwater Paid	\$-4.17		
Type	Payment								
Audit #	5752088								
						Total	\$-65.88	Balance	\$0.00
Desc	AUTO CHECK# 6596								
Date	03/23/2020	Waste Charge	\$38.40	Sanit Charge	\$15.63	Stormwater Charge	\$4.17		
Type	Billing								
Audit #	5782158								
				Cons	5	Total	\$58.20	Balance	\$58.20
		N/1 Pres = 302	N/1 Prev = 297						
Date	04/03/2020	Waste Paid	\$-38.40	Sanit Paid	\$-15.63	Stormwater Paid	\$-4.17		
Type	Payment								
Audit #	5798892								
						Total	\$-58.20	Balance	\$0.00
Desc	AUTO CHECK# 6684								
Date	04/23/2020	Waste Charge	\$38.40	Sanit Charge	\$15.63	Stormwater Charge	\$4.17		
Type	Billing								
Audit #	5817116								
				Cons	6	Total	\$58.20	Balance	\$58.20
		N/1 Pres = 307	N/1 Prev = 302						
Date	04/28/2020	Waste Paid	\$-36.40	Sanit Paid	\$-15.63	Stormwater Paid	\$-4.17		
Type	Payment								
Audit #	5826237								
						Total	\$-56.20	Balance	\$0.00
Desc	AUTO CHECK# 6602								
Date	05/22/2020	Waste Charge	\$63.76	Sanit Charge	\$15.63	Stormwater Charge	\$4.17		
Type	Billing								
Audit #	5849343								
				Cons	7	Total	\$73.56	Balance	\$73.56
		N/1 Pres = 314	N/1 Prev = 307						
Date	06/01/2020	Waste Paid	\$-63.76	Sanit Paid	\$-15.63	Stormwater Paid	\$-4.17		
Type	Payment								
Audit #	5867957								
						Total	\$-73.56	Balance	\$0.00
Desc	AUTO CHECK# 6617								

NEW ALBANY MUNICIPAL UTILITIES

XZLEDGE7 Page: 1

History Printout

Date: 01/20/2021 Time: 09:57:50

History for account number 51040501 DONALD SMITH

Service Addr: 2109 PICKWICK DR

Billing Addr: 2109 PICKWICK DR

NEW ALBANY, IN 47150-

Date	01/07/2021	Waste Paid	\$-36.27	Sanit Paid	\$-29.73	Stormwater Paid	\$0.00		
Type	Payment								
Audit #	6093367					Total	\$-65.00	Balance	\$1775.84
Desc	AUTO CHECK# 8747								
Date	01/22/2021	Waste Charge	\$38.40	Sanit Charge	\$16.63	Stormwater Charge	\$4.17		
Type	Billing								
Audit #	6113324			Cons	5	Total	\$58.20	Balance	\$1834.04
	N/1 Pres = 601	N/1 Prev = 598							



**Premise Usage Transaction Report
INNEWALBANY - New Albany Municipal Utilities
Transactions Dated: 01/20/2020 to 01/20/2021**

Premise: 9100168613	Status: Tapped Service Active Contract	Service: 2109 PICKWICK DR NEW ALBANY, IN 47150-8238
Municipality: New Albany Municipal Utilities		
Meter Read Route: SIO12112	Routes Read Dates -- Previous: 12/14/2020	Current: 01/15/2021 Next: 02/12/2021 Last Bill: 01/15/2021
Account: 220029750018	Name: Donald Smith	Status: Active
Account Connect Date: 07/08/2019	Mailing: 2109 Pickwick Dr New Albany, IN 47150	Customer: 1103919438
Account Discontinued Date:		
Account Class: Residential		
Cut In Landlord: N		

Billing Transactions

Transaction Type	Transaction Date	Transaction Number	Billed Usage	Unit of Measure	Reason Code	Days Billed
Reg Bill Actual Read	02/17/2020	666255926519	37.40	CGL		30
Reg Bill Actual Read	03/17/2020	680004894123	37.40	CGL		28
Reg Bill Actual Read	04/16/2020	646254337391	52.36	CGL		33
Reg Bill Actual Read	05/18/2020	617505998383	37.40	CGL		29
Reg Bill Actual Read	06/16/2020	672506509487	37.40	CGL		29
Reg Bill Actual Read	07/16/2020	663756381381	67.32	CGL		33
Reg Bill Actual Read	08/17/2020	675005371895	44.88	CGL		30
Reg Bill Actual Read	09/17/2020	607506875816	104.72	CGL		32
Reg Bill Actual Read	10/22/2020	678755441192	628.32	CGL		31
Reg Bill Actual Read	11/19/2020	683756081371	1189.32	CGL		31
Reg Bill Actual Read	12/15/2020	623758215165	37.40	CGL		28
Reg Bill Actual Read	01/19/2021	940005323286	59.64	CGL		32

Meter Readings

Meter Number	Current Read Date	Current Reading	Previous Read Date	Previous Reading	Current Reading Type	Metered Usage	Unit of Measure
091489420N	02/14/2020	302.0	01/15/2020	297.0	Actual	5.00	CCF
091489420N	03/13/2020	307.0	02/14/2020	302.0	Actual	5.00	CCF
091489420N	04/15/2020	314.0	03/13/2020	307.0	Actual	7.00	CCF
091489420N	06/14/2020	319.0	04/15/2020	314.0	Actual	5.00	CCF
091489420N	06/12/2020	324.0	05/14/2020	319.0	Actual	5.00	CCF
091489420N	07/16/2020	333.0	06/12/2020	324.0	Actual	9.00	CCF
091489420N	08/14/2020	339.0	07/15/2020	333.0	Actual	6.00	CCF
091489420N	09/15/2020	353.0	08/14/2020	339.0	Actual	14.00	CCF
091489420N	10/16/2020	437.0	09/15/2020	353.0	Actual	64.00	CCF
091489420N	11/16/2020	596.0	10/16/2020	437.0	Actual	159.00	CCF
091489420N	12/14/2020	601.0	11/16/2020	596.0	Actual	5.00	CCF
091489420N	01/15/2021	609.0	12/14/2020	601.0	Actual	8.00	CCF

Account: 210006770036	Name: Mugler, Billy A	Status: Inactive
Account Connect Date: 05/14/2013	Mailing: 1601 Charlestown Station Ct New Albany, IN 47150-2400	Customer: 1100484866
Account Discontinued Date: 07/07/2019		
Account Class: Residential		
Cut In Landlord: N		

Billing Transactions

Transaction Type	Transaction Date	Transaction Number	Billed Usage	Unit of Measure	Reason Code	Days Billed
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Meter Readings

Meter Number Current Read Date Current Reading Previous Read Date Previous Reading Current Reading Type Metered Usage Unit of Measure

Units of Measure Reference	
1 CF - Cubic Foot	CGL - 100 Gallons
1 GL - US Gallon	DCF - 10 Cubic Feet
10 GL - 10 Gallons	DCG - 1000 Gallons
10 KGL - 10 Thousand Gallons	DFT - 10 Cubic Feet
1000 CF - 1000 Cubic Feet	MG AW - Millions of Gallons
CCF - 100 Cubic Feet	TG AW - Thousand Gallons

New Albany Wastewater Utility Monthly Report Summary for October 2020

Influent / Effluent Quality

The treatment plant was in full compliance with the NPDES permit.

Pretreatment

There were 12 grease trap inspections submitted.

Annual inspections took place at the following permitted dischargers; Wise Technical, Hitachi, Versa, Sazerac and Bluegrass Chemical.

Facility Operations

89 dry tons of bio solids were removed from the WWTP.

The WWTP was at 36% of its Total Suspended Solids design limit and at 47% of its CBOD design limit.

There were 5.68 inches of rain for the month

Preventative and Unscheduled Maintenance

206 preventative work orders were completed and 25 corrective work orders were completed for the WWTP and Lift Stations

Highlights

Topped off generator fuel tanks at Charlestown Road, Cobbler's Crossing, Quarry Road and Old Ford Road Lift Stations. Reset generator at Bellmeade Lift Station.

Had the motor rebuilt on the #3 Aeration Blower.

Replaced the communication module for the SCADA System at Reflection Lake Lift Station.

Cleaned control floats at Old Ford Road and Reflection Lake Lift Stations and the Multitrode Control Rod at Charlestown Road Lift Station.

Rebuilt #2 pump at McLean Lift Station.

Sanitary Collection System

<i>Project</i>		<i>Current Month</i>		<i>Year-to-Date</i>	
<i>Sanitary Sewer Flushed/ft</i>		<i>5,164</i>		<i>71,009</i>	
<i>Sanitary Sewer Televised/ft.</i>		<i>2,054</i>		<i>53,171</i>	
<i>CIPP Installed/ft</i>		<i>0</i>		<i>0</i>	
<i>Tap Inspections</i>		<i>9</i>		<i>79</i>	
<i>Locates</i>		<i>962</i>		<i>7,565</i>	
<i>Pipe Patches</i>		<i>3</i>		<i>8</i>	
<i>Service Requests</i>	<i>Odor Complaint</i>	<i>Main Block</i>	<i>Resident Problem</i>	<i>Dye Test</i>	<i>Emergency Locates</i>
<i>30</i>	<i>0</i>	<i>2</i>	<i>17</i>	<i>0</i>	<i>11</i>

Sanitary Sewer Overflow Monitoring

There was 1 rain event that required Stantec monitoring. There was one overflow reported. That overflow was caused by equipment failure not rain related.

Preventative and Unscheduled Maintenance

23 preventative work orders were completed and 11 corrective work orders were issued for the Collection System.

Construction Highlights

Manhole Repairs

0

#Manhole Installations

0

#Pipe Patches

3

#Main Line Repairs

1

#Lateral Repairs

1

Easement Maintenance

0

Annual/Semi Annual, Monthly Routine and Preventative Sewer Cleaning

The Line in the alley serving the Exchange, Parlour Pizza and the Hitching Post. FOG management.

Scheduled Preventative Maintenance

Basin #17 – Fenwick Dr.

Basin #19 – Maevi Dr.

Basin #16 – Terry Lane

Basin #11 Griffin St.

Basin #22 – Ashley Ct.

Monthly Routine Cleaning and CCTV

Basin #7 – 150ft.

Basin #16 – 200ft.

Basin #23 – 563ft.

Basin #32 – 550ft.

Basin #35 – 91ft

Facility Safety

The monthly safety inspection rating was 99.22%. Safety training covered Slips, Trips and Falls

Projects

Reline New Albany

No lining in September

Up Hill Run Lift Station

Preliminary design work is at 90%. Land aquisition has been achieved

Silver Hills Slope Project/Dent Ave. Lift Station

No Activity Reported