

AGENDA

THE SEWER BOARD MEETING OF THE CIVIL CITY OF NEW ALBANY, INDIANA, WILL BE HELD IN THE THIRD FLOOR ASSEMBLY ROOM OF THE CITY-COUNTY BUILDING ON THURSDAY, JANUARY 9, 2020 AT 9:15 A.M.

CALL TO ORDER:

PLEDGE OF ALLEGIANCE:

APPROVAL OR CORRECTION OF THE FOLLOWING MINUTES:

December 26, 2019 Regular Meeting Minutes

BIDS/CONTRACTS:

NEW BUSINESS:

COMMUNICATIONS - PUBLIC:

COMMUNICATIONS - CITY OFFICIALS:

SEWER ADJUSTMENTS:

Logan Goodman	\$1,468.68
Kevin Fults	\$3,367.26
Melissa Joyce	\$1,211.39

FINANCIAL REPORT:

TABLED ITEMS:

OLD BUSINESS:

1. Clark-Dietz

UTILITY REPORT:

Monthly Report Summary for October 2019

CLAIMS:

ADJOURN:

THE SEWER BOARD MEETING OF THE CIVIL CITY OF NEW ALBANY, INDIANA, WAS HELD IN THE THIRD FLOOR ASSEMBLY ROOM OF THE CITY-COUNTY BUILDING ON THURSDAY, DECEMBER 26, 2019 AT 9:15 A.M.

PRESENT: Mayor Gahan, President, Ed Wilkinson, member and Nathan Grimes, member.

ALSO PRESENT: Eric Condon, Linda Moeller, Rob Sartell, Wes Christmas, Larry Summers and Vicki Glotzbach

CALL TO ORDER:

Mayor Gahan called the meeting to order at 9:15 a.m.

PLEDGE OF ALLEGIANCE:

APPROVAL OR CORRECTION OF THE FOLLOWING MINUTES:

Mr. Grimes moved to approve the December 12, 2019 Regular Meeting Minutes, Mr. Wilkinson second, all voted in favor.

BIDS/CONTRACTS:

Mr. Sartell presented the following:

Manhole and Wetwell Lining Quotes

Structured Solutions, LLC	\$16,200.00
Culy Contracting	\$21,260.00

Mr. Wilkinson asked if we have done anything with Structured Solutions before.

Mr. Sartell replied yes and stated that they did a manhole out behind what used to be the Hampton Inn and is now the Holiday Inn Express.

Mr. Wilkinson moved to approve the Structured Solutions, LLC bid of \$16,200.00, Mr. Grimes second, all voted in favor.

NEW BUSINESS:

1. Mindy Johns with Millennium Builders re: Requesting waiver on sewer tap fee

Ms. Johns presented pictures to the board and reviewed them with them. She stated that they have been working with Michael Cook and Jason Butts trying to find the current sewer line and tap to see if it is usable. She said that Mr. Cook originally told her that there was a Y there so they decided not to use it because they knew if it was a Y then they couldn't use it. She explained that the told her that the city didn't want to do anymore street cuts so she spoke with Blue Lick and they agreed to meet at the property. She said that Mr. Cook told them that they had to have a 6 inch pipe so they made a cut and found a 6 inch pipe. She also said that they got a camera but it wouldn't go anywhere so they got an auger and got out to the green flag by the telephone pole but felt like they hit a curve. She stated that they then rented a jetter and it went a little ways but wouldn't go any further so they felt that it ran into the telephone pole. She said that they have over \$3,000.00 in man hours plus the rental of the camera, auger and jetter so she is requesting a waiver on the sewer tap fee.

Mr. Grimes asked where it is located.

Ms. Johns replied 1611 Ekin Avenue.

Mr. Grimes asked if it is a new house.

Ms. Johns replied that it is a vacant lot and they are building a new house.

Mr. Sartell stated that is not the first time that there has been a telephone pole sitting on lateral lines. He also stated that with the costs incurred by Millennium Builders, he would encourage the board to waive the tap fee.

Mr. Grimes stated that there was a house there so there was a tap there at one time.

Mr. Sartell stated that is correct.

Mr. Grimes moved to approve the waiver, Mr. Wilkinson second, all voted in favor.

2. Barbara Fondren with Community Montessori re: Sewer credits request

Mr. Tom Popp stated that he is representing Community Montessori and they are requesting sewer credits for the addition that he is putting on the site.

Mr. Sartell stated that they are requesting 810 sewer credits which is for a concession area and two bathrooms. He also stated that would bring them down to 29,500.

Mayor Gahan asked if it has been through planning and zoning.

Mr. Popp stated that it has been.

Mr. Wilkinson moved to approve the 810 sewer credits, Mr. Grimes second, all voted in favor.

Mr. Popp asked how he goes about requesting a waiver on the tap fee.

Mr. Sartell explained that they are extending the building and adding an assembly area and there is an 8 inch line running under the building that will be abandoned once the building is built. He stated that they will have to tap into that line and use that as their sanitary lateral and since it is a new tap it would be \$9,050.00

Mr. Popp stated that the building was planned to be built on top of a sewer easement and there is one resident on Ashwood Drive who keeps that line active.

Mr. Sartell stated that Mr. Popp is relocating them.

Mr. Popp replied yes and stated onto the new line just north of the existing line. He said that they are planning to abandon the easement so they can build on top of it and it will become a private line that they will take care of.

Mr. Wilkinson stated that Mr. Popp is taking care of the relocation of the neighbor.

Mr. Popp stated that is correct.

Mr. Grimes stated that they aren't really getting a tap fee.

Mr. Popp stated that they are adding fixtures to the system.

Mr. Sartell stated that they are adding a concessions stand and two bathrooms to an existing 8 inch line.

Mr. Grimes stated that they wouldn't need have a tap fee if they weren't relocating the line.

Mr. Wilkinson stated that the addition of new units creates a tap.

Mr. Grimes stated that he doesn't think that is true.

Mr. Popp stated that this is a public school and they wanted to request that the tap fee be waived.

Mr. Grimes stated that just because you're adding fixtures doesn't mean you add a tap fee.

Mr. Sartell stated that if they were taking the concession stand and bathrooms and tapping into the existing building sewer, it would not be a tap fee but since they are going to tap an existing 8 inch line that is where the question is.

Mr. Popp stated that the 8 inch line that they will be tapping into will become private.

Mayor Gahan asked the cost.

Mr. Sartell stated that it is \$9,050.00.

Mayor Gahan asked if it is a new tap or not.

Mr. Sartell stated that it is considered a new tap according to the ordinance. He said that it is right now still an 8 inch sewer line even though it will be abandoned once the building is built. He also said that they are doing some work to not only benefit us and them but also the existing customer by relocating their lateral line to another line to the north.

Mayor Gahan stated that it is not a tap per say.

Mr. Grimes stated that it is a very unique situation. He added that the board approved vacating the line and moving the sewer two or three meetings ago.

Mr. Grimes moved to approve the request to waive the tap fee, Mr. Wilkinson second, all voted in favor.

COMMUNICATIONS - PUBLIC:

COMMUNICATIONS - CITY OFFICIALS:

SEWER ADJUSTMENTS:

FINANCIAL REPORT:

Mr. Wilkinson stated that our billing for the month was \$1,235,000.00 and that's right where we normally are.

TABLED ITEMS:

OLD BUSINESS:

1. Clark-Dietz

Mr. Christmas was not present.

UTILITY REPORT:

Mr. Sartell stated that AllTerrain finished up on Oak Street so that's back open and paved. He also stated that service has been restored on Sundance Drive for the line that crosses the creek and the pumps and pipes were removed this past Monday so there is just a little finish work to be done by CCE.

CLAIMS:

Mrs. Moeller presented the following claims for the period of 12/12/19 to 12/25/19 in the amount of \$334,889.53:

Sewer Claims	Amount	Dept
OFFICE SUPPLY COMPANY, INC	450.15	SEW
CROWN SERVICES INC	729.00	SEW
CK REAL ESTATE LLC	541.66	SEW
CK REAL ESTATE LLC	2,979.16	SEW
HUGHES,CARMEN - ATLAS CLEANING	560.00	SEW
HOWARD, GRANT	142.30	SEW
SMITH, LOUISE	48.12	SEW
GASAWAY, RONALD	174.30	SEW
Total	5,624.69	
CLARK-DIETZ	4,163.66	WWTP
HANNUM,WAGLE & CLINE	11,689.76	WWTP
MITCHELL & STARK CONST. INC	106,725.26	WWTP
MITCHELL & STARK CNST *ESCROW	30,345.67	WWTP
MITCHELL & STARK CNST *ESCROW	(2,119.11)	WWTP
MITCHELL & STARK CNST *ESCROW	(2,361.72)	WWTP
MITCHELL & STARK CNST *ESCROW	(7,238.74)	WWTP
MITCHELL & STARK CNST *ESCROW	(13,008.98)	WWTP
ACE HARDWARE	12.97	WWTP
ACE HARDWARE	22.47	WWTP
ACE HARDWARE	17.95	WWTP
ACE HARDWARE	41.97	WWTP
ACE HARDWARE	45.99	WWTP
ACE HARDWARE	28.58	WWTP
ACE HARDWARE	41.54	WWTP
BLACK DIAMOND	65.00	WWTP
FED EX	40.39	WWTP
MURPHY ELEVATOR COMPANY, INC.	2,083.00	WWTP
QUILL	417.91	WWTP
QUILL	105.45	WWTP
CINTAS #302	75.92	WWTP
CINTAS #302	75.92	WWTP
HMB PROFESSIONAL ENGINEERS	6,300.00	WWTP
CLARK-DIETZ	424.00	WWTP
CLARK-DIETZ	15,603.07	WWTP
BANK OF NEW YORK MELLON	300.00	WWTP
CULLIGAN WATER SYSTEMS	80.00	WWTP
PEYTON'S BARRICADE & SIGN CO.	90.80	WWTP
PEYTON'S BARRICADE & SIGN CO.	450.50	WWTP
MIKE SMITH FIRESTONE	20.00	WWTP
KAHL'S AUTO BODY	1,949.08	WWTP
BYRNE'S GARAGE INC.	138.24	WWTP
HOME CITY ICE CO.	135.00	WWTP
ALLIED TECHNICAL SVCS, INC	3,794.00	WWTP
RODEFER MOSS & CO., PLLC	2,750.00	WWTP
SPENCER MACHINE & TOOL CO.,INC	1,390.85	WWTP
GRIPP, INC.	2,004.49	WWTP
GRIPP, INC.	2,004.49	WWTP
EYE-TRONICS	864.90	WWTP

HOME DEPOT	61.75	WWTP
HOME DEPOT	36.92	WWTP
AIRGAS-MID AMERICA	142.10	WWTP
COMMONWEALTH BIOMONITORING, IN	2,000.00	WWTP
CRUM'S HEATING & COOLING	4,333.00	WWTP
NCL OF WISCONSIN INC	269.58	WWTP
XYLEM WATER SOLUTIONS USA	14,622.30	WWTP
XYLEM WATER SOLUTIONS USA	8,984.62	WWTP
XYLEM WATER SOLUTIONS USA	6,262.77	WWTP
HACH COMPANY	141.36	WWTP
HACH COMPANY	628.51	WWTP
ECO-TECH, LLC-WASTE LOGISTICS	482.08	WWTP
ENVIRONMENTAL LABORATORIES INC	60.00	WWTP
CHLORINATION CO. INC	1,086.00	WWTP
ADVANCED GLOBAL COMMUNICATIONS	95.00	WWTP
ELEMENT MATERIALS TECHNOLOGY	23.80	WWTP
ELEMENT MATERIALS TECHNOLOGY	23.80	WWTP
ELEMENT MATERIALS TECHNOLOGY	14.40	WWTP
ELEMENT MATERIALS TECHNOLOGY	14.40	WWTP
NAPA OF NEW ALBANY	11.95	WWTP
NAPA OF NEW ALBANY	29.99	WWTP
NAPA OF NEW ALBANY	11.95	WWTP
GOTTA GO INC.	729.00	WWTP
GOTTA GO INC.	1,701.00	WWTP
PROWEST & ASSOCIATES, INC	403.72	WWTP
ERS-OCI WIRELESS	852.50	WWTP
ERS-OCI WIRELESS	397.50	WWTP
ERS-OCI WIRELESS	750.00	WWTP
BEC ENTERPRISES, LLC	538.00	WWTP
VALVOLINE, LLC	84.13	WWTP
KB'S TREE & LAWN COMPANY LLC	3,650.00	WWTP
BMV ELECTRIC COMPANY, I.L.C.	1,751.00	WWTP
BAGBY, WILLIAM	100.00	WWTP

Total 219,863.41

GIBSON LAW OFFICE, LLC	675.68	TU
SILVER CREEK WATER	1,316.80	TU
SILVER CREEK WATER	8.77	TU
SILVER CREEK WATER	8.77	TU
SILVER CREEK WATER	8.77	TU
SILVER CREEK WATER	7.22	TU
SILVER CREEK WATER	8.77	TU
SILVER CREEK WATER	8.77	TU
SILVER CREEK WATER	8.77	TU
SILVER CREEK WATER	8.77	TU
CLARK CO. REMC	131.21	TU
CLARK CO. REMC	187.89	TU
CLARK CO. REMC	349.02	TU
CLARK CO. REMC	137.47	TU
CLARK CO. REMC	141.86	TU
CITY OF NEW ALBANY	25,332.00	TU
VERIZON WIRELESS	2,240.02	TU
HARRISON CO. REMC	410.48	TU

HARRISON CO. REMC	91.44	TU
HARRISON CO. REMC	42.63	TU
FLOYDS KNOBS WATER	24.36	TU
FLOYDS KNOBS WATER	24.36	TU
FLOYDS KNOBS WATER	26.07	TU
AT&T	67.24	TU
EDWARDSVILLE WATER CO.	17.00	TU
DUKE ENERGY	573.05	TU
DUKE ENERGY	56.55	TU
DUKE ENERGY	379.44	TU
DUKE ENERGY	176.00	TU
DUKE ENERGY	981.97	TU
DUKE ENERGY	69.23	TU
AT&T	188.07	TU
SPECTRUM BUSINESS	155.96	TU
SPECTRUM BUSINESS	128.29	TU
RODDY, NORMA	2,575.29	TU
KRUEER, PHYLLIS	6,632.73	TU
INDIANA AMERICAN WATER	1,330.43	TU
GIBSON LAW OFFICE, LLC	579.15	TU
VECTREN ENERGY DELIVERY	104.04	TU
VECTREN ENERGY DELIVERY	318.62	TU
VECTREN ENERGY DELIVERY	105.35	TU
VECTREN ENERGY DELIVERY	747.07	TU
VECTREN ENERGY DELIVERY	66.36	TU
VECTREN ENERGY DELIVERY	466.35	TU
VECTREN ENERGY DELIVERY	667.83	TU
AT&T	562.70	TU
DUKE ENERGY	301.04	TU
DUKE ENERGY	57,537.14	TU
DUKE ENERGY	257.69	TU
DUKE ENERGY	555.71	TU
DUKE ENERGY	304.91	TU
DUKE ENERGY	18.54	TU
DUKE ENERGY	31.21	TU
DUKE ENERGY	20.85	TU
DUKE ENERGY	720.72	TU
CROWN SERVICES INC	1,240.00	TU
VERIZON CONNECT MWF, INC.	265.00	TU

Total 109,401.43

Grand Total 334,889.53

ADJOURN:

There being no further business before the board, the meeting adjourned at 9:35 a.m.

Mayor Gahan, President

Vicki Glotzbach, City Clerk

CUSTOMER SERVICE

303 SCRIBNER DR
STE 101
NEW ALBANY IN 47160

Phone: 812.948.6389
Fax: 812.948.6344

www.cityofnewalbany.com



New Albany Municipal Utilities

LEAK ADJUSTMENT REQUEST

DATE 12/2/2019

ACCOUNT NAME Logan Goodson ACCOUNT NUMBER _____

SERVICE ADDRESS 115 Glenmill Rd CONTACT NUMBER 812-725-2616

WHERE ON YOUR PROPERTY DID THE LEAK OCCUR? (EXAMPLE: AT THE METER, MAIN LINE, KITCHEN, ETC.)

At the meter, 4 feet of land line

WHERE DID THE WATER GO? (EXAMPLE: YARD, BASEMENT FLOOR, ETC)

Back into the street and immediately down a drain

DO YOU HAVE A FLOOR DRAIN OR SUMP PUMP YES NO (CIRCLE ONE)

TO WHERE DOES THE FLOOR DRAIN OR SUMP PUMP DRAIN? Back corner of back yard

WHEN DID THE LEAK OCCUR? (APPROXIMATE DATES) 9/20 - 10/19, couldn't find it

WHO REPAIRED THE LEAK? Stemler Plumbing, Jeffersonville

ADDITIONAL COMMENTS OR DETAILS

Any help would be greatly appreciated, this has already cost me over \$500, I cannot afford \$1500 more. Thanks.



112 E. Tenth Street • St. Francisville, IN 47150
 Sewer Service Plumbing Co., Inc.
 (812) 225-5200

NAME _____
 STREET _____ CITY _____ STATE _____ ZIP _____
 PHONE _____
 SERVICE NUMBER _____
 CASH _____
 CHECK _____
 CREDIT CARD _____
 AMOUNT _____

Handwritten signature/initials

ENTERED 10/10/08

OUR TRAINED PERSONNEL SUGGEST
 THE FOLLOWING IMPROVEMENTS:

PAINTS DEPARTMENT
 All parts to be painted and inspected
 before use.
 The job should be inspected by a
 trained person before the job is
 started.
 The job should be inspected by a
 trained person before the job is
 started.

TECHNICIAN
 SIGNATURE _____

TOTAL OTHER CHARGES _____

TERMS: DUE UPON COMPLETION

THIS INVOICE IS DUE UPON RECEIPT OF INVOICE.
 IF INVOICE IS NOT PAID, YOU AGREE TO PAY COSTS AND FEES,
 INCLUDING BUT NOT LIMITED TO ATTORNEY FEES, WE
 INCLUDE TO COLLECT AN UNPAID BALANCE FROM YOU.
 SEWELLER PLUMBING HAS THE RIGHT TO FILE A MERCHANTS LITIG
 ON THIS PROPERTY. Past due accounts will be subject to a
 service charge of 2% per month (24% APR).
 I HAVE THE AUTHORITY TO ORDER THE ABOVE
 WORK AND ACKNOWLEDGE THE WORK HAS BEEN

TAX
 SALES TAX _____
 STATE TAX _____
 LOCAL TAX _____
 TOTAL TAX _____
 TOTAL _____

\$287.07

Sorry - re-print



WE KEEP LIFE FLOWING™

Service Address:

LOGAN GOODMAN
115 GLENMILL RD
NEW ALBANY, IN 47150-4304



THANK YOU FOR BEING OUR CUSTOMER.

Important Account Messages

- Your billing has been adjusted to offset some of the additional charges incurred as a result of the recent leak at your property. Please see the detailed billing charges for additional information.
- The Fire Protection Charge is for the installation and maintenance of fire hydrants attached to the company's water mains, and for Infrastructure upgrades needed to ensure proper fire flows.

For more information, visit www.indianaamwater.com



View your account information or pay your bill anytime at: www.amwater.com/MyAccount



Pay by Phone*: Pay anytime at 1-855-748-6066
*A convenience fee may apply



Customer Service: 1-800-492-8373
M-F 7:00am to 7:00pm -- Emergencies 24/7

▼ Please return bottom portion with your payment. DO NOT send cash. Retain upper portion for your records. ▼

Monthly Statement

Account No. **1010-220021673421**

Total Amount Due:	\$425.30
Payment Due By:	November 8, 2019

Thank you for using AutoPay. Payment will be automatically deducted on the bill due date.

Billing Date:	October 21, 2019
Service Period:	Sep 19 to Oct 16 (91 Days)
Total Gallons:	262,900

Account Summary – See page 3 for Account Detail

Prior Billing:	\$243.14
Payments - Thank You!	\$243.14
Balance Forward:	\$0.00
Service Related Charges:	\$397.78
Taxes:	\$27.52
Total Amount Due:	\$425.30

Account No. **1010-220021673421**

Total Amount Due:	\$425.30
Payment Due By:	November 8, 2019



WE KEEP LIFE FLOWING™

PO Box 3027
Milwaukee, WI 53201-3027

Service to: 115 GLENMILL RD
NEW ALBANY, IN 47150-4304

Amount Enclosed \$ Paid Electronically on Due Date

LOGAN GOODMAN
115 GLENMILL RD
NEW ALBANY, IN 47150-4304

INDIANA AMERICAN WATER
PO BOX 3027
MILWAUKEE, WI 53201-3027

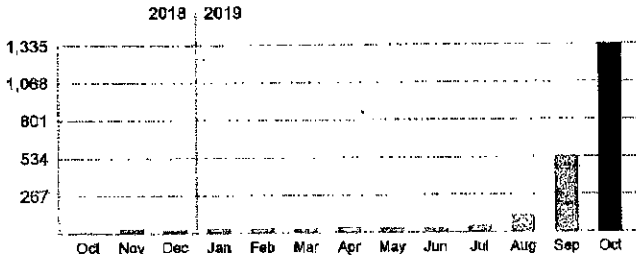
0001010220021673421000000000042530016

Meter Reading and Usage Summary

Meter No.	Measure	Size	From Date	To Date	Previous Read	Current Read	Meter Units	Billing Units	Total Gallons
26863319	100 gal	5/8"	07/18/2019	10/16/2019	418 (A)	2,399 (A)	1,981	2,629.00	262,900
A = Actual E = Estimate								1 Billing Unit = 100 gallons	
								Total Gallons:	262,900

Billed Usage History (graph shown in 100 gallons)

- 262,900 gallons = usage for this period
- 2,800 gallons = usage for same period last year



Next Scheduled Read Date: on or about November 19, 2019
Account Type: Residential

Average daily use for this period is: (91 days)

2,889 gallons

Year to Date Billed Usage: 221,100 gallons

Account Detail

Account No. 1010-220021673421

Service To: 115 GLENMILL RD NEW ALBANY, IN 47150-4304

Prior Billing	243.14
Payments	-243.14
Total payments as of Oct 15. Thank you!	-243.14
Balance Forward	0.00

Service Related Charges - 09/19/19 to 10/16/19

Customer Leak Adjustment - 07/18/19 to 08/16/19

Water Service	-21.99
Water Service Charge	-15.47
Water Usage Charge (116- x \$0.49258)	-57.14
(71.35 x \$0.49258)	35.15

Fire Service	0.00
Public Fire Protection Charge	-4.67
(-1- x \$4.67)	
(1 x \$4.67)	4.67

Customer Leak Adjustment - 08/17/19 to 09/18/19

Water Service	-87.72
Water Service Charge	-15.47
Water Usage Charge (382- x \$0.3495)	-207.40
(150 x \$0.49258)	119.68

Fire Service	0.00
Public Fire Protection Charge	-4.67
(-1- x \$4.67)	
(1 x \$4.67)	4.67

Bill Period - 09/19/19 to 10/16/19

Water Service	502.82
Water Service Charge	15.47
(Continued on next page)	

Understanding Your Bill

The information below defines some of the new terms you may find on your bill:

- Service Related Charges:** This section includes charges for services related to water, wastewater and fire protection. If applicable, credits and debits for correction to previously billed charges are itemized in this section.
- Fees and Adjustments:** This section provides details related to additional charges or adjustments for the service period referenced. Fees, when applicable, would include items such as service activation and late payment charges.
- Pass Through Charges:** Charges in this section, when applicable, are separated from other service related charges to provide visibility into what portion of your bill is being remitted to other entities. Payment received for these charges does not remain with American Water. While we may bill and collect for them, the payments received are passed along to other companies and agencies.
- Billing Units:** One billing unit equals 100 gallons of water used. If the meter serving your property measures your water use in cubic feet or a different unit of measure, we convert the usage to gallons to make it easier to understand.
- Average Daily Use:** The gallons shown in the water droplet above represent your average daily water use for the current billing period. Tracking the amount of water you use can help you manage your overall water use from month to month.
- Still have questions?** We are here to help. Our customer service representatives are available M-F, 7 a.m. to 7 p.m. More information on understanding your bill and charges can also be found on our website. See the link below.

For more information about your charges and rates, please visit: <https://amwater.com/inaw/rates>



INDIANA
AMERICAN WATER
P.O. Box 578 Alton, IL 62002

09/21/2019

Logan Goodman
115 Glenmill Rd
New Albany, IN 47150-4304

For Service To:
Account Number: 1010-220021673421
Service Address: 115 Glenmill Rd
New Albany, IN 47150-4304

Dear Logan Goodman:

One of our responsibilities as your water service company is to give you all the information you need to manage your water use, and to alert you when we notice something out of the ordinary. While at your property to get a meter reading, we noticed that your water use is considerably higher than normal.

There could be many reasons for unusually high water use and not all of them necessarily indicate a problem. We suggest that you check your property for possible problems which could cause unusually high water use. If you determine that the source of the high water use is the result of a broken service line or internal plumbing problem, we encourage you to take steps as soon as possible to prevent recurring high bills.

You may find useful information for identifying high water use on our website. Many leaks are not noticeable but can contribute to unexpected water use. Our website, www.amwater.com, includes water saving ideas and a downloadable kit to help you check for leaks. If you cannot determine the reason for your higher water use please call our customer service center.

Sincerely,

Indiana American Water
Customer Service



INDIANA
AMERICAN WATER
P.O. Box 578 Alton, IL 62002

09/25/2019

LOGAN GOODMAN
115 GLENMILL RD
NEW ALBANY, IN 47150-4304

For Service To:

Account Number: 1010-220021673421
Service Address: 115 Glenmill Rd
New Albany, IN 47150-4304

Dear Logan Goodman,

We are contacting you about an important matter regarding your account.

As your water service provider, we strive to share information to help you manage water use and understand your bill. Occasionally this may include alerts if we notice unusual changes to your water use. We recently saw an increase in water use, which surpassed 200% and \$200.00 when compared to the prior month. We also identified a similar disparity when compared to the prior year's use for this property. We have verified the meter reading to confirm the device accurately recorded the registered water usage.

There could be many reasons for an increase in water use, including short-term visitors, seasonal usage, or potential leaks. Specifically, you may want to investigate the possibility of a broken service line or internal plumbing leak. For any identified issue, we encourage a quick resolution to repair it and prevent ongoing water loss and higher bills.

To learn more, visit our website, www.amwater.com, select your state, and type in "Detecting Leaks" in the search field. There you can find useful information about how to identify a leak, conservation tips, and more. If you are unable to identify the issue and require further assistance, you may also contact our Customer Service Center using the phone number listed below.

Sincerely,

American Water Customer Service

Customer Service: M-F 7am to 7pm Emergency: 24/7: 1-800-492-8373

www.indianaamwater.com



INDIANA
AMERICAN WATER
P.O. Box 578 Alton, IL 62002

10/17/2019

Logan Goodman
115 Glenmill Rd
New Albany, IN 47150-4304

For Service To:
Account Number: 1010-220021673421
Service Address: 115 Glenmill Rd
New Albany, IN 47150-4304

Dear Logan Goodman:

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Sincerely,

Indiana American Water
Customer Service



**INDIANA
AMERICAN WATER**

P.O. Box 578 Altan, IL 62002

10/19/2019

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115 GLENMILL RD
NEW ALBANY, IN 47150-4304

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Service Address: 115 Glenmill Rd
New Albany, IN 47150-4304

Dear Logan Goodman,

We are contacting you about an important matter regarding your account.

As your water service provider, we strive to share information to help you manage water use and understand your bill. Occasionally this may include alerts if we notice unusual changes to your water use. We recently saw an increase in water use, which surpassed 200% and \$200.00 when compared to the prior month. We also identified a similar disparity when compared to the prior year's use for this property. We have verified the meter reading to confirm the device accurately recorded the registered water usage.

There could be many reasons for an increase in water use, including short-term visitors, seasonal usage, or potential leaks. Specifically, you may want to investigate the possibility of a broken service line or internal plumbing leak. For any identified issue, we encourage a quick resolution to repair it and prevent ongoing water loss and higher bills.

To learn more, visit our website, www.amwater.com, select your state, and type in "Detecting Leaks" in the search field. There you can find useful information about how to identify a leak, conservation tips, and more. If you are unable to identify the issue and require further assistance, you may also contact our Customer Service Center using the phone number listed below.

Sincerely,

American Water Customer Service

NEW ALBANY MUNICIPAL UTILITIES

XZLEDGE7 Page: 2

History Printout

Date: 12/30/2019 Time: 10:44:13

History for account number 52767602 LOGAN GOODMAN

Billing Addr: 115 GLENMILL RD

Service Addr: 115 GLENMILL RD

NEW ALBANY, MA 47150-

Date	06/21/2019	Waste Charge	\$30.72	Sanit Charge	\$15.63	Stormwater Charge	\$4.17		
Type	Billing								
Audit #	5312809								
					Cons	4			
						Total	\$50.52	Balance	\$50.52
Date	06/29/2019	Waste Paid	\$-30.72	Sanit Paid	\$-15.63	Stormwater Paid	\$-4.17		
Type	Payment								
Audit #	5337883								
						Total	\$-50.52	Balance	\$0.00
Desc	Credit								
Date	07/23/2019	Waste Charge	\$30.72	Sanit Charge	\$15.63	Stormwater Charge	\$4.17		
Type	Billing								
Audit #	5360783								
					Cons	4			
						Total	\$50.52	Balance	\$50.52
Date	08/10/2019	Waste Paid	\$-30.72	Sanit Paid	\$-15.63	Stormwater Paid	\$-4.17		
Type	Payment								
Audit #	5400602								
						Total	\$-50.52	Balance	\$0.00
Desc	Credit								
Date	08/23/2019	Waste Charge	\$30.72	Sanit Charge	\$15.63	Stormwater Charge	\$4.17		
Type	Billing								
Audit #	5416070								
					Cons	6			
						Total	\$50.52	Balance	\$50.52
Date	09/01/2019	Waste Paid	\$-30.72	Sanit Paid	\$-15.63	Stormwater Paid	\$-4.17		
Type	Payment								
Audit #	5461250								
						Total	\$-50.52	Balance	\$0.00
Desc	Credit								
Date	09/23/2019	Waste Charge	\$30.72	Sanit Charge	\$15.63	Stormwater Charge	\$4.17		
Type	Billing								
Audit #	5472984								
					Cons	16			
						Total	\$50.52	Balance	\$50.52
Date	10/01/2019	Waste Paid	\$-30.72	Sanit Paid	\$-15.63	Stormwater Paid	\$-4.17		
Type	Payment								
Audit #	5507834								
						Total	\$-50.52	Balance	\$0.00
Desc	Credit								
Date	10/23/2019	Waste Charge	\$30.72	Sanit Charge	\$15.63	Stormwater Charge	\$4.17		
Type	Billing								
Audit #	5530882								
					Cons	71			
						Total	\$50.52	Balance	\$50.52
Date	10/25/2019	Waste Paid	\$-30.72	Sanit Paid	\$-15.63	Stormwater Paid	\$-4.17		
Type	Payment								
Audit #	5582293								
						Total	\$-50.52	Balance	\$0.00
Desc	Credit								
Date	11/22/2019	Waste Charge	\$1367.04	Sanit Charge	\$15.63	Stormwater Charge	\$4.17		
Type	Billing								
Audit #	5688678								
					Cons	178			
						Total	\$1386.84	Balance	\$1386.84
Date	12/07/2019	Waste Paid	\$-34.89	Sanit Paid	\$-18.63	Stormwater Paid	\$0.00		
Type	Payment								
Audit #	5823180								
						Total	\$-50.52	Balance	\$1336.32
Desc	Credit								
Date	12/16/2019	Waste Penalty	\$133.22	Sanit Penalty	\$0.00	Stormwater Penalty	\$0.42		
Type	Penalty								
Audit #	5836127								
						Total	\$133.64	Balance	\$1469.96
Desc	Credit								
Date	12/23/2019	Waste Charge	\$30.72	Sanit Charge	\$15.63	Stormwater Charge	\$4.17		
Type	Billing								
Audit #	5842256								
					Cons	4			
						Total	\$50.52	Balance	\$1520.48

CUSTOMER SERVICE

303 SCRIBNER DR
STE 101
NEW ALBANY IN 47150

Phone: 812.948.5399
Fax: 812.948.5344

www.cityofnewalbany.com



New Albany Municipal Utilities

LEAK ADJUSTMENT REQUEST

DATE 11-11-19

ACCOUNT NAME Kevin Fuhs ACCOUNT NUMBER 52568105

SERVICE ADDRESS 614 E. 8th St. CONTACT NUMBER (502) 533-9667

WHERE ON YOUR PROPERTY DID THE LEAK OCCUR? (EXAMPLE: AT THE METER, MAIN LINE, KITCHEN, ETC.) Hot water heater in the cellar.

WHERE DID THE WATER GO? (EXAMPLE: YARD, BASEMENT FLOOR, ETC) Flooded the cellar. I pumped the water out of the cellar onto the yard.

DO YOU HAVE A FLOOR DRAIN OR SUMP PUMP YES **NO** (CIRCLE ONE)

TO WHERE DOES THE FLOOR DRAIN OR SUMP PUMP DRAIN? _____

WHEN DID THE LEAK OCCUR? (APPOXIMATE DATES) Sometime before 10-1-19

WHO REPAIRED THE LEAK? Wray's Plumbing Services, LLC

ADDITIONAL COMMENTS OR DETAILS



Wray's Plumbing Services, LLC
P.O. Box 386
Charlestown, IN 47111
502-558-5215
www.wraysplumbingservicesllc.com

Ticket #: 7561

Estimate #: _____

Date: 10-2-19

Customer Information

Name: Kevin FULTZ (Rental)
Address: 614 E. 8th St
City: N/A ST. I Zip: 47150
Phone: 502-533-9667

Method of Payment

Cash
 Check# _____
 Credit Card Authorization # _____
Email Address: _____

Diagnosis / Solution:

40 Gal. Electric Water Heater Leaking, Replace heater
with a 40 Gal. Electric

Description	Warranty	Cost
Replaced 40 Gal Electric Water Heater	1 yr	
Total		\$850⁰⁰

Acceptance to Proceed with Work	Acceptance of Completed Work
<p>I hereby authorize the work to be completed per the outline and price listed above. By signing I acknowledge that payment is due the day the work is completed.</p> <p>x <u>By phone</u></p>	<p>I acknowledge satisfaction of the work completed.</p> <p>x <u>By phone</u></p>



New Albany Municipal Utilities

LEAK ADJUSTMENT INFORMATION

PLEASE READ THIS SHEET ENTIRELY BEFORE SUBMITTING A LEAK ADJUSTMENT REQUEST

PLEASE CHECK OFF EACH ITEM BEFORE SUBMITTING THE REQUEST TO THE SEWER OFFICE. LEAK ADJUSTMENT REQUESTS WILL NOT BE ACCEPTED WITHOUT PROOF OF REPAIR.

LEAK ADJUSTMENT FORM FILLED OUT COMPLETELY

PROOF OF REPAIR INCLUDED

WATER CONSUMPTION HAS GONE BACK TO NORMAL

REGULAR PAYMENTS MADE

- PLEASE ATTACH PROOF OF REPAIR (RECEIPTS, PLUMBING INVOICES, ETC.) **LEAK ADJUSTMENTS WILL NOT BE ACCEPTED WITHOUT PROOF OF REPAIR.** IF YOU HAVE A LETTER FROM YOUR WATER COMPANY, PLEASE INCLUDE THAT AS WELL.
- ONCE YOUR WATER CONSUMPTION HAS GONE BACK TO NORMAL YOUR LEAK ADJUSTMENT WILL BE PRESENTED TO THE SEWER BOARD.
- PAY WHAT YOUR "NORMAL" OR AVERAGE BILL WOULD BE WHILE WAITING FOR YOUR ADJUSTMENT TO BE PROCESSED. PENALTIES ASSESSED AS A RESULT OF YOUR LEAK WILL BE TAKEN INTO CONSIDERATION AFTER THE ADJUSTMENT IS GRANTED.
- NO ADJUSTMENTS SHALL BE MADE FOR TOILET LEAKS.

**ALL ADJUSTMENTS ARE SUBJECT TO THE APPROVAL OF
THE NEW ALBANY SEWER BOARD**

NEW ALBANY MUNICIPAL UTILITIES

XZLEDGE7 Page: 1
Date: 12/30/2019 Time: 10:52:12

History Printout

History for account number 62568105 KEVIN FULTS

Billing Addr: C/O FULTS

Service Addr: 614 E BTH ST

8426 STARLIGHT RD
FLOYDS KNOBS, IN 47119-

Date	10/06/2018	Waste Paid	\$-92.16	Sanit Paid	\$-15.63	Stormwater Paid	\$-4.17			
Type	Payment									
Audit #	4834916									
						Total	\$-111.96	Balance	\$0.00	
Desc	AUTO CHECK# 593388818									
Date	10/23/2018	Waste Charge	\$99.84	Sanit Charge	\$15.63	Stormwater Charge	\$4.17			
Type	Billing									
Audit #	4850730									
				Cons	13					
	N/1 Pres = 81	N/1 Prev = 86				Total	\$119.64	Balance	\$119.64	
Date	11/09/2018	Waste Paid	\$-99.84	Sanit Paid	\$-15.63	Stormwater Paid	\$-4.17			
Type	Payment									
Audit #	4890084									
						Total	\$-119.64	Balance	\$0.00	
Desc	AUTO CHECK# 588827066									
Date	11/21/2018	Waste Charge	\$184.32	Sanit Charge	\$15.63	Stormwater Charge	\$4.17			
Type	Billing									
Audit #	4905646									
				Cons	24					
	N/1 Pres = 105	N/1 Prev = 81				Total	\$204.12	Balance	\$204.12	
Date	12/12/2018	Waste Paid	\$-184.32	Sanit Paid	\$-15.63	Stormwater Paid	\$-4.17			
Type	Payment									
Audit #	4950154									
						Total	\$-204.12	Balance	\$0.00	
Desc	AUTO CHECK# 594193772									
Date	12/21/2018	Waste Charge	\$291.84	Sanit Charge	\$15.63	Stormwater Charge	\$4.17			
Type	Billing									
Audit #	4983366									
				Cons	38					
	N/1 Pres = 143	N/1 Prev = 105				Total	\$311.64	Balance	\$311.64	
Date	01/15/2019	Waste Penalty	\$28.18	Sanit Penalty	\$1.56	Stormwater Penalty	\$0.42			
Type	Penalty									
Audit #	5018965									
						Total	\$31.16	Balance	\$342.80	
Date	01/23/2019	Waste Charge	\$76.80	Sanit Charge	\$15.63	Stormwater Charge	\$4.17			
Type	Billing									
Audit #	5023647									
				Cons	10					
	N/1 Pres = 153	N/1 Prev = 143				Total	\$96.60	Balance	\$438.40	
Date	01/24/2019	Waste Paid	\$-278.82	Sanit Paid	\$-32.82	Stormwater Paid	\$0.00			
Type	Payment									
Audit #	5054406									
						Total	\$-311.64	Balance	\$127.76	
Desc	AUTO CHECK# 800880828									
Date	02/12/2019	Waste Paid	\$-119.00	Sanit Paid	\$0.00	Stormwater Paid	\$-6.78			
Type	Payment									
Audit #	5084210									
						Total	\$-127.78	Balance	\$0.00	
Desc	AUTO CHECK# 603724182									
Date	02/22/2019	Waste Charge	\$84.48	Sanit Charge	\$15.63	Stormwater Charge	\$4.17			
Type	Billing									
Audit #	5078991									
				Cons	11					
	N/1 Pres = 164	N/1 Prev = 153				Total	\$104.28	Balance	\$104.28	
Date	03/12/2019	Waste Paid	\$-84.48	Sanit Paid	\$-15.63	Stormwater Paid	\$-4.17			
Type	Payment									
Audit #	5119984									
						Total	\$-104.28	Balance	\$0.00	
Desc	AUTO CHECK# 607994309									
Date	03/22/2019	Waste Charge	\$76.80	Sanit Charge	\$15.63	Stormwater Charge	\$4.17			
Type	Billing									
Audit #	5132267									
				Cons	10					
	N/1 Pres = 174	N/1 Prev = 164				Total	\$96.60	Balance	\$96.60	
Date	04/15/2019	Waste Paid	\$-76.80	Sanit Paid	\$-15.63	Stormwater Paid	\$-4.17			
Type	Payment									
Audit #	5183617									
						Total	\$-96.60	Balance	\$0.00	
Desc	AUTO CHECK# 612740588									
Date	04/23/2019	Waste Charge	\$84.48	Sanit Charge	\$15.63	Stormwater Charge	\$4.17			
Type	Billing									
Audit #	5193608									
				Cons	11					
	N/1 Pres = 185	N/1 Prev = 174				Total	\$104.28	Balance	\$104.28	
Date	05/07/2019	Waste Paid	\$-84.48	Sanit Paid	\$-15.63	Stormwater Paid	\$-4.17			
Type	Payment									
Audit #	5230802									
						Total	\$-104.28	Balance	\$0.00	
Desc	AUTO CHECK# 618386355									
Date	05/23/2019	Waste Charge	\$92.16	Sanit Charge	\$15.63	Stormwater Charge	\$4.17			
Type	Billing									
Audit #	5248832									
				Cons	12					
	N/1 Pres = 197	N/1 Prev = 185				Total	\$111.96	Balance	\$111.96	

NEW ALBANY MUNICIPAL UTILITIES

XZLEDGE7 Page: 2
 Date: 12/30/2019 Time: 10:52:12

History Printout

History for account number 52588105 KEVIN FULTS
 Billing Addr: C/O FULTS
 8428 STARLIGHT RD
 FLOYDS KNOBS, IN 47119-

Service Addr: 614 E 8TH ST

Date	06/12/2019	Waste Paid	\$-82.16	Sanit Paid	\$-15.63	Stormwater Paid	\$-4.17				
Type	Payment										
Audit #	5290156										
								Total	\$-111.96	Balance	\$0.00
Desc	AUTO CHECK# 621478620										
Date	06/21/2019	Waste Charge	\$84.48	Sanit Charge	\$15.63	Stormwater Charge	\$4.17				
Type	Billing										
Audit #	6312463										
	N/1 Pres = 209	N/1 Prev = 197			Cons	11					
								Total	\$104.28	Balance	\$104.28
Date	07/10/2019	Waste Paid	\$-84.48	Sanit Paid	\$-15.63	Stormwater Paid	\$-4.17				
Type	Payment										
Audit #	6346017										
								Total	\$-104.28	Balance	\$0.00
Desc	AUTO CHECK# 625811991										
Date	07/23/2019	Waste Charge	\$46.08	Sanit Charge	\$15.63	Stormwater Charge	\$4.17				
Type	Billing										
Audit #	6360441										
	N/1 Pres = 214	N/1 Prev = 208			Estimated	Cons	6				
								Total	\$65.88	Balance	\$65.88
Date	08/13/2019	Waste Paid	\$-46.08	Sanit Paid	\$-15.63	Stormwater Paid	\$-4.14				
Type	Payment										
Audit #	6402349										
								Total	\$-65.85	Balance	\$0.03
Desc	AUTO CHECK# 630603622										
Date	08/23/2019	Waste Charge	\$107.52	Sanit Charge	\$15.63	Stormwater Charge	\$4.17				
Type	Billing										
Audit #	6415727										
	N/1 Pres = 229	N/1 Prev = 214									
								Total	\$127.32	Balance	\$127.35
Date	09/11/2019	Waste Paid	\$-107.52	Sanit Paid	\$-15.63	Stormwater Paid	\$-4.20				
Type	Payment										
Audit #	6462198										
								Total	\$-127.35	Balance	\$0.00
Desc	AUTO CHECK# 634611434										
Date	09/23/2019	Waste Charge	\$115.20	Sanit Charge	\$15.63	Stormwater Charge	\$4.17				
Type	Billing										
Audit #	6472634										
	N/1 Pres = 244	N/1 Prev = 229									
								Total	\$135.00	Balance	\$135.00
Date	10/09/2019	Waste Paid	\$-115.20	Sanit Paid	\$-15.63	Stormwater Paid	\$-4.17				
Type	Payment										
Audit #	6516171										
								Total	\$-135.00	Balance	\$0.00
Desc	AUTO CHECK# 636973267										
Date	10/23/2019	Waste Charge	\$1413.12	Sanit Charge	\$15.63	Stormwater Charge	\$4.17				
Type	Billing										
Audit #	6530527										
	N/1 Pres = 427	N/1 Prev = 244									
								Total	\$1432.92	Balance	\$1432.92
Date	11/16/2019	Waste Penalty	\$141.31	Sanit Penalty	\$1.68	Stormwater Penalty	\$0.42				
Type	Penalty										
Audit #	6579835										
								Total	\$143.29	Balance	\$1576.21
Date	11/18/2019	Waste Paid	\$-107.81	Sanit Paid	\$-17.19	Stormwater Paid	\$0.00				
Type	Payment										
Audit #	6581682										
								Total	\$-125.00	Balance	\$1451.21
Desc	AUTO CHECK# 643388620										
Date	11/22/2019	Waste Charge	\$1797.12	Sanit Charge	\$15.63	Stormwater Charge	\$4.17				
Type	Billing										
Audit #	6586330										
	N/1 Pres = 661	N/1 Prev = 427									
								Total	\$1818.92	Balance	\$3268.13
Date	12/10/2019	Waste Paid	\$-184.37	Sanit Paid	\$-15.63	Stormwater Paid	\$0.00				
Type	Payment										
Audit #	6626172										
								Total	\$-200.00	Balance	\$3068.13
Desc	AUTO CHECK# 647062674										
Date	12/18/2019	Waste Penalty	\$179.71	Sanit Penalty	\$0.00	Stormwater Penalty	\$0.42				
Type	Penalty										
Audit #	6635879										
								Total	\$180.13	Balance	\$3248.26
Date	12/23/2019	Waste Charge	\$122.88	Sanit Charge	\$15.63	Stormwater Charge	\$4.17				
Type	Billing										
Audit #	6641908										
	N/1 Pres = 677	N/1 Prev = 661									
								Total	\$142.68	Balance	\$3390.84

CUSTOMER SERVICE

303 SCRIBNER DR
STE 101
NEW ALBANY IN 47150

Phone: 812.948.5399
Fax: 812.948.5344

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New Albany Municipal Utilities

LEAK ADJUSTMENT REQUEST

DATE 10/28/19

ACCOUNT NAME Melissa Joyce ACCOUNT NUMBER 10078600

SERVICE ADDRESS 3932 Dunbar Ave CONTACT NUMBER 502-240-2163

WHERE ON YOUR PROPERTY DID THE LEAK OCCUR? (EXAMPLE: AT THE METER, MAIN LINE, KITCHEN, ETC.) Pipe under my home in crawl space was broken.
causing significant water loss.

WHERE DID THE WATER GO? (EXAMPLE: YARD, BASEMENT FLOOR, ETC)
I have a dirt floor crawl space, so the water was absorbed
in the ground under my home, and excess draining into backyard

DO YOU HAVE A FLOOR DRAIN OR SUMP PUMP YES NO (CIRCLE ONE)

TO WHERE DOES THE FLOOR DRAIN OR SUMP PUMP DRAIN? do not have a sump pump
Floor drain takes water excess to back yard

WHEN DID THE LEAK OCCUR? (APPROXIMATE DATES) August 2019

WHO REPAIRED THE LEAK? Gary Spencer (Owns a Lawn Maintenance +
Home Repair business)

ADDITIONAL COMMENTS OR DETAILS
Before Mr Spencer fix my pipe in the crawl space, I could hear running
water, but could not figure where it was coming from. Even after
turning all the valves off in kitchen + bathrooms, I could still hear running water.
Mr Spencer said rushing water sound was from the broken pipe in the
crawl space.

GARY SPENCER

INVOICE NO.

2016 CARDINAL LN • JEFFERSONVILLE, IN 47130
LAWN MAINTENANCE • (502) 876-6937 • HOME REPAIR

INVOICE

BILL TO <i>Melissa Joyce</i>	SERVICE PERFORMED AT <i>3932 Dunbar</i>
ADDRESS <i>3932 Dunbar</i>	ADDRESS
CITY, STATE, ZIP <i>NEW ALBANY IN</i>	CITY, STATE, ZIP <i>NEW ALBANY IN</i>
PERSON OR COMPANY	DATE <i>10-7-2017</i>
<p><i>SNAKE OUT MAIN DRAIN</i></p> <p><i>REPT A 100FT SNAKE</i></p> <p><i>TOILET NEW WATERING & FILL VALVE</i></p> <p><i>UNDER HOUSE + 1/2 LINE LEAKING</i></p> <p><i>LABOR ON UNDERHOUSE REPAIR</i></p> <p><i>FIX TOILET IN MAIN BATHROOM</i></p>	
	<p><i>100.00</i></p> <p><i>62.00</i></p> <p><i>13.00</i></p> <p><i>6.15</i></p> <p><i>40.00</i></p> <p><i>40.00</i></p>
	<p><i>TOTAL 261.15</i></p>



New Albany Municipal Utilities

LEAK ADJUSTMENT INFORMATION

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LEAK ADJUSTMENT FORM FILLED OUT COMPLETELY

PROOF OF REPAIR INCLUDED

WATER CONSUMPTION HAS GONE BACK TO NORMAL

REGULAR PAYMENTS MADE

- PLEASE ATTACH PROOF OF REPAIR (RECEIPTS, PLUMBING INVOICES, ETC.) **LEAK ADJUSTMENTS WILL NOT BE ACCEPTED WITHOUT PROOF OF REPAIR.** IF YOU HAVE A LETTER FROM YOUR WATER COMPANY, PLEASE INCLUDE THAT AS WELL.
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- PAY WHAT YOUR "NORMAL" OR AVERAGE BILL WOULD BE WHILE WAITING FOR YOUR ADJUSTMENT TO BE PROCESSED. PENALTIES ASSESSED AS A RESULT OF YOUR LEAK WILL BE TAKEN INTO CONSIDERATION AFTER THE ADJUSTMENT IS GRANTED.
- NO ADJUSTMENTS SHALL BE MADE FOR TOILET LEAKS.

ALL ADJUSTMENTS ARE SUBJECT TO THE APPROVAL OF THE NEW ALBANY SEWER BOARD

NEW ALBANY MUNICIPAL UTILITIES

XZLEDGE7 Page: 2

History Printout

Date: 12/30/2019 Time: 10:59:29

History for account number 10078600 MELISSA R JOYCE

Billing Addr: 3932 DUNBAR AVE

Service Addr: 3932 DUNBAR AVENUE

NEW ALBANY, IN 47150-9765

Date	08/21/2019	Waste Charge	\$103.77	Sanit Charge	\$0.00	Stormwater Charge	\$0.00		
Type	Billing								
Audit #	5302414								
		N/1 Pres = 47		N/1 Prev = 38					
					Cons	9	Total	\$103.77	Balance \$91.58
Date	07/16/2018	Waste Penalty	\$9.17	Sanit Penalty	\$0.00	Stormwater Penalty	\$0.00		
Type	Penalty								
Audit #	6350562								
							Total	\$9.17	Balance \$100.85
Date	07/23/2019	Waste Charge	\$230.60	Sanit Charge	\$0.00	Stormwater Charge	\$0.00		
Type	Billing								
Audit #	5384709								
		N/1 Pres = 67		N/1 Prev = 47			Cons	20	Total \$230.60 Balance \$331.45
Date	07/18/2019	Waste Paid	\$-110.00	Sanit Paid	\$0.00	Stormwater Paid	\$0.00		
Type	Payment								
Audit #	5390675								
							Total	\$-110.00	Balance \$221.46
Desc	CHECK #7548								
Date	08/12/2019	Waste Paid	\$-121.45	Sanit Paid	\$0.00	Stormwater Paid	\$0.00		
Type	Payment								
Audit #	5400696								
							Total	\$-121.45	Balance \$100.00
Desc	CHECK #3351								
Date	08/12/2019	Waste Paid	\$-110.00	Sanit Paid	\$0.00	Stormwater Paid	\$0.00		
Type	Payment								
Audit #	5400697								
							Total	\$-110.00	Balance \$-10.00
Desc	CHECK #6548								
Date	08/23/2019	Waste Charge	\$299.78	Sanit Charge	\$0.00	Stormwater Charge	\$0.00		
Type	Billing								
Audit #	5439897								
		N/1 Pres = 94		N/1 Prev = 67			Cons	26	Total \$299.78 Balance \$289.78
Date	08/09/2019	Waste Paid	\$-110.00	Sanit Paid	\$0.00	Stormwater Paid	\$0.00		
Type	Payment								
Audit #	5457417								
							Total	\$-110.00	Balance \$179.78
Desc	CHECK #298								
Date	09/10/2019	Waste Paid	\$-179.78	Sanit Paid	\$0.00	Stormwater Paid	\$0.00		
Type	Payment								
Audit #	5458292								
							Total	\$-179.78	Balance \$0.00
Desc	CredR								
Date	09/23/2019	Waste Charge	\$345.90	Sanit Charge	\$0.00	Stormwater Charge	\$0.00		
Type	Billing								
Audit #	5486892								
		N/1 Pres = 123		N/1 Prev = 94			Cons	30	Total \$345.90 Balance \$345.90
Date	10/15/2019	Waste Paid	\$-346.00	Sanit Paid	\$0.00	Stormwater Paid	\$0.00		
Type	Payment								
Audit #	5520400								
							Total	\$-346.00	Balance \$-0.10
Desc	CHECK #3470								
Date	10/23/2019	Waste Charge	\$495.79	Sanit Charge	\$0.00	Stormwater Charge	\$0.00		
Type	Billing								
Audit #	5564751								
		N/1 Pres = 168		N/1 Prev = 123			Cons	43	Total \$495.79 Balance \$495.85
Date	11/12/2019	Waste Paid	\$-69.00	Sanit Paid	\$0.00	Stormwater Paid	\$0.00		
Type	Payment								
Audit #	5571233								
							Total	\$-69.00	Balance \$426.85
Desc	CHECK #9989								
Date	11/15/2019	Waste Penalty	\$42.67	Sanit Penalty	\$0.00	Stormwater Penalty	\$0.00		
Type	Penalty								
Audit #	5576672								
							Total	\$42.67	Balance \$469.36
Date	11/22/2019	Waste Charge	\$138.36	Sanit Charge	\$0.00	Stormwater Charge	\$0.00		
Type	Billing								
Audit #	5610512								
		N/1 Pres = 178		N/1 Prev = 168			Cons	12	Total \$138.36 Balance \$607.72
Date	12/10/2019	Waste Paid	\$-69.00	Sanit Paid	\$0.00	Stormwater Paid	\$0.00		
Type	Payment								
Audit #	5626621								
							Total	\$-69.00	Balance \$538.72
Desc	CHECK #8775								
Date	12/16/2019	Waste Penalty	\$13.84	Sanit Penalty	\$0.00	Stormwater Penalty	\$0.00		
Type	Penalty								
Audit #	5632847								
							Total	\$13.84	Balance \$552.56

NEW ALBANY MUNICIPAL UTILITIES

XZLEDGE7 Page: 3

History Printout

Date: 12/30/2019 Time: 10:59:29

History for account number 10078600 MELISSA R JOYCE

Billing Addr: 3932 DUNBAR AVE

Service Addr: 3932 DUNBAR AVENUE

NEW ALBANY, IN 47150-9765

Date	12/28/2019	Waste Charge	\$34.59	Sanit Charge	\$0.00	Stormwater Charge	\$0.00		
Type	Billing								
Audit #	5669640			Cons	3				
	N/I Pre = 182	N/I Prev = 178				Total	\$34.59	Balance	\$587.15

New Albany Wastewater Utility Monthly Report Summary for October 2019

Influent / Effluent Quality

The treatment plant's effluent was in full compliance with the NPDES permit.

Pretreatment

There were 26 grease trap inspections submitted.

Annual Inspection took place at the following Industries; Sazerac, Bruce Fox, Bert R. Huncilman, Wise Technical and Samtec.

An informal Notice of Violation was issued to Bruce Fox for pH daily maximum exceedance.

A Notice of Violation was issued to Versa Designed Surfaces for CBOD daily maximum exceedance.

Facility Operations

80 dry tons of bio solids were removed from the WWTP.

The WWTP was at 63% of its Total Suspended Solids design limit and at 39% of its CBOD design limit.

There were 4.25 inches of rain for the month

Preventative and Unscheduled Maintenance

221 preventative work orders were completed and 29 corrective work orders were completed for the WWTP and Lift Stations

Highlights

Contracted with KB's Tree and Lawn Service to prune over hanging tree branches and remove fallen limbs at the following lift stations; Grantline Rd., Mosier Knob, Reflection Lake, Old Ford Rd., Charlestown Rd., Mt. Tabor and Robert E. Lee,

Replaced take up bearing on the non-motor side for the upper shaft of the Fine Bar Screen.

Rebuilt the #2 pump at Mosier Knob Lift Station and replaced impellers for both the #2 and #1 pumps.

Replaced the motor on the #1 Polyblend polymer feed system.

Replaced Air Relief Valves at Prosser and Charlestown Rd. lift stations.

Sanitary Collection System

<i>Project</i>		<i>Current Month</i>		<i>Year-to-Date</i>	
<i>Sanitary Sewer Flushed/ft</i>		<i>11,963</i>		<i>115,735</i>	
<i>Sanitary Sewer Televised/ft.</i>		<i>11,411</i>		<i>117,114</i>	
<i>CIPP Installed/ft</i>		<i>0</i>		<i>2,598</i>	
<i>Tap Inspections</i>		<i>8</i>		<i>81</i>	
<i>Locates</i>		<i>725</i>		<i>8,354</i>	
<i>Pipe Patches</i>		<i>3</i>		<i>23</i>	
<i>Service Requests</i>	<i>Odor Complaint</i>	<i>Main Block</i>	<i>Resident Problem</i>	<i>Dye Test</i>	<i>Emergency Locates</i>
<i>20</i>	<i>0</i>	<i>1</i>	<i>11</i>	<i>0</i>	<i>8</i>

Sanitary Sewer Overflow Monitoring

There were 1 rain event that required Stantec monitoring and 0 overflows.

Preventative and Unscheduled Maintenance

32 preventative work orders were completed and 17 corrective work orders were issued for the Collection System.

Construction Highlights

Manhole Repairs

5

#Manhole Installations

0

#Pipe Patches

3

#Main Line Repairs

2

#Lateral Repairs

0

Easement Maintenance

1

Annual/Semi Annual, Monthly Routine and Preventative Sewer Cleaning

The Line in the alley serving the Exchange, Wick's Pizza and the Hitching Post. FOG management.

Basin #7 – Catherine Place

Basin #2 – Glenwood Ct.

Basin #9 - West Cottom

Basin #33 - Sundance Dr.

Basin #11 – Griffin St.

Basin #7 – Division St

Basin #17 – Fenwick

Basin #29 - Hazelwood Dr.

Basin #14 – Brookview

Basin #19 - Maevi Dr.

Basin #22 – Ashley Ct.

Basin #16 – Terry Dr.

Basin #1A – 1,966ft.

Basin #2 – 177ft.

Basin #6 – 291ft.

Basin #22 – 2,592

Basin #23 – 156ft.

Basin #29 – 378ft.

Facility Safety

The monthly safety inspection rating was 97.67%

The safety training for the month was on Lab Safety and Forklift Operation.

Projects

Reline New Albany

No lining in October

Up Hill Run Lift Station

Preliminary design work is at 90%. Land aquisition has been achieved

Wet Weather Clarifier Rehab

Current Progress (Monday 11/18/19 – Friday 11/22/19)

- Mitchell and Stark excavated and installed 3 ea. pressure relief valves on the outside walls of clarifiers #1, #4 and #5 this week. They completed form work, placing rebar steel, tying in the 12" RAS, 18" influent and 8" drain lines connecting to the internal structure of the new tower base for clarifier #2. All drain lines are now installed and connected for all six wet weather clarifiers. M&S poured 33 yards of concrete for the new tower base for clarifier #2 on Friday 11/22/19. ATC had a technician onsite running air, slump test and taking cylinders for breaks on the tower base concrete pour. M&S had Delta Electric mobilize to begin repairs to the damaged control wiring for the scum station. M&S excavated and installed new conduit and Delta pulled wire for repairs. The trench was backfilled providing access to the 8th street plant entrance and facilities.

Current Progress (Monday 11/25/19 – Friday 11/29/19)

- Mitchell and Stark removed concrete forms from the tower base pour in clarifier #2. They started backfill and stone sub-grade preparation in clarifier #2. M&S started installing epoxied rebar in the existing concrete slab in clarifier #2 in preparation for the bottom slab steel mat. The contractor removed broken sidewalk sections and installed concrete forms for sidewalk pours outside clarifiers #1, #3, #4 and #5. M&S excavated and prepared subgrade for the asphalt driving surface areas on the south side of clarifiers #3 and #6. They poured 55 yards of concrete base for the existing driving surface areas on Wednesday 11/27/19. They also started loading and removing excess materials in the staging area "parking lot" fronting main street.

Current Progress (December 2nd – December 6, 2019)

- Mitchell and Stark crews formed and poured sidewalk repair sections outside of clarifiers #1, #3, #4 and #5 this week. They spent the rest of the week cleaning up sludge that entered clarifier #2 during the previous weekend's rain event. They started by washing down the clarifier with non-potable water. They received assistance from the City of New Albany who utilized City vacuum truck and personnel to operate the truck. Mitchell and Stark employees pushed and squeegeed the sludge to the vacuum truck hose that removed the sludge from the clarifier. The contractor placed #8 stone in the bottom as a leveling course for the sub-grade. M&S installed and epoxied #9 rebar into the existing bottom slab in preparation for placement of the rebar steel mat to be installed.
- Delta Electric mobilized this week and was onsite working on the damaged scum station wiring. The scum station repairs are not fully complete at this time. Delta will have to return to continue working on the repairs.

Current Progress (12/9/19 – 12-13-19)

- Mitchell and Stark started site cleanup of the staging areas. They shaped and graded grassed areas of project disturbance. Crews fertilized, seeded and place straw mats. M&S set up and placed 100 yards of concrete utilizing a pumper truck in the bottom of Clarifier #2 on Friday 12-13-19.
- Subcontractor (Samson) mobilized and placed #9 rebar steel in a double mat in the bottom of clarifier #2 this week in preparation for the concrete pour.
- Delta Electric was onsite several days this week working on wiring repairs for the scum station. It is still not complete at this time, and they need to return to finish the repairs.
- Four pieces of the clarifier steel truss frames for the corners were delivered to the site this week.

Current Progress (December 16th – December 20, 2019)

- Mitchell and Stark cut and removed two existing angle trusses in the corners of clarifier #2 this week. They began to install new trusses and welding them into place.