

## **AGENDA**

**THE SEWER BOARD MEETING OF THE CIVIL CITY OF NEW ALBANY, INDIANA, WILL BE HELD IN THE THIRD FLOOR ASSEMBLY ROOM OF THE CITY-COUNTY BUILDING ON THURSDAY, OCTOBER 27, 2016 AT 9:15 A.M.**

### **CALL TO ORDER:**

### **PLEDGE OF ALLEGIANCE:**

### **APPROVAL OR CORRECTION OF THE FOLLOWING MINUTES:**

October 13, 2016 Regular Meeting Minutes

### **BIDS/CONTRACTS:**

1. Rob Sartell re: Bids for PSC-Main Thomas/Ekin

### **COMMUNICATIONS - PUBLIC:**

### **COMMUNICATIONS - CITY OFFICIALS:**

### **SEWER ADJUSTMENTS:**

Melissa Gatewood	\$1,559.46
Ohio Falls Association	\$2,331.25

### **FINANCIAL REPORT:**

### **NEW BUSINESS:**

### **OLD BUSINESS:**

1. Wes Christmas re: Clark Dietz Update

### **UTILITY REPORT:**

1. Rob Sartell re: Sewer Utility Report for August, 2016

### **CLAIMS:**

### **ADJOURN:**

**THIS AGENDA IS SUBJECT TO CHANGE.**  
**For more information, please see the City Clerk in Room 332, City County Bldg.**

**THE SEWER BOARD MEETING OF THE CIVIL CITY OF NEW ALBANY, INDIANA, WAS HELD IN THE THIRD FLOOR ASSEMBLY ROOM OF THE CITY-COUNTY BUILDING ON THURSDAY, OCTOBER 13, 2016 AT 9:15 A.M.**

**PRESENT:** Ed Wilkinson, member and Nathan Grimes, member. Mayor Gahan, president, was not present.

**ALSO PRESENT:** April Dickey, Linda Moeller, Shane Gibson, Larry Summers and Vicki Glotzbach

**CALL TO ORDER:**

Ed Wilkinson called the meeting to order at 9:15 a.m.

**PLEDGE OF ALLEGIANCE:**

**APPROVAL OR CORRECTION OF THE FOLLOWING MINUTES:**

Mr. Grimes moved to approve the September 22, 2016 Regular Meeting Minutes with corrections, Mr. Wilkinson second, all voted in favor with the exception of Mayor Gahan who was not present.

Mr. Grimes moved to approve the September 22, 2016 Budget Hearing Minutes, Mr. Wilkinson second, all voted in favor with the exception of Mayor Gahan who was not present.

**BIDS/CONTRACTS:**

**1. Temple & Temple – Change Order 42” Storm Repair in the amount of \$3,288.53**

Mr. Wilkinson explained that when the wet well was being installed there was an 8” section that went through the middle of the existing 42” line so they had to replace a section of the line and that is what this change order is for.

Mr. Grimes moved to approve, Mr. Wilkinson second, all voted in favor with the exception of Mayor Gahan who was not present.

**2. Graves Plumbing Company, Inc. – Change Order No. 2 Secondary Clarifiers Launder Cover Project in the amount of \$1,126.08**

Mr. Wilkinson explained that there were a couple of small parts that had to be custom fabricated to make everything fit well. He stated that the installation is basically complete with a few small changes that are in the process of being finished.

Mr. Grimes asked if they were made wrong initially.

Mr. Wilkinson explained that there was no way to get across the middle so the parts had to be fabricated.

Mr. Grimes moved to approve, Mr. Wilkinson second, all voted in favor with the exception of Mayor Gahan who was not present.

**COMMUNICATIONS - PUBLIC:**

**COMMUNICATIONS - CITY OFFICIALS:**

**SEWER ADJUSTMENTS:**

Mrs. Dickey presented an adjustment request for Bardon Properties, LLC, in the amount of \$2,413.29 for a leak that occurred between the meter and the house. She explained that the water went into the yard and the leak was repaired by Haenisch Properties, LLC. Supporting documents are attached.

**Mr. Grimes** asked if they met the timeline criteria.

**Mrs. Dickey** replied that they were just on the cusp.

**Mr. Grimes moved to approve, Mr. Wilkinson second, all voted in favor with the exception of Mayor Gahan who was not present.**

#### **FINANCIAL REPORT:**

**Mr. Wilkinson** stated that one major item for discussion is the completion of 5<sup>th</sup> Street and Elm Street project which started out as a small storm water issue and turned into an \$800,000.00 total project. He explained that the storm water and sewer lines that were in the intersection destroyed the clay tiles which caused the soil in the intersection to wash back into the sewer system and the storm water piping. He stated that this was an emergency repair job and once it was nearly completed another section of the storm water line collapsed so there was an additional \$185,000.00 over the repairs. He explained that the \$800,000.00 was split into three line items and they will be able to handle it without any major issues. He added that they are operating within the budget right now.

**Mr. Grimes** asked about the third line item.

**Mr. Wilkinson** stated that is the \$5M they have sitting in the bank for capital projects.

#### **NEW BUSINESS:**

##### **1. Jim Silliman re: Grant Line West Industrial and Business Park plat approval**

**Mr. Silliman** presented the plat and reviewed it with the board. He explained that it received preliminary and secondary approval from the plan commission and asked for approval from the board.

**Mr. Grimes** asked Mr. Silliman to email him a copy of the plat.

**Mr. Silliman** replied yes and added that they asked for approval from the Board of Works at their last meeting.

**Mr. Gibson** stated that this should have been done when the road was finished so this is administrative at this point and they will record the plat.

**Mr. Grimes moved to approve, Mr. Wilkinson second, all voted in favor with the exception of Mayor Gahan who was not present.**

##### **2. Joe Ackerman, Advanced ENT & Steve Nash, Crossroad Contracting re: ENT Building on Daisy Lane**

**Steve Nash** stated that he is with Crossroad Contracting which is the contractor for Advanced ENT. He explained that the building is going up at 108 West Daisy Lane and they applied for a sewer tap and paid for it. He stated that when Norton went to tie into the tap they videoed the existing line and found a crack in the hub so Norton and the sewer department advised against tying into that line because something could get hung up on the crack. He explained that there is a tap closer to State Street which is in good shape but it doesn't come to the property line and the owner would like to tap into the one closer to their property and asks that the sewer department fix the crack at the main in the sewer line.

**Mr. Wilkinson** stated that the tap that is closest to the intersection has enough damage that they don't want to tap into it, the second tap doesn't have the extended lateral, and the third tap is the most logical. He explained that the line that they want repaired is in the middle of Daisy Lane and they would have to shut down the road to do the repairs. He recommended that Mr. Summers get together with Mr. Sartell to review the tapes, but right now he isn't in favor of hooking on to the one closest to Green Valley or the middle one.

**Joe Ackerman** stated that he was told there were only two taps so he wasn't aware of a third option. He explained that the parking lot has not been poured yet so now is the time to do it because they are holding over their old space waiting to get into the new building. He asked if he could get a timeframe of when this may be resolved.

**Mr. Wilkinson** stated that the next meeting is in two weeks but Mr. Summers and Mr. Sartell can review this so that they can make a decision as soon as possible.

**Mr. Grimes** asked if the grades work.

**Mr. Wilkinson** stated that the grades work for the one that is close to the new entrance but he doesn't know where the third tap is.

**Mr. Grimes** asked if they even need to be at the next meeting for the board to make the decision.

**Mr. Gibson** stated that he is okay with giving Mr. Summers or Mr. Sartell the authority to approve it to save them time.

**Mr. Summers** stated that he will get in touch with them and make arrangements.

**Mr. Grimes moved to approve subject to Mr. Summers' and Mr. Sartell's approval, Mr. Wilkinson second, all voted in favor with the exception of Mayor Gahan who was not present.**

### **3. Shane Gibson re: 2017 Budget and Salary Ordinance**

**Mr. Gibson** presented the 2017 Salary Ordinance and Budget. He stated that the figures were discussed at the work session on September 22<sup>nd</sup> and explained that the benefits are listed in the resolution.

**Mr. Grimes** asked what adjustments were made.

**Mrs. Moeller** explained that the adjustments were made with an increase in bio solids disposal and equipment repairs.

**Mr. Grimes moved to approve, Mr. Wilkinson second, all voted in favor with the exception of Mayor Gahan who was not present.**

### **OLD BUSINESS:**

#### **1. Wes Christmas re: Clark Dietz Update**

**Mr. Christmas** stated that contractor has installed the bypass piping to route flows around the Grant Line Lift Station while construction is taking place and it is moving along well. He explained that earlier in the year they completed manhole inspections and a continuing evaluation of different parts of the sewer system, and the next component of that is additional smoke testing in basins 10, 11 & 12. He stated that they began hanging flyers to make residents aware of the work that was being done, and added that any time they hang flyers like this calls will start to pour in from the residents and if they do receive any calls they can direct them to his office. He explained that he will email the board members a map of the specific areas that they will be working in.

**Mr. Wilkinson** asked if that is part of the documents that they approved earlier in the year.

**Mr. Christmas** replied yes. He stated that once it gets going it will probably be a week in the field.

**UTILITY REPORT:****CLAIMS:**

Mrs. Moeller presented the following claims for the period of 09/22/16 to 10/12/16 in the amount of \$726,657.36:

<b>Vendor Name</b>	<b>Amount</b>	<b>Dept.</b>
OFFICE SUPPLY COMPANY, INC	2.78	SEW
OFFICE SUPPLY COMPANY, INC	351.98	SEW
SOUTHERN SEVEN WORKFORCE	219.40	SEW
CROWN SERVICES INC	480.00	SEW
CROWN SERVICES INC	480.00	SEW
DILLEY, RON	88.10	SEW
BEATTY, HEATHER	165.66	SEW
<b>Total</b>	<b>1,787.92</b>	
ACE HARDWARE	2.98	WWTP
ACE HARDWARE	16.28	WWTP
ACE HARDWARE	45.90	WWTP
ACE HARDWARE	22.68	WWTP
ACE HARDWARE	9.41	WWTP
ACE HARDWARE	36.04	WWTP
ACE HARDWARE	11.48	WWTP
ACE HARDWARE	17.95	WWTP
ACE HARDWARE	34.62	WWTP
OFFICE SUPPLY CO., INC.	54.98	WWTP
RINKY DINKS	132.92	WWTP
BLACK DIAMOND	65.00	WWTP
BLACK DIAMOND	45.00	WWTP
RETAILERS SUPPLY	154.00	WWTP
FED EX	210.73	WWTP
MURPHY ELEVATOR COMPANY, INC.	146.73	WWTP
SAF-TI-CO., INC.	449.50	WWTP
CLARK-FLOYD LANDFILL LLC.	3,048.17	WWTP

CLARKE MOSQUITO CONTROL	6,159.08	WWTP
PREISER SCIENTIFIC	119.31	WWTP
QUILL	81.45	WWTP
QUILL	39.58	WWTP
QUILL	4.67	WWTP
QUILL	27.98	WWTP
CINTAS #302	55.22	WWTP
CINTAS #302	311.85	WWTP
CINTAS #302	55.22	WWTP
CINTAS #302	306.31	WWTP
FASTENAL COMPANY	32.67	WWTP
STAPLES	462.00	WWTP
VERIZON WIRELESS	1,441.32	WWTP
EARTH FIRST	142.00	WWTP
MIKE SMITH FIRESTONE	179.95	WWTP
HAGMANN ENTERPRISES	3,260.74	WWTP
HAGMANN ENTERPRISES	250.00	WWTP
OVERHEAD DOOR OF LOUISVILLE	207.00	WWTP
GRAINGER	2,555.54	WWTP
COPIER MART	210.83	WWTP
DLT SOLUTIONS, INC	1,588.58	WWTP
BEAM, LONGEST AND NEFF LLC	1,169.30	WWTP
J.R. HOE & SONS INC.	117.00	WWTP
USA BLUE BOOK	181.76	WWTP
USA BLUE BOOK	181.75	WWTP
USA BLUE BOOK	814.00	WWTP
S & M PRECAST	820.50	WWTP
S & M PRECAST	349.00	WWTP
S & M PRECAST	731.50	WWTP
DELTA SERVICES, LLC	258.00	WWTP
DELTA SERVICES, LLC	187.00	WWTP

RODEFER MOSS & CO., PLLC	1,350.00	WWTP
SPENCER MACHINE & TOOL CO.,INC	979.02	WWTP
GRIPP, INC.	2,150.00	WWTP
GRIPP, INC.	7,269.67	WWTP
METRO ANSWERING SERIVCE	52.56	WWTP
HOME DEPOT	(329.00)	WWTP
HOME DEPOT	29.52	WWTP
HOME DEPOT	44.48	WWTP
HOME DEPOT	74.50	WWTP
HOME DEPOT	23.98	WWTP
HOME DEPOT	178.72	WWTP
HOME DEPOT	21.94	WWTP
HOME DEPOT	197.57	WWTP
KENTUCKIANA WIRE & ROPE	474.69	WWTP
AIRGAS-MID AMERICA	118.12	WWTP
ERNST CONCRETE	352.00	WWTP
ERNST CONCRETE	407.00	WWTP
SEWER EQUIP. CO. OF AMERICA	172.52	WWTP
NCL OF WISCONSIN INC	442.29	WWTP
NCL OF WISCONSIN INC	996.94	WWTP
NCL OF WISCONSIN INC	339.46	WWTP
RELIN AMERICA, INC	30,920.00	WWTP
HACH COMPANY	371.59	WWTP
MOTION INDUSTRIES	51.39	WWTP
ECO-TECH, LLC-WASTE LOGISTICS	812.83	WWTP
ENVIRONMENTAL LABORATORIES		
INC	30.00	WWTP
ENVIRONMENTAL LABORATORIES		
INC	30.00	WWTP
ENVIRONMENTAL LABORATORIES		
INC	30.00	WWTP
MEINERS MEDICAL,FIRE & SAFETY	560.00	WWTP
MEINERS MEDICAL,FIRE & SAFETY	94.00	WWTP
MEINERS MEDICAL,FIRE & SAFETY	374.13	WWTP

APLEGATE FIFER PULLIAM-WIRE	610.50	WWTP
APLEGATE FIFER PULLIAM-WIRE	3,023.50	WWTP
APLEGATE FIFER PULLIAM-WIRE	267.50	WWTP
ELEMENT MATERIALS TECHNOLOGY	287.00	WWTP
ELEMENT MATERIALS TECHNOLOGY	470.30	WWTP
ELEMENT MATERIALS TECHNOLOGY	470.30	WWTP
ELEMENT MATERIALS TECHNOLOGY	56.70	WWTP
ELEMENT MATERIALS TECHNOLOGY	141.30	WWTP
ELEMENT MATERIALS TECHNOLOGY	108.40	WWTP
NAPA OF NEW ALBANY	110.33	WWTP
UNITED CONSULTING	750.00	WWTP
GOTTA GO INC.	2,187.00	WWTP
MEADE EQUIPMENT LLC	(29.60)	WWTP
MEADE EQUIPMENT LLC	1,068.66	WWTP
ALLTERRAIN PAVING & CONSTRUCT	2,356.25	WWTP
SCHWALM USA LLC	1,081.50	WWTP
SCHWALM USA LLC	2,200.00	WWTP
WISE SAFETY & ENVIRONMENTAL	418.08	WWTP
<b>Total</b>	<b>91,003.12</b>	
INDIANA AMERICAN WATER	20.06	TU
INDIANA AMERICAN WATER	0.12	TU
INDIANA AMERICAN WATER	20.06	TU
INDIANA AMERICAN WATER	2,074.36	TU
INDIANA AMERICAN WATER	1,650.00	TU
GIBSON LAW OFFICE, LLC	865.38	TU
SILVER CREEK WATER	1,275.60	TU
CLARK CO. REMC	183.03	TU
CLARK CO. REMC	125.03	TU
CLARK CO. REMC	160.09	TU
CLARK CO. REMC	289.77	TU
CLARK CO. REMC	179.07	TU



CLARK CO. REMC	148.54	TU
HARRISON CO. REMC	303.59	TU
HARRISON CO. REMC	101.22	TU
VECTREN ENERGY DELIVERY	47.81	TU
VECTREN ENERGY DELIVERY	17.00	TU
VECTREN ENERGY DELIVERY	19.61	TU
VECTREN ENERGY DELIVERY	93.00	TU
VECTREN ENERGY DELIVERY	46.00	TU
VECTREN ENERGY DELIVERY	71.28	TU
AT&T	285.02	TU
AT&T	274.64	TU
DUKE ENERGY	4.62	TU
DUKE ENERGY	53,667.12	TU
DUKE ENERGY	101.88	TU
DUKE ENERGY	10.81	TU
DUKE ENERGY	29.57	TU
DUKE ENERGY	15.54	TU
DUKE ENERGY	662.97	TU
DUKE ENERGY	562.14	TU
DUKE ENERGY	62.84	TU
SOUTH'S CLEANING SERVICE	1,000.00	TU
INDIANA AMERICAN WATER	36.95	TU
INDIANA AMERICAN WATER	36.95	TU
INDIANA AMERICAN WATER	4.79	TU
INDIANA AMERICAN WATER	45.09	TU
INDIANA AMERICAN WATER	207.16	TU
NEW ALBANY MUNICIPAL UTILITIES	12.51	TU
NEW ALBANY MUNICIPAL UTILITIES	150.12	TU
NEW ALBANY MUNICIPAL UTILITIES	4.17	TU
NEW ALBANY MUNICIPAL UTILITIES	4.17	TU
NEW ALBANY MUNICIPAL UTILITIES	4.17	TU

NEW ALBANY MUNICIPAL UTILITIES	4.17	TU
NEW ALBANY MUNICIPAL UTILITIES	875.70	TU
GIBSON LAW OFFICE, LLC	865.38	TU
DUKE ENERGY	2,575.20	TU
DUKE ENERGY	21.78	TU
DUKE ENERGY	1,098.24	TU
DUKE ENERGY	94.88	TU
DUKE ENERGY	545.88	TU
CARD SERVICES	55.00	TU
NEOPOST	80.19	TU
GIBSON LAW OFFICE, LLC	865.38	TU
STORMWATER\DRAINAGE FUND	39,285.53	TU
CITY OF NEW ALBANY	7,460.00	TU
CITY OF NEW ALBANY	47,280.00	TU
CITY OF NEW ALBANY	19,260.00	TU
BANK OF NEW YORK TRUST CO.	21,953.50	TU
BANK OF NEW YORK TRUST CO.	420,098.00	TU
FLOYDS KNOBS WATER	447.90	TU
FLOYDS KNOBS WATER	19.40	TU
DUKE ENERGY	573.53	TU
DUKE ENERGY	52.81	TU
DUKE ENERGY	341.76	TU
DUKE ENERGY	101.88	TU
DUKE ENERGY	933.14	TU
FLEETONE MSC 30425	3,986.17	TU
AT&T	117.05	TU
<b>Total</b>	<b>633,866.32</b>	
 <b>Grand Total</b>	 <b>726,657.36</b>	

**Mr. Grimes moved to approve the above claims, Mr. Wilkinson second, all voted in favor with the exception of Mayor Gahan who was not present.**

**ADJOURN:**

There being no further business before the board, the meeting adjourned at 9:55 a.m.

\_\_\_\_\_  
Ed Wilkinson, Vice President

\_\_\_\_\_  
Vicki Glotzbach, City Clerk

P.O. Box 1248  
New Albany, IN 47151

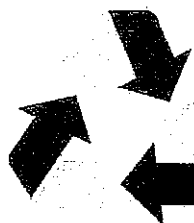


Estimate

Date	Estimate #
10/17/2016	1140-2196

City of New Albany Waste Water  
38 West 10th Street  
New Albany Indiana 47150

		P.O. No.	Project
			PR 101116
Description	Qty	Rate	Total
Sanitary Sewer Installation - Repair - PSC - MAIN - Thomas / Ekin New Albany IN. Bid is to perform all work as specified and to the specifications of the City of New Albany Indiana. Price is lump sum per specifications.  Project: PSC - MAIN Thomas / Ekin New Albany IN	1	11,975.00	11,975.00
		Total	
		\$11,975.00	
Phone #	Fax #		
502 931 3779	812 920 0637		



**C.C.E., INC**

**ccerecycles.com**

**move**



**remove**



**recycle**

October 17, 2016

City of New Albany  
Waste Water Department  
Attn: Mike Wallace  
38 West 10<sup>th</sup> St.  
New Albany, IN 47150

C.C.E. proposes to provide all means necessary for work requested by the City of New Albany per Job Reference No. PR101116, Job Site: Thomas Street.

Price: \$16,725.00

Quote good for 30 days.

Net due upon completion.

Bruce Foushee  
Estimator

Accepted by: \_\_\_\_\_

Date: \_\_\_\_\_

## Sewer Bill Adjustment Request Form

Name:	Melissa Gatewood
Address:	432 S Parkline Drive
City, ST ZIP:	
Account No:	51854300

Main line between house & meter under the front yard

**Please explain where the water went under the front yard**

### Plumber & Cost

8/15/2016	94.32	
9/16/2016	47.74	
	142.06	

[illegible]

Total

11/23/2015	3	22.38
12/23/2015	3	22.38
1/22/2015	3	22.38
2/23/2015	4	29.84
3/23/2016	4	29.84
4/22/2016	4	29.84
		156.66

### Establish Base Period Total and Average:

$$26.11 \times 2 = 52.22$$

$$1469.62 - 52.22 = 1417.40$$

**Base Period Total:**

**Base Period Avg:**

**Compute Adjustment:**

### Usage Adjustment

### Bill Adjustment

1417.4

$$1417.40 + 142.06 = 1559.46$$

**GRAND TOTAL**

1,559.46

CUSTOMER SERVICE

311 HAUSS SQUARE  
ROOM 309  
NEW ALBANY IN 47150

Phone: 812.948.5399  
Fax: 812.948.5344

www.cityofnewalbany.com



## New Albany Municipal Utilities

### LEAK ADJUSTMENT REQUEST

DATE

8/29/16

ACCOUNT NAME Melissa Gatewood

ACCOUNT NUMBER

51854300

SERVICE ADDRESS

432 S. Parkline Dr

CONTACT NUMBER

502-594-5013

WHERE ON YOUR PROPERTY DID THE LEAK OCCUR? (EXAMPLE: AT THE METER, MAIN LINE, KITCHEN, ETC.)

Main line between house & meter under the front yard

WHERE DID THE WATER GO? (EXAMPLE: YARD, BASEMENT FLOOR, ETC.)

under the front yard

DO YOU HAVE A FLOOR DRAIN OR SUMP PUMP

YES

☒ NO

(CIRCLE ONE)

TO WHERE DOES THE FLOOR DRAIN OR SUMP PUMP DRAIN?

WHEN DID THE LEAK OCCUR? (APPROXIMATE DATES)

between June 24th, 2016

WHO REPAIRED THE LEAK?

Jeremy Elliott

ADDITIONAL COMMENTS OR DETAILS

When I received my water bill @ the end of June I noticed it was showing almost 100,000 gallons of water used for one month & then realized the previous month was estimated so the leak could have started in April or May. The repairs took place near July 4th.

Melissa Gatewood  
432 S. Parkline Drive  
New Albany, IN 47150

October 16, 2016

New Albany Municipal Utilities  
311 W. Spring Street  
New Albany, IN 47150

TO WHOM IT MAY CONCERN:

I am writing this letter to state the reasons I am requesting a leak adjustment on my bill secondary to a water line leak for account number 51854300. Towards the end of June I noticed a really large water bill over \$400 more than usual. Therefore had the water company come out to re-read the meter as I thought it was an error in reading the meter. The previous month's bill was estimated so it took a bit before the leak was noticed. Upon IN American Water Company coming to the home to do a re-read, it was determined that there was a leak in the water line between the house and water meter. I called a leak detection company who came out to confirm the location of the leak, then proceeded to hire a plumber to have the leak repaired.

So the repairs were completed around the 1<sup>st</sup> week of July. The repair entailed digging a trench from the house to the water meter and included digging a trench through the concrete driveway as well. A whole new water line was installed approximately 2-3 feet down into the ground. The line was replaced with a new material called PEX, which has a 100 year warranty included from the manufacturer. While the repairs were being made an additional leak was noticed further out from the house.

The reason for the leak as determined by the plumber was due to inadequate materials being used when the water line was originally placed. In an effort to save money, I hired a friend who is a plumber to complete the work. Therefore I do not have an official invoice to submit to you. The total cost of the repairs were \$2800 with additional money spent on materials, etc.

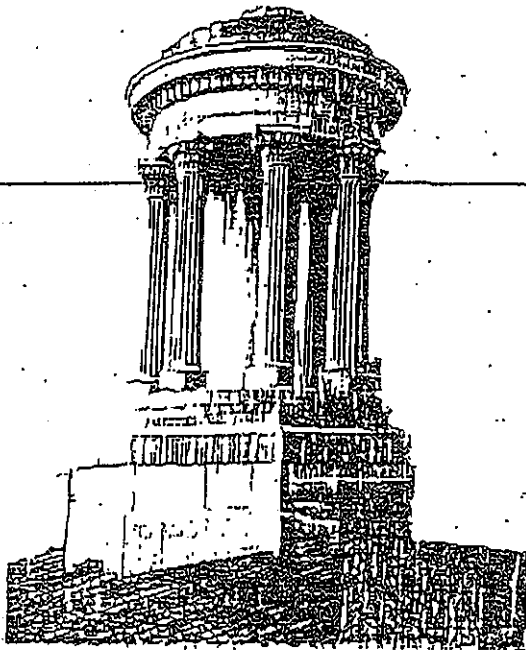
I am attaching copies of all other documentation that I think you may need to review to make the determination to provide me with a leak adjustment. As you can see my usual monthly bill for your services typically runs between \$30 to \$40 per month and has been that way since I moved to New Albany in 2007. This is the first time I have asked for a leak adjustment on my account.

Please let me know if you need any additional information.

Thank you for your time and consideration,

  
Melissa Gatewood





*The Postigan Cupola*

Kentucky School for the Blind  
1867 Frankfort Avenue  
Louisville, KY 40206-3153  
Phone 502-897-1583 Ext. \_\_\_\_\_  
Fax 502-897-2850

FAX COVER SHEET

Date: 10/19/16  
To: New Albany Municipal Wd Workers  
Phone: 812-948-5399 Fax: 812-948-5344

From: Melissa Gatewood  
Phone: 502-594-5013 cell Fax: 502-897-1583  
812-944-3417 Home  
Number of Pages (including cover sheet) 10

Comments: Please review the attached leak adjustment  
request & documentation on my acct #  
51854300. If you need any additional  
information let me know

*Melissa Gatewood*



# INVOICE

OFFICE CODE

PO Box 739  
Mt. Washington, KY 40047  
502-598-8373 Office  
888-407-3531 Toll  
502-339-9442 Louisville  
858-255-9910 Bluegrass

- ☒ RESIDENTIAL ☐ INDUSTRIAL  
☐ COMMERCIAL ☐ MUNICIPAL  
☐ APARTMENT/CONDO ☐ FARM

TYPE OF POOL: ☐ Gunite (Concrete) ☐ Vinyl ☐ Fiberglass

How much water loss in 24 hrs.?

Does the pool leak more when pump is on or off?

Is the pool full? ☐ Yes ☐ No Water level

How many pumps, skimmers, returns

Is there a main drain?

☐ Pool must be at operational level for detection.

HOW DO THEY KNOW THERE IS A LEAK:

☒ Notified by water company

☐ Water damage / Water showing up

☐ Hear water running

☐ Sound equipment doesn't work on floating wood floors.

☐ 3/4" size drill bit used to confirm leak location.

☒ How many feet from meter to house / bldg.? 70'

☐ Type of pipe? GLASS PIPE

☐ Signs of water? No

☐ How many gallons per minute? 2

☐ Do you know where your lines run? Yes ☐ No

☐ 3/4" size drill bit used to confirm leak location.

MULTIPLE UNITS:

Complex breakdown:

Hot or cold line?

☐ Need maintenance available to let ALD in units.

PRE-VISIT NOTES: High Water Bill

60 Foot Main

DATE: 6-23-16 TIME: 2:00

TECH(S): MC/DP REFERRAL:

CALL AHEAD REQUESTED ☐ PHONE:

HOW DID YOU HEAR ABOUT ALD?

NAME: Melissa Gatewood

CONTACT:

ADDRESS: 432 S. Parkline Dr

CITY/STATE: New Albany, IN ZIP: 47150

HM PHONE:

WK PHONE:

CELL: 502-594-5013

FAX:

NAME:

CONTACT:

ADDRESS:

CITY/STATE:

ZIP:

HM PHONE:

WK PHONE:

CELL:

FAX:

PO# / CLAIM #:

DEDUCTIBLE:

NAME:

CONTACT:

ADDRESS:

CITY/STATE:

ZIP:

HM PHONE:

WK PHONE:

CELL:

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ADDRESS:

CITY/STATE:

ZIP:

HM PHONE:

WK PHONE:

CELL:

FAX:

PO# / CLAIM #:

DEDUCTIBLE:

NAME:

**Gatewood, Melissa - DoSE Admin. Asst.**


**From:** Melissa Gatewood <melissagatewood@att.net>  
**Sent:** Sunday, September 11, 2016 4:33 PM  
**To:** Gatewood, Melissa - DoSE Admin. Asst.  
**Subject:** Fw: View and pay your American Water bill

Initial date noticed water leak.

----- Forwarded Message -----

**From:** American Water <Customer\_Service@amwater.com>  
**To:** melissagatewood@att.net  
**Sent:** Tuesday, June 21, 2016 3:11 PM  
**Subject:** View and pay your American Water bill

Your American Water bill is ready



My H2O Online bill  
[View and pay](#)

This email is intended for:

[REDACTED]

Account Number Ending: 126-1  
Service Address: 432 S PARKLINE DR  
Phone Number Ending: 3417

MELISSA GATEWOOD,

Your American Water bill is now available. You can access your account and make a payment on [My H2O Online](#).

[Pay My Bill](#)

**Billing Summary**  
Total Amount Due: \$420.73  
Due Date: 07/11/2016

The due date pertains to current charges only. Any past due balance should be paid immediately.

[REDACTED]



# INDIANA AMERICAN WATER

PO Box 94551, Palatine IL 60094-4551

For Service To: 432 S PARKLINE DR

☐ Check this box for address changes and  
note new address on back.

MELISSA GATEWOOD  
432 SOUTH PARKLINE DR  
NEW ALBANY, IN 47150-6300

00010102100064641260000000000003069013

Account Number	1010-210006464126
Due Date	August 8, 2016
Total Due	\$30.69
If Paid After Due Date	\$31.77 after 8/8/16

Amount Enclosed \$ ☐ Paid Electronically on Due Date

INDIANA AMERICAN WATER  
PO BOX 94551  
PALATINE IL 60094-4551



Please tear along the dotted line and return this portion with your payment.

## BILLING PERIOD AND METER READINGS

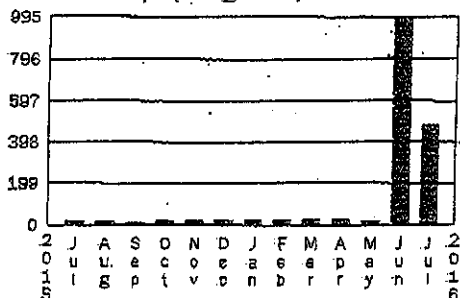
- Billing date: July 21, 2016
- Due Date: August 8, 2016
- Billing period: May 18 to Jul 20 (64 Days)
- Next reading on or about: Aug 16, 2016
- Customer Type: Residential
- Meter Reading Measurement:  
1 unit = 100 CF or 748 gallons of water
- Billing Measurement: 100 gallons (CGL)

Meter No.	084623316N
Size of meter	5/8"
Current Read	444 (Actual)
Previous Read	247 (Estimated)
Total water used this billing period	330 units (246,840 gallons)

### Total Water Use Comparison (In 100 gallons)

- Current billing period 2016: 2,468.40 CGL
- Same billing period 2015: 22.44 CGL

### Billed Use Graph (100 gallons)



## BILLING SUMMARY

For Service To: 432 S PARKLINE DR  
For Account 1010-210006464126

Prior Balance	
• Balance from last bill	420.73
• Payments as of Jun24. Thank you!	-420.73

**Balance Forward 0.00**

Customer Leak Adjustment (05/18/2016 - 06/15/2016)

Current Water Service	
• Water Usage Charge (\$0.44057000 x 0.00)	0.00
• (\$0.35536000 x -490.02)	-174.13
<b>Total Water Service Related Charges</b>	<b>-174.13</b>

### Other Charges

• Distrib System Improv Charge	4.04
• Distrib System Improv Charge	-7.44
<b>Total Other Charges</b>	<b>-3.40</b>

Bill (06/16/2016 - 07/20/2016)

Current Water Service	
• Water Service Charge	14.99
• Water Usage Charge (\$0.44057000 x 150.00)	66.09
• (\$0.35536000 x 328.72)	116.81
<b>Total Water Service Related Charges</b>	<b>197.89</b>

### Fire Service

• Public Fire Protection Charge	-4.78
<b>Total Fire Service-Related Charges</b>	<b>-4.78</b>

### Other Charges

• Distrib System Improv Charge (197.89 x 1.95%)	3.86
<b>Total Other Charges</b>	<b>3.86</b>

### Taxes

(Continued on next page)

## Important messages from Indiana American Water

- \*\*\*IMPORTANT WATER QUALITY MESSAGE: Your annual Water Quality Report can be viewed electronically at [www.iamwater.com/cor/GreaterJeffersonvilleArea.pdf](http://www.iamwater.com/cor/GreaterJeffersonvilleArea.pdf) If you prefer a paper copy to be sent to you, please contact our Customer Service Center at 800-492-8373
- The reading used for this bill corrects previous estimate reading.





# INDIANA AMERICAN WATER

PO Box 94551, Palatine IL 60094-4551

For Service To: 432 S PARKLINE DR

☐ Check this box for address changes and  
note new address on back.

00010102100064641260000000000003173011

Account Number	1010-210006464126
Due Date	September 6, 2016
Total Due	\$31.93

Amount Enclosed \$ ~~Paid Electronically on Due Date~~

MELISSA GATEWOOD  
432 SOUTH PARKLINE DR  
NEW ALBANY, IN 47150-6300

INDIANA AMERICAN WATER  
PO BOX 94551  
PALATINE IL 60094-4551



Please tear along the dotted line and return this portion with your payment.

## BILLING PERIOD AND METER READINGS

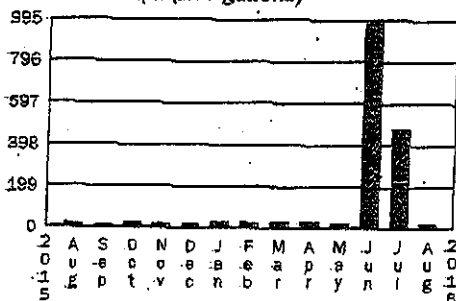
- Billing date: August 17, 2016
- Due Date: September 6, 2016
- Billing period: Jul 21 to Aug 15 (26 Days)
- Next reading on or about: Sep 19, 2016
- Customer Type: Residential
- Meter Reading Measurement:  
1 unit = 100 CF or 748 gallons of water
- Billing Measurement: 100 gallons (CGL)

Meter No.	084623316N
Size of meter	5/8"
Current Read	447 (Actual)
Previous Read	444 (Actual)
Total water used this billing period	3 units (2,244 gallons)

### Total Water Use Comparison (in 100 gallons)

- Current billing period 2016: 22.44 CGL
- Same billing period 2015: 22.44 CGL

### Billed Use Graph (100 gallons)



## BILLING SUMMARY

For Service To: 432 S PARKLINE DR  
For Account 1010-210006464126

### Prior Balance

- Balance from last bill 30.69
- Payments as of AUG5, Thank you! -30.69

**Balance Forward 0.00**

### Current Water Service

- Water Service Charge 14.99
- Water Usage Charge (\$0.44057000 x 22.44) 9.89
- Total Water Service-Related Charges 24.88

### Fire Service

- Public Fire Protection Charge 4.78
- Total Fire Service-Related Charges 4.78

### Other Charges

- Distrib System Improv Charge (24.88 x 1.95%) 0.49
- Total Other Charges 0.49

### Taxes

- State Sales Tax 1.78
- Total Taxes 1.78

**TOTAL CURRENT CHARGES 31.93**

**TOTAL AMOUNT DUE \$31.93**

## Important messages from Indiana American Water

- \*\*\*IMPORTANT WATER QUALITY MESSAGE: Your annual Water Quality Report can be viewed electronically at [www.amwater.com/ccr/GreaterJeffersonvilleArea.pdf](http://www.amwater.com/ccr/GreaterJeffersonvilleArea.pdf) If you prefer a paper copy to be sent to you, please contact our Customer Service Center at 800-492-8373

Rental Contract



Store 2016 NEW ALBANY, IN  
2239 STATE STREET  
NEW ALBANY, IN 47150  
( 812 ) 981-5490

Billed to:  
MELLISA GATEWOOD  
432 S PARKLINE DR  
NEW ALBANY, IN 47150  
PHN ( 812 ) 944-3417

- 10:00  
- 10:00  
- 10:00  
- 10:00  
Fri: 08:00 - 10:00  
Sat: 08:00 - 10:00  
Sun: 08:00 - 09:00

Contract 165153

2016 00002 31209 06/25/16  
92 GTB488 11:09 AM

SALE  
CUSTOMER AGREEMENT # 165153  
RECALL AMOUNT 250.00  
ADDL MOSE SUBTOTAL 0.00  
SUBTOTAL 250.00  
SALES TAX 0.00  
TOTAL \$250.00  
XXXXXXXXXXXX9395 VISA 250.00  
AUTH CODE 322950/2023446 TA

DEPOSIT NO#  
20161606250023120165153002

Driver's License Number	Created By	Date and Time Out	Date and Time Due In
IN***7850	MICHAEL J	06/25/2016 11:11 AM	06/26/2016 11:11 AM
Date and Time In	Rented Period	Checked In By	
	1 Day		

Rental Equipment

Part Number	Out	In	Description	Min Charge	Ex-Hours	Per Day	Per Week	4 Weeks	Tax	Amount
0104107005	1	0	Walk Behind Concrete Saw 14"	50.00	12.86	71.00	284.00	852.00	Y	71.00
	1	0	Diamond Multi Purpose 14" Blade	49.00	49.00	49.00	49.00	49.00		49.00
0220039309	1	0	Breaker	54.00	13.89	77.00	308.00	924.00	Y	77.00
	1	0	Ext Cord 10 gauge 50'(buy in qty - 2							0.00

Rental Subtotal 197.00  
(Excluding Optional Damage Protection)

## NEW ALBANY MUNICIPAL UTILITIES

XZLEDGE7 Page: 1

History Printout

Date: 10/20/2016 Time:09:54:43

9100170278

History for account number 51854300 MELISSA GATEWOOD

Billing Addr: 432 S PARKLINE DR

Service Addr: 432 S PARKLINE DR

NEW ALBANY, IN 471506300

Date	11/10/2015	Waste Paid	\$-14.92	Sanit Paid	\$-15.63	Stormwater Paid	\$-4.17		
Type	Payment								
Audit #	3320017								
						Total	\$-34.72	Balance	\$0.00
Desc	ACH								
Date	11/23/2015	Waste Charge	\$22.38	Sanit Charge	\$15.63	Stormwater Charge	\$4.17		
Type	Billing								
Audit #	3334303								
	N/1 Pres = 222	N/1 Prev = 219				Cons	3	Total	\$42.18
								Balance	\$42.18
Date	12/10/2015	Waste Paid	\$-22.38	Sanit Paid	\$-15.63	Stormwater Paid	\$-4.17		
Type	Payment								
Audit #	3358576								
						Total	\$-42.18	Balance	\$0.00
Desc	ACH								
Date	12/23/2015	Waste Charge	\$22.38	Sanit Charge	\$15.63	Stormwater Charge	\$4.17		
Type	Billing								
Audit #	3372603								
	N/1 Pres = 225	N/1 Prev = 222				Cons	3	Total	\$42.18
								Balance	\$42.18
Date	01/11/2016	Waste Paid	\$-22.38	Sanit Paid	\$-15.63	Stormwater Paid	\$-4.17		
Type	Payment								
Audit #	3397250								
						Total	\$-42.18	Balance	\$0.00
Desc	ACH								
Date	01/22/2016	Waste Charge	\$22.38	Sanit Charge	\$15.63	Stormwater Charge	\$4.17		
Type	Billing								
Audit #	3410095								
	N/1 Pres = 228	N/1 Prev = 225				Cons	3	Total	\$42.18
								Balance	\$42.18
Date	02/10/2016	Waste Paid	\$-22.38	Sanit Paid	\$-15.63	Stormwater Paid	\$-4.17		
Type	Payment								
Audit #	3436724								
						Total	\$-42.18	Balance	\$0.00
Desc	ACH								
Date	02/23/2016	Waste Charge	\$29.84	Sanit Charge	\$15.63	Stormwater Charge	\$4.17		
Type	Billing								
Audit #	3449769								
	N/1 Pres = 232	N/1 Prev = 228				Cons	4	Total	\$49.64
								Balance	\$49.64
Date	03/10/2016	Waste Paid	\$-29.84	Sanit Paid	\$-15.63	Stormwater Paid	\$-4.17		
Type	Payment								
Audit #	3473690								
						Total	\$-49.64	Balance	\$0.00
Desc	ACH								
Date	03/23/2016	Waste Charge	\$29.84	Sanit Charge	\$15.63	Stormwater Charge	\$4.17		
Type	Billing								
Audit #	3487252								
	N/1 Pres = 236	N/1 Prev = 232				Cons	4	Total	\$49.64
								Balance	\$49.64
Date	04/11/2016	Waste Paid	\$-29.84	Sanit Paid	\$-15.63	Stormwater Paid	\$-4.17		
Type	Payment								
Audit #	3515049								
						Total	\$-49.64	Balance	\$0.00
Desc	ACH								
Date	04/22/2016	Waste Charge	\$29.84	Sanit Charge	\$15.63	Stormwater Charge	\$4.17		
Type	Billing								
Audit #	3528591								
	N/1 Pres = 240	N/1 Prev = 236				Cons	4	Total	\$49.64
								Balance	\$49.64
Date	05/10/2016	Waste Paid	\$-29.84	Sanit Paid	\$-15.63	Stormwater Paid	\$-4.17		
Type	Payment								
Audit #	3550636								
						Total	\$-49.64	Balance	\$0.00
Desc	ACH								
Date	05/23/2016	Waste Charge	\$29.84	Sanit Charge	\$15.63	Stormwater Charge	\$4.17		
Type	Billing								
Audit #	3564736								
	N/1 Pres = 244	N/1 Prev = 240				Cons	4	Total	\$49.64
								Balance	\$49.64
Date	06/10/2016	Waste Paid	\$-29.84	Sanit Paid	\$-15.63	Stormwater Paid	\$-4.17		
Type	Payment								
Audit #	3587041								
						Total	\$-49.64	Balance	\$0.00
Desc	ACH								
Date	06/23/2016	Waste Charge	\$22.38	Sanit Charge	\$15.63	Stormwater Charge	\$4.17		
Type	Billing								
Audit #	3601256								
	N/1 Pres = 247	N/1 Prev = 244		Estimated		Cons	3	Total	\$42.18
								Balance	\$42.18
Date	07/11/2016	Waste Paid	\$-22.38	Sanit Paid	\$-15.63	Stormwater Paid	\$-4.17		
Type	Payment								
Audit #	3628367								
						Total	\$-42.18	Balance	\$0.00
Desc	ACH								



# NEW ALBANY MUNICIPAL UTILITIES

XZLEDGE7 Page: 2

History Printout

Date: 10/20/2016 Time:09:54:43

History for account number 51854300 MELISSA GATEWOOD

Billing Addr: 432 S PARKLINE DR

Service Addr: 432 S PARKLINE DR

NEW ALBANY, IN 471506300

Date	07/22/2016	Waste Charge	\$992.18	Sanit Charge	\$15.63	Stormwater Charge	\$4.17		
Type	Billing								
Audit #	3639593								
	N/1 Pres = 380	N/1 Prev = 247							
				Cons	133	Total	\$1011.98	Balance	\$1011.98
Date	08/08/2016	Waste Paid	\$-49.02	Sanit Paid	\$-0.77	Stormwater Paid	\$-0.21		
Type	Payment								
Audit #	3669861								
						Total	\$-50.00	Balance	\$961.98
Desc	CHECK #1003								
Date	08/15/2016	Waste Penalty	\$94.32	Sanit Penalty	\$1.49	Stormwater Penalty	\$0.40		
Type	Penalty								
Audit #	3670430								
						Total	\$96.21	Balance	\$1058.19
Date	08/23/2016	Waste Charge	\$477.44	Sanit Charge	\$15.63	Stormwater Charge	\$4.17		
Type	Billing								
Audit #	3678332								
	N/1 Pres = 311	N/1 Prev = 247							
				Cons	64	Total	\$497.24	Balance	\$1555.43
Date	08/25/2016	Waste Paid	\$-38.96	Sanit Paid	\$-0.82	Stormwater Paid	\$-0.22		
Type	Payment								
Audit #	3692018								
						Total	\$-40.00	Balance	\$1515.43
Desc	CASH								
Date	09/16/2016	Waste Penalty	\$47.74	Sanit Penalty	\$1.56	Stormwater Penalty	\$0.42		
Type	Penalty								
Audit #	3709379								
						Total	\$49.72	Balance	\$1565.15
Date	09/23/2016	Waste Charge	\$22.38	Sanit Charge	\$15.63	Stormwater Charge	\$4.17		
Type	Billing								
Audit #	3719347								
	N/1 Pres = 447	N/1 Prev = 444							
				Cons	3	Total	\$42.18	Balance	\$1607.33
Date	10/04/2016	Waste Paid	\$-38.47	Sanit Paid	\$-1.20	Stormwater Paid	\$-0.33		
Type	Payment								
Audit #	3735597								
						Total	\$-40.00	Balance	\$1567.33
Desc	CHECK #1007								
Date	10/14/2016	Waste Penalty	\$2.24	Sanit Penalty	\$1.56	Stormwater Penalty	\$0.42		
Type	Penalty								
Audit #	3749341								
						Total	\$4.22	Balance	\$1571.55

NEW ALBANY SEWER BOARD

Sewer Bill Adjustment Request Form

Request Date: \_\_\_\_\_  
Name: Ohio Falls Hol Assoc  
Address: 501 Camp Ave  
City, ST ZIP: \_\_\_\_\_  
Account No: 53481300

Please explain the type of leak  
Near the meter by the road.  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

Please explain where the water went  
Yard  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

Plumber & Cost  
\_\_\_\_\_  
\_\_\_\_\_

Bill to be Adjusted:

Date of Bill	Usage	Bill
7/22/2016	10	820.6
8/23/2016	171	1275.66
9/23/2016	66	492.36
		2588.62

Total

1/22/2016	15	111.9
2/23/2016	11	82.06
3/23/2016	4	29.84
4/22/2016	14	104.44
5/23/2016	13	96.98
6/23/2016	12	89.52
		514.74

Establish Base Period Total and Average:  
85.79\*3=257.37  
2588.62-257.37=2331.25

Penalties


Base Period Total: \_\_\_\_\_  
Base Period Avg: \_\_\_\_\_ 85.79

Compute Adjustment:  
Usage Adjustment \_\_\_\_\_ Bill Adjustment \_\_\_\_\_

GRAND TOTAL  
2,331.25

CUSTOMER SERVICE

311 HAUSS SQUARE  
ROOM 309  
NEW ALBANY IN 47150

Phone: 812.948.5399  
Fax: 812.948.5344

9100176704  
www.cityofnewalbany.com



# New Albany Municipal Utilities

## LEAK ADJUSTMENT REQUEST

DATE Aug. 17, 2016

ACCOUNT NAME Ohio Falls Nat Area ACCOUNT NUMBER 53481300

SERVICE ADDRESS 501 Comp Ave. CONTACT NUMBER 502-643-8868

WHERE ON YOUR PROPERTY DID THE LEAK OCCUR? (EXAMPLE: AT THE METER, MAIN LINE, KITCHEN, ETC.)

near the meter by the road

WHERE DID THE WATER GO? (EXAMPLE: YARD, BASEMENT FLOOR, ETC)

DO YOU HAVE A FLOOR DRAIN OR SUMP PUMP YES NO (CIRCLE ONE) N/A

TO WHERE DOES THE FLOOR DRAIN OR SUMP PUMP DRAIN? \_\_\_\_\_

WHEN DID THE LEAK OCCUR? (APPROXIMATE DATES) Jun-Aug - see attached

WHO REPAIRED THE LEAK? R. B. Wolfe

ADDITIONAL COMMENTS OR DETAILS

R.G. Wolfe Plumbing LLC  
 2592 Charlestown Road  
 New Albany, IN 47150

# Invoice

Date	Invoice #
8/3/2016	4927

Bill To
Tony Romeo P.O. Box 2033 Clarksville, IN 47131

		P.O. No.	Terms
		Cabin	Net 30
Description	Amount		
Supply and install drain, waste and vent and pex water lines to the following fixtures:	2,950.00		
60" White shower with backing for grab bars	645.00		
Gerber Viper ADA White Toilet with Seat	240.00		
Gerber Monticello 20x18 White wall hung lavatory	68.25		
Delta 2594-MPU-DST Linden chrome lavatory faucet	105.00		
40 Gallon electric water heater	382.25		
Hold for completed finish	-2,195.25		
Does not include connections to city sewer or water line			
Reroute sewer line and install clean outs, also connected water line to service	2,675.00		
Excavate water line at meter and repair leak, found galvanized line connected to second meter was leaking, disconnected from main line and capped off, would recommend getting second meter removed	332.50		
Donation for 2 men labor and equipment	-1,350.00		
It's been a pleasure working with you!		Total	
		\$3,852.75	
		Payments/Credits	
		\$0.00	
		Balance Due	
		\$3,852.75	

8-15-16 #1072  
 2195.25 #2083  
 1657.50

Phone #
812-948-9653

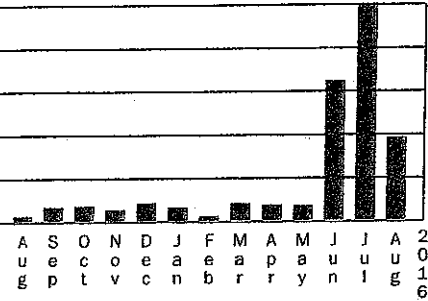
ING PERIOD AND METER READINGS

Billing date: August 5, 2016  
Due Date: **August 23, 2016**  
Billing period: Jul 22 to Aug 04 (14 Days)  
Customer Type: Commercial  
Meter Reading Measurement:  
1 unit = 100 CF or 748 gallons of water  
Billing Measurement: 100 gallons (CGL)

Meter No.	1500031396
Size of meter	1"
Current Read	452 (Actual)
Previous Read	386 (Actual)
Total water used this billing period	66 units (49,368 gallons)

Water Use Comparison (in 100 gallons)  
Current billing period 2016: 493.68 CGL  
Same billing period 2015: 37.40 CGL

Use Graph (100 gallons)



BILLING SUMMARY

For Service To: 501 CAMP AVE  
For Account 1010-210006353653

Prior Balance	
• Balance from last bill	548.48
Total Prior Balance	548.48
Current Water Service	
• Water Service Charge	11.29
• Water Usage Charge (\$0.44057000 x 69.00)	30.40
(\$0.35536000 x 424.68)	150.91
• Total Water Service Related Charges	192.60
Fire Service	
• Public Fire Protection Charge	5.50
• Total Fire Service Related Charges	5.50
Other Charges	
• Distrib System Improv Charge (192.60 x 1.95%)	3.76
• Total Other Charges	3.76
Taxes	
• State Sales Tax	13.75
• Total Taxes	13.75
TOTAL CURRENT CHARGES	215.61

TOTAL AMOUNT DUE



\$764.09

8-8-16  
#2160

Important messages from Indiana American Water

- \*\*\*IMPORTANT WATER QUALITY MESSAGE: Your annual Water Quality Report can be viewed electronically at [www.amwater.com/ccr/GreaterJeffersonvilleArea.pdf](http://www.amwater.com/ccr/GreaterJeffersonvilleArea.pdf). If you prefer a paper copy to be sent to you, please contact our Customer Service Center at 800-492-8373.
- \*\*\* Final Bill \*\*\* This is your final bill for service. It has been our pleasure to serve you.
- The due date pertains to current charges only. Any past due balance should be paid immediately.

Customer Service: 1-800-492-8373 M-F 7am to 7pm Emergency: 24/7  
000159/000168 ACTZSH ETM1C00001 1 (ACTZSH 0001590101100)

[www.indianaamwater.com](http://www.indianaamwater.com)  
650001590289

Usage Data Premise Report



Premise Usage Transaction Report  
INNEWALBANY - New Albany Municipal Utilities  
Transactions Dated: 08/22/2015 to 08/22/2016

Premise: 9100176704	Status: Tapped Service Active Contract	Service: 501 Camp Ave New Albany, IN 47150-5268
Municipality: New Albany Municipal Utilities	Route Read Dates --	Previous: 07/25/2014    Current: 09/20/2016    Next: 10/19/2016    Last Bill: 08/04/2016
Meter Read Route: SIQ18172	Account: 210006353653	Name: Ohio Falls Association    Status: Inactive
	Account Connect Date: 04/24/2013	Mailing: P.O. Box 1733    Customer: 1100490904
	Account Discontinued Date: 08/04/2016	New Albany, IN 47151-1733
Account Class: Commercial		
Cut In Landlord: N		

Transaction Type	Transaction Date	Transaction Number	Billed Usage	Unit of Measure	Days Billed
Reg Bill Actual Read	08/27/2015	646251199718	7.48	CGL	29
Reg Bill Actual Read	08/27/2015	646251199718	29.92	CGL	29
Reg Bill Actual Read	09/28/2015	626251468705	89.76	CGL	30
Reg Bill Actual Read	10/28/2015	640001371565	97.24	CGL	31
Reg Bill Actual Read	11/25/2015	676251521322	74.80	CGL	28
Reg Bill Actual Read	12/24/2015	636251586905	112.20	CGL	29
Reg Bill Actual Read	01/25/2016	608752245054	82.28	CGL	28
Reg Bill Actual Read	02/23/2016	686251636451	29.92	CGL	30
Reg Bill Actual Read	03/22/2016	677501749630	104.72	CGL	32
Reg Bill Actual Read	04/25/2016	683751770942	97.24	CGL	30
Reg Bill Actual Read	05/23/2016	643751740477	89.76	CGL	29
Reg Bill Actual Read	06/30/2016	100002273658	822.80	CGL	32
Reg Bill Actual Read	07/25/2016	611252659681	1279.08	CGL	31
Closing Bill	08/05/2016	775000042104	493.68	CGL	14

Readings

Meter Number	Current Read Date	Current Reading	Previous Read Date	Previous Reading	Current Reading Type	Metered Usage	Unit of Measure
051550161N	08/20/2015	1685.0	07/28/2015	1681.0	Actual	4.00	CCF
000000001500031396	08/26/2015	1.0	08/21/2015		Actual	1.00	CCF
000000001500031396	09/25/2015	13.0	08/26/2015	1.0	Actual	12.00	CCF
000000001500031396	10/26/2015	26.0	09/25/2015	13.0	Actual	13.00	CCF
000000001500031396	11/23/2015	36.0	10/26/2015	26.0	Actual	10.00	CCF
000000001500031396	12/22/2015	51.0	11/23/2015	36.0	Actual	15.00	CCF
000000001500031396	01/19/2016	62.0	12/22/2015	51.0	Actual	11.00	CCF
000000001500031396	02/18/2016	66.0	01/19/2016	62.0	Actual	4.00	CCF
000000001500031396	03/21/2016	80.0	02/18/2016	66.0	Actual	14.00	CCF
000000001500031396	04/20/2016	93.0	03/21/2016	80.0	Actual	13.00	CCF
000000001500031396	05/19/2016	105.0	04/20/2016	93.0	Actual	12.00	CCF
000000001500031396	06/20/2016	215.0	05/19/2016	105.0	Actual	110.00	CCF
000000001500031396	07/21/2016	386.0	06/20/2016	215.0	Actual	171.00	CCF
000000001500031396	08/04/2016	452.0	07/21/2016	386.0	Actual	66.00	CCF

Units of Measure Reference	
CG - 100 Gallons	CCF - 100 Cubic Feet
DFT - 10 Cubic Feet	DCG - 1000 Gallons
1 CF - Cubic Foot	1 GL - US Gallon
MG AW - Millions of Gallons	1000 CF - 1000 Cubic Feet
TG AW - Thousand Gallons	10 KGL - 10 Thousand Gallons
10 GL - 10 Gallons	

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Date: 10/18/2016 Time: 15:49:17

## History Printout

History for account number 53481300 OHIO FALLS HOL ASSOC

**Billing Addr: PO BOX 1733**

Service Addr: 501 CAMP AVE

NEW ALBANY, IN 471511733

[illegible]

XZLEDGE7 Page: 2  
Date: 10/18/2016 Time: 15:49:17

History Printout

History for account number 53481300 OHIO FALLS HOL ASSOC

**Billing Addr: PO BOX 1733**

Service Addr: 501 CAMP AVE

NEW ALBANY, IN 471511733

Date	Type	Audit #	Waste Charge	Sanit Charge	Cons	Stormwater Charge	Balance
07/22/2016	Billing	3644336		\$820.60	110		\$4.17
N/1 Pres = 215			N/1 Prev = 105			Total	\$824.77
						Balance	\$824.77
Date	Type	Audit #	Waste Penalty	Sanit Penalty		Stormwater Penalty	
08/15/2016	Penalty	3672147		\$82.06			\$0.42
						Total	\$82.48
						Balance	\$907.25
Date	Type	Audit #	Waste Paid	Sanit Paid		Stormwater Paid	
08/16/2016	Payment	3673237		\$-93.69			\$0.00
						Total	\$-93.69
						Balance	\$813.56
Desc AUTO CHECK# 2159							
Date	Type	Audit #	Waste Charge	Sanit Charge	Cons	Stormwater Charge	
08/23/2016	Billing	3683085		\$1275.66	171		\$4.17
N/1 Pres = 386			N/1 Prev = 215			Total	\$1279.83
						Balance	\$2093.39
Date	Type	Audit #	Waste Paid	Sanit Paid		Stormwater Paid	
09/14/2016	Payment	3706370		\$-93.69			\$0.00
						Total	\$-93.69
						Balance	\$1999.70
Desc AUTO CHECK# 2092							
Date	Type	Audit #	Waste Penalty	Sanit Penalty		Stormwater Penalty	
09/16/2016	Penalty	3710891		\$127.57			\$0.42
						Total	\$127.99
						Balance	\$2127.69
Date	Type	Audit #	Waste Charge	Sanit Charge	Cons	Stormwater Charge	
09/23/2016	Final	3724094		\$492.36	66		\$4.17
N/1 Pres = 452			N/1 Prev = 386			Total	\$495.53
						Balance	\$2624.22
Date	Type	Audit #	Waste Paid	Sanit Paid		Stormwater Paid	
10/11/2016	Payment	3741152		\$-93.21			\$-0.48
						Total	\$-93.69
						Balance	\$2530.53
Desc CHECK #2111							



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Date: 08/22/2016      Time: 13:59:26

History Printout

History for account number 53481300 OHIO FALLS HOL ASSOC

**Billing Addr: PO BOX 1733**

Service Addr: 501 CAMP AVE

NEW ALBANY, IN 471511733

Date	Type	Amount	Description	Amount	Description	Amount	Description	Amount	Description
11/12/2015	Payment		Waste Paid	\$-89.52	Sanit Paid		\$-18.50	Stormwater Paid	\$-4.17
Audit #	3322105								
Desc			AUTO CHECK# 1956						
11/23/2015	Billing		Waste Charge	\$96.98	Sanit Charge		\$18.50	Stormwater Charge	\$4.17
Audit #	3338992					Cons	13		
N/1 Pres = 26			N/1 Prev = 13			Total		\$119.65	Balance
								\$119.65	
12/09/2015	Payment		Waste Paid	\$-96.98	Sanit Paid		\$-18.50	Stormwater Paid	\$-4.17
Audit #	3357038								
Desc			AUTO CHECK# 1900						
12/23/2015	Billing		Waste Charge	\$74.60	Sanit Charge		\$18.50	Stormwater Charge	\$4.17
Audit #	3377322					Cons	10		
N/1 Pres = 36			N/1 Prev = 26			Total		\$97.27	Balance
								\$97.27	
01/12/2016	Payment		Waste Paid	\$-74.60	Sanit Paid		\$-18.50	Stormwater Paid	\$-4.17
Audit #	3398561								
Desc			AUTO CHECK# 1967						
01/22/2016	Billing		Waste Charge	\$111.90	Sanit Charge		\$18.50	Stormwater Charge	\$4.17
Audit #	3414819					Cons	15		
N/1 Pres = 51			N/1 Prev = 36			Total		\$134.57	Balance
								\$134.57	
02/09/2016	Payment		Waste Paid	\$-111.90	Sanit Paid		\$-18.50	Stormwater Paid	\$-4.17
Audit #	3432350								
Desc			AUTO CHECK# 1983						
02/23/2016	Billing		Waste Charge	\$82.06	Sanit Charge		\$18.50	Stormwater Charge	\$4.17
Audit #	3454481					Cons	11		
N/1 Pres = 62			N/1 Prev = 51			Total		\$104.73	Balance
								\$104.73	
03/11/2016	Payment		Waste Paid	\$-82.06	Sanit Paid		\$-18.50	Stormwater Paid	\$-4.17
Audit #	3472613								
Desc			AUTO CHECK# 1997						
03/23/2016	Billing		Waste Charge	\$29.84	Sanit Charge		\$0.00	Stormwater Charge	\$4.17
Audit #	3491962					Cons	4		
N/1 Pres = 66			N/1 Prev = 62			Total		\$34.01	Balance
								\$34.01	
04/13/2016	Payment		Waste Paid	\$-29.84	Sanit Paid		\$0.00	Stormwater Paid	\$-4.17
Audit #	3512898								
Desc			AUTO CHECK# 2021						
04/22/2016	Billing		Waste Charge	\$104.44	Sanit Charge		\$0.00	Stormwater Charge	\$4.17
Audit #	3533329					Cons	14		
N/1 Pres = 80			N/1 Prev = 66			Total		\$108.61	Balance
								\$108.61	
05/11/2016	Payment		Waste Paid	\$-104.44	Sanit Paid		\$0.00	Stormwater Paid	\$-4.17
Audit #	3549529								
Desc			AUTO CHECK# 2040						
05/23/2016	Billing		Waste Charge	\$96.98	Sanit Charge		\$0.00	Stormwater Charge	\$4.17
Audit #	3569457					Cons	13		
N/1 Pres = 93			N/1 Prev = 80			Total		\$101.15	Balance
								\$101.15	
06/09/2016	Payment		Waste Paid	\$-96.98	Sanit Paid		\$0.00	Stormwater Paid	\$-4.17
Audit #	3584772								
Desc			AUTO CHECK# 2055						
06/23/2016	Billing		Waste Charge	\$89.52	Sanit Charge		\$0.00	Stormwater Charge	\$4.17
Audit #	3605984					Cons	12		
N/1 Pres = 105			N/1 Prev = 93			Total		\$93.69	Balance
								\$93.69	
07/11/2016	Payment		Waste Paid	\$-89.52	Sanit Paid		\$0.00	Stormwater Paid	\$-4.17
Audit #	3623847								
Desc			AUTO CHECK# 2129						
							Total	\$-93.69	Balance
								\$0.00	

NEW ALBANY MUNICIPAL UTILITIES

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Date: 08/22/2016      Time: 13:59:26

History Printout

History for account number    53481300    OHIO FALLS HOL ASSOC  
Billing Addr: PO BOX 1733      Service Addr: 501 CAMP AVE  
NEW ALBANY, IN 471511733

Date	07/22/2016	Waste Charge	\$820.60	Sanit Charge	\$0.00	Stormwater Charge	\$4.17		
Type	Billing								
Audit #	3644336								
	N/1 Pres = 215	N/1 Prev = 105							
				Cons	110	Total	\$824.77	Balance	\$824.77
Date	08/15/2016	Waste Penalty	\$82.06	Sanit Penalty	\$0.00	Stormwater Penalty	\$0.42		
Type	Penalty								
Audit #	3672147								
						Total	\$82.48	Balance	\$907.25
Date	08/16/2016	Waste Paid	\$-93.69	Sanit Paid	\$0.00	Stormwater Paid	\$0.00		
Type	Payment								
Audit #	3673237								
						Total	\$-93.69	Balance	\$813.56
Desc	AUTO CHECK# 2159								
Date	08/23/2016	Waste Charge	\$1275.66	Sanit Charge	\$0.00	Stormwater Charge	\$4.17		
Type	Billing								
Audit #	3683085								
	N/1 Pres = 386	N/1 Prev = 215							
				Cons	171	Total	\$1279.83	Balance	\$2093.39

Usage Data Premise Report



Premise Usage Transaction Report  
INNEWALBANY - New Albany Municipal Utilities  
Transactions Dated: 10/18/2015 to 10/18/2016

Premise: 9100176704	Status: Tapped Service Active Contract	Service: 501 Camp Ave New Albany, IN 47150-5268
Municipality: New Albany Municipal Utilities		
Meter Read Route: SIO18172	Route Read Dates -- Previous: 07/25/2014	Current: 10/19/2016 Next: 11/18/2016 Last Bill: 08/04/2016
Account: 210006353653	Name: Ohio Falls Association	Status: Inactive
Account Connect Date: 04/24/2013	Mailing: P.O. Box 1733	Customer: 1100490904
Account Discontinued Date: 08/04/2016	New Albany, IN 47151-1733	
Account Class: Commercial		
Cut In Landlord: N		

Transaction Type	Transaction Date	Transaction Number	Billed Usage	Unit of Measure	Days Billed
Reg Bill Actual Read	10/28/2015	640001371565	97.24	CGL	31
Reg Bill Actual Read	11/25/2015	676251521322	74.80	CGL	28
Reg Bill Actual Read	12/24/2015	636251586905	112.20	CGL	29
Reg Bill Actual Read	01/25/2016	608752245054	82.28	CGL	28
Reg Bill Actual Read	02/23/2016	686251636451	29.92	CGL	30
Reg Bill Actual Read	03/22/2016	677501749630	104.72	CGL	32
Reg Bill Actual Read	04/25/2016	683751770942	97.24	CGL	30
Reg Bill Actual Read	05/23/2016	643751740477	89.76	CGL	29
Reg Bill Actual Read	06/30/2016	100002273658	822.80	CGL	32
Reg Bill Actual Read	07/25/2016	611252659681	1279.08	CGL	31
Closing Bill	08/05/2016	775000042104	493.68	CGL	14

Readings

Meter Number	Current Read Date	Current Reading	Previous Read Date	Previous Reading	Current Reading Type	Metered Usage	Unit of Measure
000000001500031396	10/26/2015	26.0	09/25/2015	13.0	Actual	13.00	CCF
000000001500031396	11/23/2015	36.0	10/26/2015	26.0	Actual	10.00	CCF
000000001500031396	12/22/2015	51.0	11/23/2015	36.0	Actual	15.00	CCF
000000001500031396	01/19/2016	62.0	12/22/2015	51.0	Actual	11.00	CCF
000000001500031396	02/18/2016	66.0	01/19/2016	62.0	Actual	4.00	CCF
000000001500031396	03/21/2016	80.0	02/18/2016	66.0	Actual	14.00	CCF
000000001500031396	04/20/2016	93.0	03/21/2016	80.0	Actual	13.00	CCF
000000001500031396	05/19/2016	105.0	04/20/2016	93.0	Actual	12.00	CCF
000000001500031396	06/20/2016	215.0	05/19/2016	105.0	Actual	110.00	CCF
000000001500031396	07/21/2016	386.0	06/20/2016	215.0	Actual	171.00	CCF
000000001500031396	08/04/2016	452.0	07/21/2016	386.0	Actual	66.00	CCF

Units of Measure Reference	
1 CGL - 100 Gallons	CCF - 100 Cubic Feet
1 DFT - 10 Cubic Feet	DCG - 1000 Gallons
1 CF - Cubic Foot	1 GL - US Gallon
1 MG AW - Millions of Gallons	1000 CF - 1000 Cubic Feet
1 TG AW - Thousand Gallons	10 KGL - 10 Thousand Gallons
10 GL - 10 Gallons	

# **New Albany Wastewater Utility Monthly Report Summary for August 2016**

## **Influent / Effluent Quality**

The treatment facility was in compliance

## **Pretreatment**

Product Specialties has been fined \$100.00 for the month of August due to permit violations.

There were 68 grease trap inspections of restaurants and food preparation facilities.

## **Facility Operations**

91 dry tons of bio solids were removed from the WWTP.

The WWTP was at 67% of its Total Suspended Solids design limit and at 56% of its CBOD design limit.

There were 4.56 inches of rain for the month

## **Preventative and Unscheduled Maintenance**

235 preventative work orders were completed and 25 corrective work orders were completed for the WWTP and Lift Stations

### **Highlights**

The maintenance staff replaced a bad stop float at the Pines Lift Station and the lag and stop float at Silver Hills Lift Station.

The HMI control panel was replaced and reprogramed for the #610 Final Pump Station at the WWTP.

The maintenance staff replaced a broken shear pin on the #1 Gravity Thickener drive.

The maintenance staff replaced the plunger gaskets on the #4 Thickener pump.

EIC installed the SCADA system at Reflection Lake Lift Station.

## Sanitary Collection System

Project		Current Month		Year-to-Date	
Sanitary Sewer Flushed/ft		10,508		72,878	
Sanitary Sewer Televised/ft.		8,606		61,928	
CIPP Installed/ft		2,236		20,513	
Tap Inspections		16		91	
Locates		1,664		6,434	
Pipe Patches		3		7	
Service Requests	Odor Complaint	Main Block	Resident Problem	Dye Test	Emergency Locates
17	1	1	16	1	8

## Sanitary Sewer Overflow Monitoring

There was 3 rain events that required Stantec monitoring and 0 overflows

## Preventative and Unscheduled Maintenance

56 preventative work orders were completed and 0 corrective work orders were issued for the Collection System. There were 17 Customer Service requests 1 of those requests was for a blockage in the main line.

## Construction Highlights

### Basin #1

Repaired a lateral and added a clean out in the right of way in the alley behind 2204 Rear Market.

### Basin # 2

The construction crew pipe patched the main at 2111 Beechgrove Ave.

Culy lined MH# 2-C33 at 2013 Lindberg Ct.

### **Basin #6**

Culy lined MH# 6-121 at East 11<sup>th</sup> and Market St.

### **Basin #7**

The construction crew pipe patched the main at 1314 Ekin.

The construction crew pipe patched the main at 1802 Culbertson Ave.

### **Basin #9**

The Construction Crew replaced 285 feet of 8' main and added two manholes in the alley of the 600 blocks of Cottom and Kent.

### **Basin #15**

Culy lined MH#'s 15-4, 15-9A, 15-10, 15-11, 15-C35B, 15-36B, 15-C44, 15-C43, 15-90 and 15-91

### **Basin #16**

The construction crew pipe patched the main between MH 16- 6 and MH 16- 7 in the easement between Indiana and Silver.

### **Basin #26**

Culy lined MH# 26-C21 at 1128 Creekview Circle.

## **Facility Safety**

The monthly safety inspection rating was 97.9%

The safety training topics for August was on Confined Space Entry.

## **Projects**

### **Algae Control System**

All clarifiers have had the Launderers installed waiting on a letter of Substantil Competeion and Punch List.

## **McLean Lift Station**

Electrical work is completed and waiting on Duke to transfer to new power feed. Generator is due to be installed in December.

## **Reline New Albany**

We are currently lining Basin #28. Basin #7 will be next and then back to Basin #10 and some finish work in Basin #15. We have had mechanical issues with the UV light train and expect September fottage to be minimal.

## **SSO Flow Study**

This study has been completed.

## **Grantline Road Lift Station Project**

Site prep has begun at the Lift Station.